

1

User's Manual

ICA-HM830W

2 Mega-Pixel Wireless Fisheye IP Camera



Copyright

Copyright © 2011 by PLANET Technology Corp. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of PLANET.

PLANET makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties, merchantability or fitness for any particular purpose. Any software described in this manual is sold or licensed "as is". Should the programs prove defective following their purchase, the buyer (and not PLANET, its distributor, or its dealer) assumes the entire cost of all ne cessary servicing, repair, and any incidental or consequential damages resulting from any defect in the software. Further, PLANET reserves the right to revise this publica tion and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.

All brand an d product names mentioned in this manual a re trademarks and/or registered trademarks of their respective holders.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rul es. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio freq uency energy and, if not in stalled and used in acco rdance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning t he equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio technician for help.

FCC Caution

To assure continued compliance. (example-use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the Following two conditions: (1) This device may not cause harmful interference, and (2) this Device must accept any interference received, including interference that may cause undesired operation.

Federal Communication Commission (FCC) Radiation Exposure Statement

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possi bility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.

Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be p aid to the dangers of electric sho ck and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

CE Mark Warning

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

WEEE Regulation



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not di spose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Revision

User's Manual for PLANET 2 Mega-Pixel Wireless Fisheye IP Camera Model: ICA-HM830W Rev: 1.0 (October. 2011) Part No. EM-ICA-HM830W

Table of Content

.1.	Introduction	6
	1.1 Overview	6
	1.2 Features	6
	1.3 Package Contents	7
2.	Basic Setup	8
	2.1 System Requirement	8
	2.2 Physical Description	9
	2.2.1 Identification of ICA-HM830W physical detail	9
	2.3 Hardware Installation	12
	2.3.1 Physical Installation	12
	2.3.2 Wall/Ceiling Mount Installation Procedure	13
	2.4 Initial Utility Installation	14
	2.5 Preparation	14
	2.5.1 Configure Network by PLANET IPInstaller	14
	2.5.2 Open the Web-based UI of the select camera	16
	2.6 Setup ActiveX to use the Internet Camera	17
	2.6.1 Internet Explorer 6 for Windows XP	17
	2.6.2 Internet Explorer 7 for Windows XP	18
	2.6.3 Internet Explorer 7 for Windows Vista	19
	2.7 Using UPnP of Windows XP or Vista	20
	2.7.1 Windows XP	$\frac{20}{20}$
	2.7.2 Windows Vista	24
3.	Web-based Management	25
	3.1 Introduction	25
	3.2 Connecting to Internet Camera	25
	3.3 Live View	28
	3.4 Video Configuration	30
	3.4.1 Video General Settings	30
	3.4.2 Video Advanced Settings	32
	3.4.3 External Video Source	33
	3.5 Camera Configuration	34
	3.5.1 Camera General Settings	34
	3.5.2 Camera Advanced Settings	36
	3.6 Event Configuration	39
	3.6.1 Event Server	39
	3.6.1.1 FTP server	39
	3.6.1.2 Event Server Remove	40
	3 6 2 Motion Detection	41
	3.6.3 I/O Ports	43
	3 6 4 Event Configuration	44
	3.7 Schedule Configuration	46
	3.7.1 General Setting	46
	3.7.2 Storage Setting	47
	3 8 Network Configuration	48
	3.8.1 Network General Settings	48
		rU

3.8.2 Network Advanced Settings	
3.8.3 Network SMTP Settings	
3.8.4 DDNS server	
3.8.5 Wireless	53
3.9 System Maintain	55
3.9.1 System Information	55
3.9.2 User Account Configuration	56
3.9.3 Date & Time Configuration	57
3.9.4 Server Maintenance	58
3.9.5 Log Service	60
3.10 Customize	60
3.10.1 Use Default Look	60
3.10.2 Use Custom Settings	61
Appendix A: Reset Factory Default Settings	
Appendix B: PING IP Address	64
Appendix C: Bandwidth and Video Size Estimation	65
Appendix D: DDNS Application	66
Appendix E: Configure Port Forwarding Manually	71
Appendix F: Troubleshooting & Frequently Asked Questions	74
Appendix G: Product Specification	

1. Introduction

PLANET ICA-HM830W is the new H.264 2Mega-Pixel Fixed Dome IP camera featuri ng a fish-eye lens for 360 degree panoramic wide angle view without blind spot. The ICA-HM830W delivers clear image through Multi-streaming H.264 and Motion JPEG video up to UXGA (160 0 x 1200 pixels). The fish-eye lens with 2Mega Pixel high resolution images provides 360 degree wide view surveillance and the panorama function with quad view enables four different angles images to display simultaneously for monitoring and recording.

The ICA-HM830W digital Pan/Tilt and zoom function can provide users 9 different video modes including:

- ✓ 360° Source image
- ✓ 360°Table view
- ✓ 180° double broad view
- ✓ 180° double table broad view
- ✓ 360° source view with 3 PTZ

- Quad view
- ✓ 360° broad view with 2 PTZ
- ✓ 180° source view with 3 PTZ
- ✓ 180° broad view with 2 PTZ

Furthermore, the ICA-HM830W applies perspective correction software to eliminate the rounding normally associated with fisheye lenses and thus save lots of traditional mechanical Pan/Tilt maintenance cost.

The ICA-HM830W is highly flexible to be a pplied in various kinds of IP surveil lance environment. It has built-in ICR (IR-cut filter Removable) for day / night surveillance and is compatible with IEEE 802.11 b/g/n wireless technology and WEP / W PA encryptions. In addition, the IC A-HM830W provides surveillance functions including DI/DO alarm, Micro SD card support for local stor age, and 2-Way audio that enables audio communication between local and remote ICA-HM830W installed sites by connecting the external microphone and speaker.

The ICA-HM830W is the perfect panoramic surveillance application for the hall way, stores or offices so customers do not need to install multiple IP cameras and thus can save lots of installation and maintenance cost. More over, the ICA-HM830W can be managed by PLANET Cam Vie wer 3 IP-Surveill ance management software for multi-camera video surveillance application and provides monitoring, recording and event management functions to secure your property and life.

1.1 Overview

This user's guide explains how to operate this cam era from a compute r. User should read this manual completely and carefully before you operate the internet camera.

1.2 Features

- 360 degree Fish-Eye panoramic wide angle view
- 9 different 360 degree/ 180 degree video mode including digital PTZ function
- High quality 2Mega-Pixel CMOS image sensor (maximum up to 1600 x 1200 resolution)
- H.264 and M-JPEG dual codec
- Day/Night switch with ICR (IR-cut Filter Removable)
- IEEE 802.11b/g/n wireless LAN with WEP and WPA encryption
- 2-Way audio with built-in microphone and speaker
- 10 motion detection areas / E-mail and FTP alert
- External I/O trigger for various surveillance application
- High performance video decoder to decrease image distortion
- DDNS and FTP uploading provide more alternatives in surveillance network

1.3 Package Contents

IP Camera unit x 1 Power Adapter x 1 Quick Installation Guide x 1 User's Manual CD x 1 Wall Mount Kit x 1 GPIO Connector x 1

- 1. If any of the above items are missing, please contact your dealer immediately.
- **NOTE:** 2. Using the power supply that is not the one included in Internet camera packet will cause damage and void the warranty for this product.

2. Basic Setup

This chapter provides details of installing and configuring the Internet camera

2.1 System Requirement

The Internet Camera can be monitoring on all of Windows operating system that sugg est with system requirment below in or der to got better video pe rformance when resolution up to 2 megapixel.

CPU	Intel® Core2 Duo E3500 2.7GHz
RAM	2 GB
Video RAM	128MB
Display Chip	nVIDIA GeForce 8500GT or ATI Radeon HD 4350 or above
Display Resolution	1024 x 768 24bits
Operating System	Windows 2000 SP4 / Windows XP Pro SP2 / Windows 2003 / Vista/ Windows 7
DirectX	9.0c or above
Network	Wired Ethernet 100Base-TX

- 1. The listed information is minimum system requirements only. Actual requirement will vary depending on the nature of your environment.
- **NOTE:** 2. The ICA-HM830W can be managed by PLANET Cam Viewer Three if you want to configure more detail information and settings of camera viewer plus software please refer to the CD-ROM folder "**D:Wanual\Cam Viewer 3**", assume D is your CD-ROM drive.

2.2 Physical Description

2.2.1 Identification of ICA-HM830W physical detail

MIC O **Light Sensor** O Ĉ C to C PLANET ø C

Interface	Description	
Light Sensor	The Light sensor is for detect IP Camera environment illuminant, and if IP Camera in the dark/night environment that will let IR cut filter off for clearly night view.	
MIC	The IP Camera has built-in an internal microphone. This microphone is hidden in the pinhole located on the front panel.	
Reset Button	This button is hidden in the pinhole. This button is used to restore the all factory default settings. Sometimes restarting the Internet Camera will make the system back to a normal state.	
Speaker	The IP Camera has built-in an internal speaker. This speaker is hidden in the pinhole located on the front panel.	

Font view

Rear View



Interface	Description
Power Jack	The input power is DC 12V, 2A. Note : ONLY use package power adapter supplied with the internet. Otherwise, the product may be damaged.
RJ-45 LAN socket	Connect to PC or Hub/Switch. For connect to 10Base -T Ethernet or 100Base-TX Fast Ethernet cabling. This Et hernet port built auto-ne gotiation protocol can detect or negotiate the transmission speed of the network automatically. Please use CAT-5 cable to connect the Network Camera to a 100Mbps Fast Ethernet network switch or hub. Power / Status LED (orange color) This LED will be flashin g while camera DC power is on camera starting, and this LED light while camera ready. Network LED (green color) This LED will be flashing while the ca mera accessing of the camera.
MicroSD Card Slot	The IP Camera has built-in a Micro SD card sbt accepts Micro SD memory card for image / video event recording.
Audio Out	Connect a loud speaker to the IP Camera. This is for voice alerting and two-way audio.
Audio In	Connect a microphone to the IP Camera.
GPIO	The 7 pin terminal block includes 4 input ports and 1 output ports.

Terminal block for I/O connectors:

Name	Pin	Function
GND	1	Four sets of Digital Input, DI1 until DI4; the internal device
Digital input 4	2	is also photo-coupled electrical relay. In practi ce, the
Digital input 3	3	external device can be simply an On/Off switch. Four sets
Digital input 2	4	of On/Off switch can b e connected as different trigger
Digital input 1	5	source.
DO_NO	6	Digital output implementation; Pin6 to COM (Pin7) is a
DO_COM	7	Photo-coupled relay on Normal Open status. External device can directly connect to the terminals. However the current that will go throug h the 2 node s must not exceed 130mA. An external "Relay" can also be connected to the terminals as an implem entation. In this ca se, current (or/and voltage) limitation is specifie d by the external Relay.

2.3 Hardware Installation

2.3.1 Physical Installation



Step 1. Prepare a PC with Ethernet link to the network

Step 2. Connect an Ethernet cable

Connect LAN port (RJ-45) of the IP Camera to a network switch. Attach the power supply

Plug in power adapter to IP Camera and connect another end to power outlet.

NOTE: Only use the power adapter supplied with IP Camera otherwise, the product may be damaged.

Step 3. Plug Power on 110v or 220V

Ensure the power adaptor specification matches the power system (110V AC or 220V AC) and connect the adaptor to the outlet

Step 4. Check LED status

The Power LED is defined to identify IP Camera status. When IP Camera booting the LED will be flashing and while IP Camera is ready the LED will be green.

2.3.2 Wall/Ceiling Mount Installation Procedure

Step1. Take the wall mount bracket, put it on the target place and fix it with the supplied screws (total of 2).



Step2. Load the camera into the wall mount, be sure the cameras are mated with two fixed screw, and rotate the camera to lock it in position.



2.4 Initial Utility Installation

This chapter shows how to quick set up your IP Camera. The IP Camera is with the default settings. However to help you find the networked IP Camera quickly the Windows utility (PLANET IPInstaller) can search the IP Cameras in the network that shall help you to configure some basic setting before you start advanced management and monitoring.

Please insert the bundle CD disk into your CD/DV D-ROM drive. When the welcome web page appears, please click your IP Camera name on the IP Camera list i.e. ICA-HM830W. Then click on the utility IPInstaller to start the program.

2.5 Preparation

When you installed the ca mera on a LAN environment, you may execute PLANET IPInstaller to discover camera's IP address and set up related parameters in the camera.

2.5.1 Configure Network by PLANET IPInstaller

Please click "**Device Search**" button. PLANET IPInstaller will list all networked IP Camera in the LAN. If the IP Camera doesn't be found, you may check whether this IP Camera is connect to network properly and press the search button again.

1. Click the menu bar Tool > Device Search to search the device in the LAN.

→ IPinstaller ¥5.32		
	Device Search	

2. Select IP Camera with the MAC Address corresponds to the IP Camera that is to be configured.

Оп	installer ¥5-32			
	Model Name	IP Address	MACAddress	Firmware
▶ 1	ICA-HM830W	192.168.0.084	00-30-4f-13-78-01	2.0.0927_1_planet

 Double click the item to open the Property Page or click the menu bar > Single Device Seeting

				I	Device Search
	Model Name	IP Address	MACAddress	Firmware	Subn
▶ 1	ICA-HM830W	192.168.0.084	00-30-4f-13-78-01	Device Search	
				Batch Device Se	etting
				Single Device S	etting
				Open web	
				Language	•

4. After filling the desired settings in the properties, click on "**Set**" button to complete the configuration settings.

Device Setting	and the second se	Co.t	Consol
MACAddress	00-30-4f-13-78-01	Der Contraction of the set	Cancer
Firmware	2.0.0927_1_planet_test	Use Custom	
Property		Username	admin
		Password	жжжж
IP Address	192.168.0.84		
SubnetMask	255.255.255.0		
Gateway	192.168.0.254		
Http Port	80		
DNS1	168 . 95 . 1 . 1		
DNS2	168.95.1.1		
DNS3	168 . 95 . 1 . 1		

2.5.2 Open the Web-based UI of the select camera

If IPInstaller finds IP Camera, please select the device you want to view and click the "**Open Web**" button. Then you could see the video from IP Camera directly.

1. To access the Web-based UI of the selected unit, run the **menu bar > Open web** on the menu bar.

9 II	JPinstaller ¥5.32 Device Search				
-	Model Name	IP Address	MACAddress	Firmware	Subn
▶ 1	ICA-HM830W	192.168.0.084	00-30-4f-13-78-01	Device Search	
				Batch Device S	etting
				Single Device S	Setting
				Open web	
				Language	•

If the Internet Camera has been configured correctly, the default Web browser will open to the home page of the selected device.

If you find your browser is opened and automatically connected to the camera Home Page, it means you've assigned an IP Address to the unit successfully. Now you can close the IP Installer and start to use your camera.

2.6 Setup ActiveX to use the Internet Camera

The Internet Camera web pages communicate with the Internet Camera using an ActiveX control. The ActiveX control must be downloaded from the Internet Camera and installed on your PC. Your Internet Explorer security settings must allow for the web page to work correctly. To use the Internet Camera, user must setup his IE browser as follows:

2.6.1 Internet Explorer 6 for Windows XP

From your IE browse \rightarrow "Tools" \rightarrow "Internet Options..." \rightarrow "Security" \rightarrow "Custom Level...", please setup your "Settings" as follow.

Set the first 3 items

- Download the signed ActiveX controls
- Download the unsigned ActiveX controls
- Initialize and script the ActiveX controls not masked as safe to Prompt



By now, you have finished your entire PC configuration for Internet Camera.

2.6.2 Internet Explorer 7 for Windows XP

From your IE browse \rightarrow "Tools" \rightarrow "Internet Options..." \rightarrow "Security" \rightarrow "Custom Level...", please setup your "Settings" as follow.

Set the first 3 items

- Allow previously unused ActiveX control to run...
- Allows Script lets
- Automatic prompting for ActiveX controls

Security Settings - Internet Zone	×
Settings	-
ActiveX controls and plug-ins Allow previously unused ActiveX controls to run without provided and a structure for the structure of the struct	
C Display video and animation on a webpage that does not use	
*Takes effect after you restart Internet Explorer	
Reset custom settings Reset to: Medium-high (default)	
OK Cancel]

By now, you have finished your entire PC configuration for Internet Camera.

2.6.3 Internet Explorer 7 for Windows Vista

From your IE browse \rightarrow "Tools" \rightarrow "Internet Options..." \rightarrow "Security" \rightarrow "Internet" \rightarrow "Custom Level...", please setup your "Settings" as follow.

- Enable "Automatic prompting for ActiveX controls"
- Prompt "Initialize and script active controls not marked...."

ActiveX controls and plug-ins ActiveX controls to run without pror Deable Deable Download signed ActiveX controls Deable De	
Challer Video and seinstion on a matrixes that doer not ive Takes effect after you restart Internet Explorer Reset custom settings Reset to: Medium-high (default) Reset	safe filr s

From your I E browse → "Tools" → "Internet Option s..." → "Security" → "Trusted Sites" → "Custom Level...", please setup your "Settings" as follow.

- Enable "Automatic prompting for ActiveX controls"
- Prompt "Initialize and script active controls not marked...."

ettings	Settings
ActiveX controls and plug-ins	Display video and animation on a webpage that does not use
Allow previously unused ActiveX controls to run without prom Double	Disable
Disable	Enable
Enable	Download signed ActiveX controls
Allow Scriptiets	Disable
Disable	Enable
Enable	Prompt
- O Prempt	Download unsigned ActiveX controls
Automatic prompting for ActiveX controls	 Disable
Disable	C Enable
Enable	Drampt
i pinary and script behaviors	Initialize and script ActiveX controls not marked as safe for set
Administrator approved	 Disable
Disable	Enable
Enable	Prompt
Dicplay video and animation on a webnade that does not use	Dun ActiveV controle and plumine
• III • • • • •	4 11
Takes effect after you restart Internet Explorer	*Takes effect after you restart Internet Explorer
eset custom settings	Reset custom settings
	Denther Contraction
Medium (default)	Reset to: Medium (default)

By now, you have finished your entire PC configuration for Internet Camera.

2.7 Using UPnP of Windows XP or Vista

😫 🖅 🛛 Run...

smopu

≥ 0

start

Log Off PMalan... Turn Off Computer...

2.7.1 Windows XP

UPnP[™] is short for Universal Plug a nd Play, which is a n etworking architecture that provides compatibility among networking equipment, software, and perip herals. This device is an UPnP enabled device. If the operating system, Windows XP, of your PC is UP nP enabled, the Internet Camera will be very easy to configure. Use the following steps to enable UPnP settings only if your operating system of PC is running Windows XP.



The "Control Panel" will display on the screen and double click "Add or Remove Programs" to continue

🧉 🕑 💿 📷 🦉





The following screen will appear, select "Networking Services" and click "Details" to continue

Windows Components Wizard	X
Windows Components You can add or remove components of Windows XP.	t
To add or remove a component, click the checkbox. A shaded part of the component will be installed. To see what's included Details. Components:	d box means that only in a component, click
Message Queuing	0.0 MB 🔼
MSN Explorer	13.2 MB
💌 📷 Networking Services	0.3 MB 📄
🔲 🚆 Other Network File and Print Services	0.0 MB
California Contraction Contraction	оомв 🖄
Description: Contains a variety of specialized, network-related Total disk space required: 54.7 MB Space available on disk: 1926.8 MB	services and protocols.
< <u>B</u> ack	Next > Cancel

The "Networking Services" will display on the screen, select "**Universal Plug and Play**" and click "**OK**" to continue.

Networking Services								
To add or remove a component, click the check box. A shaded box means that only part of the component will be installed. To see what's included in a component, click Details.								
Subcomponents of Networking Services:								
Internet Gateway Device Discovery and Control Client 0.0 MB								
🗆 🗐 RIP Listener	0.0 MB							
🖸 📇 Simple TCP/IP Services	0.0 MB							
🗹 🚐 Universal Plug and Play	0.2 MB							
Description: Allows you to find and control Internet connection software that uses Universal Plug and Play.	sharing hardware and							
Total disk space required: 54.7 MB	Detaile							
Space available on disk: 1926.8 MB	Details							
	K Cancel							

Please click "Next" to continue

indows Components You can add or remove comp	onents of Windows XP.	
To add or remove a compone part of the component will be i Details.	nt, click the checkbox. A sh installed. To see what's inclu	aded box means that only ded in a component, click
Components.	0.0 MB 📈	
MSN Explorer		13.2 MB
Networking Services		0.3 MB
🗆 📇 Other Network File an	d Print Services	0.0 MB
Contract Express		оомв 🗵
	ty of specialized, network-rela	ted services and protocols

The program will start installing the UPnP automatically. You will see the below pop-up screen, please wait while Setup configures the components.

ndows Components Wi	zard		
Configuring Components Setup is making the con	iguration changes you	requested.	C
Please wait wi several minute	ile Setup configures th s, depending on the co	e components. This m omponents selected.	ay take
Status: Completing con	iguration of Internet Inf	ormation Services (IIS)	
		CALL IN MARK	

Please click "**Finish**" to complete the UPnP installation



Double-click "**My Network Places**" on the desktop, the "**My Network Places**" will display on the screen and double-click the UPnP ico n with Internet Camera to view your d evice in an internet browser.

2.7.2 Windows Vista

UPnP[™] is short for Universal Plug a nd Play, which is a n etworking architecture that provides compatibility among networking equipment, software, and perip herals. This device is an UPnP enabled device. If the operating system, Windows Vista, of your PC is UPnP enabled, the Internet Camera will be very easy to configure. Use the following steps to enable UPnP settings only if your operating system of PC is running Windows Vista.

Go to Start > Control Panel > Network and Internet > Network and Sharing Center, and turn on "Network Discovery".



Double-click "**My Network Places**" on the desktop, the "My Net work Places" will display on the screen and double-click the UPnP icon with Internet Camera to view your device in an internet browser.

3. Web-based Management

This chapter provides setup details of the Internet Camera's Web-based Interface.

3.1 Introduction

The Internet Camera can be configured with your Web Browser. Before configure, please make sure your PC is under the same IP segment with Internet Camera.

3.2 Connecting to Internet Camera

- Use the following procedure to establish a connection from your PC to the camera.
- Once connected, you can add the camera to your Browser's Favorites or Bookmarks.

Start the web browser on the computer and type the IP address of the camera. The Default IP: <u>http://192.168.0.20</u>."



After connected to IP Camera, it will prompt for User Name and Password, please enter admin/admin to continue Web Management. Confirm the installation as it is required to view the video stream and some operations.

<u>)</u>	This secure	Web Site (at 192.168.0.20)	requires you to log on.
1 ~	Please type	he User Name and Passwo	ord that you use for Login.
	<u>U</u> ser Name	admin	
	Password		
	∏ <u>S</u> ave thi	s password in your passwor	rd list
		_	OK Cancel

If difficulty is met, please refer to the following steps to establish the connection:

- The IP Camera must be installed and powered ON.
- If the IP Camera's default IP Address (192.168.0.20) is already used by another device, the other device must be turned OFF until the device is allocated a new IP Address during configuration.

NOTE: If the User name and Password have been changed with PLANET IPInstaller, please enter the new User name and Password here.

For the first installation, there will be a prompt to install the ActiveX control.



Click on the message, and click Install ActiveX Control...



When you see this message, click Install' to install required ActiveX control



If the device has been configured correctly, the default Web browser will open to the home page of the selected device.



If you log in the Internet Camera as an ordinary user, setting function will be not **NOTE:** available. If you log in the camera as the administrator, you can perform all the settings provided within the Internet Camera.

3.3 Live View

Start-up screen will be as follow no matter an ordinary users or an administrator.



SETUP	LANGUAGE	DISPLAY MODE	IMAGE SETUP	MANUAL TRIGGER	
٢	English 💌		Actual Size	۳.	Ф РТZ

Button	Description
	• Video : Configure bit rate, frame rate and resolution of video profiles.
	 Camera · Adjust camera general parameters, such as image rotate, Brightness, audio, record parameters.
SETUP	• Event : Configure the event server, I/O ports information, and object motion detection settings.
	 Schedule : Configure the event schedule and storage while event triggered.
	 Network : Configure Network settings such as, SMTP, RTSP, DHCP, DDNS, and UPnP, etc.
	• System : Configure system information, date & time, maintenance, and view system log file.

LANGUAGE English 💌	The Internet Camera could provide multiple languages to meet customer's requirement. (English, Traditional Chinese and Simplified Chinese)
	Select display mode to view the different type of the image.
IMAGE SETUP	The Internet Camera allow user to di splay the live video in a ctual size mode. (Uses every available space to display the image captured by this camera).
MANUAL TRIGGER	The camera allow user to trigger the alarm manu ally. User can click the button active the alarm immediately while a suspicious object discovered.
ф РТZ	The Digital PTZ button can control camera up/down/left/right and zoom in/out position.



Button	Description
Full screen	Click the icon can display the image in full-screen mode (uses every browser available space to display the image captured by this camera).
Monitor Listen	Click the icon can listen for the audio input from local end.
Monitor Talk (2-way audio)	The Internet Camera supports 2-way audio function. User can chose to enable or disable this function by toggling the icon.
Video Record	Click the icon be able to activate the record function start recording. The video file is saved as AVI format into your local PC.
Snapshot	Click the icon be able to activate the snapshot function to take a picture.

3.4 Video Configuration

This Internet Camera provides multiple video stream profiles as below to support different request to each clie nt simultaneously. Each user can choose preferred video pro file as his reque st independently.

3.4.1 Video General Settings

The menu allow user to disable/enable OSD.

Liv	e View	Video	r Camera	Event	Schedule	Network	System	Customize
~								
/		C	General			Adva	nced	
Ι.								
	OSD	Setting						
	🗹 En	able						
	~	Camera Na	ime:	CH1		(20 chara	acter max)	
	~	Date/Time						
					Save			

OSD Setting: There are some important information can be embedded into image, including date, time, and/or camera name.

NOTE: When the configuration is finish, please click "Save" to save and enable the setting.

SETUP	LANGUAGE	DISPLAY MODE	IMAGE SETUP	MANUAL TRIGGER	
٢	English 💌		Actual Size		¢ ₽TZ



- 1. Ch: Select the channel. (1~4)
- 2. Step: The speed of the camera move. (1~10)
- 3. Pan Tilt control of this IP camera
- 4. Zoom: Digital zooms in/out. (1~10)
- **5.** Move the box.
- 6. Close the box.

3.4.2 Video Advanced Settings

This Internet Camera provides video stream profiles to support different request. The stream 1 can up to maximum resolution 1600 x 1200 (2 Mega Pixel).

			Event	Stilleduite	neenork	System	Custo
Gener	al /	Ad	vanced		External V	ideo Source	
Stream 1	Setting						
RTSP Path	u [v00		Image Form	at: H.264	~	
Resolution	n: 1	.600 × 12	00	GOP:	30	(2~32)	
Video Moo	le:	CBR 👻		Frame Rates	: 15	(5~ <mark>15</mark> FPS)	
Target Bit	Rates:	1024 (6	4∼6000 Kb)				
<u>.</u>							

RTSP Path	It is the stream ID used for RTSP client streaming connection, such as VLC player. (Default v00).
Resolution	Image size 1600x1200
Video Modes	Choose between variable bit rate (VBR) and constant bit rate (CBR) VBR: User should choose the quality level to set the vide o quality rath er than bit rate.
	CBR: The video bit rate is between low to high bandwidth based on different resolutions. User can set the bit rate range from 64 to 6000kb
Target Bit Rates(CBR)	Choose the number of frames to encode per second.
Quality Level(VBR)	The quality level is bet ween Standard and Best. The best level can reach the better quality but of course will consume higher bandwidth.
Image Format	2 kinds of format to choose from; H.264 and M-JPEG
GOP	Defines the Intra/Inter-frame (I/P) ratio of this profile.
Frame Rates	Choose the number of frames to display per second. With resolution 1600x1200, FPS can only set up to 15FPS.

3.4.3 External Video Source

The Internet Camera provided the video conference feature, if you have multiple Internet Cameras (ICA-HM830W) within your system, you can monitor the video of remote connected camera form the browser.

General	Advanced		External Vic	leo Source	
External Video S	Source List				
Name	IP address				
Add Remo	ove				
Add Remo	ove	uideo cources	ic 10)		
Add Remo	ove	video sources	is 10.)		
Add Remo (Note: The maxim External Video S	ove num number of external Source Setup	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name:	ove num number of external Source Setup NewVideoSource	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address:	ove num number of external Source Setup NewVideoSource 0.0.0.0	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address: Video Port:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554	video sources	is 10.)		
Add Remo (Note: The maxim External Video (Name: IP address: Video Port: Product Tupe:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address: Video Port: Product Type:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address: Video Port: Product Type: Video Format:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830 H.264 -	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address: Video Port: Product Type: Video Format: Resolution:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830 H.264 • 640x480 •	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address: Video Port: Product Type: Video Format: Resolution: Rotation:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830 H.264 • 640×480 • 0 •	video sources	is 10.)		
Add Remain (Note: The maxim External Video S Name: IP address: Video Port: Product Type: Video Format: Resolution: Rotation: Audio Enable:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830 H.264 • 640×480 • 0 • Off •	video sources	is 10.)		
Add Remo (Note: The maxim External Video S Name: IP address: Video Port: Product Type: Video Format: Resolution: Rotation: Audio Enable: RTSP Path:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830 H.264 • 640×480 • 0 • 0 • 0 •	video sources	is 10.)		
Add Remain (Note: The maxim External Video S Name: IP address: Video Port: Product Type: Video Format: Resolution: Rotation: Audio Enable: RTSP Path:	ove num number of external Source Setup NewVideoSource 0.0.0.0 554 ICA-HM830 H.264 • 640×480 • 0 • Off • v00	video sources	is 10.)		

External Video Source List	List all of external camera for user selection while video conference. Maximum number of external is 10.
External Video Source Setup	According to remote camera video settings to setup those parameters into the list.
Connect	When the configuration is finish, please click the button to make the video test.

3.5 Camera Configuration

Use this menu to set the function of the camera of Internet Camera

3.5.1 Camera General Settings

Live View	Video	Camera	Event	Schedule	Network	System	Customiz
	G	eneral			Adva	inced	
Came	ra Genera	l Setting					
Bright	ness:	•				• 0	
Hue:		•		Ш		• 0	
Satura	ition:	•		Ш		• 0	
Contra	ast:	•		Ш		• 0	
Sharpı	ness:	•				• 0	
Audio	Setting						
Au	dio Enable						

	Adjust the image parameters for a better view.
	Brightness: Large value will brighten camera.
Camera General setting	Hue: Large value will be colorful.
	Saturation: Large value will contrast camera heavily.
Audio Setting	To enable or disable audio function.

Save Path:	
File Name:	
	Brow
Web Snapshot Image Setting	
Save Path:	
File Name:	
	Brow

Web Record Setting	Save Path / File name: Click on the "Browse" button to select the desi red path to save as well as naming the video file.
Web Snapshot Image Setting	Save Path / File name: Click on the "Browse" button to select the desi red path to save as well as naming the video file.
Default	Set "Camera General Setting' and 'Audio Setting" back to default

3.5.2 Camera Advanced Settings

The menu allow user to adjust the camera white balance, exposure, gain control and ICR active mode.



White Balance	Adjust the white balance according to the environment Auto: will adjust the white balance setting automatically. Hold: will hold the white balance setting. Sunny: will fix the color temperature with sunny day mode. Cloudy: will fix the color temperature with cloudy day mode. Indoor: will fix the color temperature with indoor mode.
Exposure	Automatic: will adjust the internal gain automatically. Flicker-free 50Hz: will effects of exposure to 50Hz.
	Flicker-free 60Hz: will effects of exposure to 60Hz.
--------------------------	---
Max Exposure Time	Increase / reduce the exposure time for lens.
Max Gain Control	To adjust maximum gain of input video.
Infrared (IR) Cut Filter	User can turn Auto or se tting for fix mode. This function is very useful under low illumination environment.
Camera Mount	3 kinds of format to choose from; Wall, Ceiling and Table.

Ceiling Mode : 5 kinds of format to choose.



Wall Mode : 2 kinds of format to choose.



Table Mode: 2 kinds of format to choose.







3.6 Event Configuration

This menu is used to specify the schedule of Events and activate the some actions provided by this device.

3.6.1 Event Server

The Internet Camera supports FTP upload function that will upload image while event trigger.

Live ¥iew	Video	Camera	Event	Sch	edule	Netw	ork	System	Customiz
Event	Server	Motior	Detection		I/O P(orts	Ev	vent Configu	iration
Event Se	rver List								
Name	Pro	otocol Net	work Addı	ess	Upload	l Path	User	: Name	
									~
									~
AddFTP.	. Rem	ove							
(Note: The	maximum nu	mber of event	servers is 1	0.)					

3.6.1.1 FTP server

You may setup FTP para meters for further operation of Event Schedule. That's, if users want to send the alarm message to an FTP server.

FTP Server	
Name:	NewFTPServer
Network Address:	192.168.0.125
Upload Path:	/ICA-HM830W
Port:	21
Login Information	
User Name:	PLANET
User Name: Password:	PLANET
User Name: Password:	PLANET

FTP Server	Name: User can specify a FTP server as wish. Therefore, user needs to specify a name for each FTP setting.				
	Network: Type the server name or the IP address of the FTP server.				
	Upload Path: Set working directory path of FTP server.				
	Port: Set port number of FTP service.				
Login Information	User Name: Type the user name for the FTP server.				
	Password: Type the password for the FTP server.				

3.6.1.2 Event Server Remove

When want to delete the unnecessary servers, user just need to click "**Remove**" button to delete selected event servers.

Live View	Video	Camera	Event	Scho	edule	Netw	ork	System	Custon
Event	Server	Moti	ion Detectio	n	I/O Por	ts	E	vent Configu	iration
Event	Server Lis	it							
Name	Р	rotocol	Network A	ddress	Upload	l Pati	1. Us	ser Name	_
PLANET	FTP F	TP	192.168.0	.11	/		GL	iest	1

3.6.2 Motion Detection

Use this menu to specify motion detection window and set the conditions for detection while observing a captured image.



Add a motion detection area please click on "Add" to set up a detection area as indicated below.

Motion Detection List	
Windows Area Name	
Add Del	
(Note: The maximum number of motion detections	; is 10.
 Click 'Add' and rename the windows area. Drag a detection area on the image. 	

Motion Detection List	Add and Del:
	To add or delete the motion windows. User can specify up to 10 areas
	to monitor the video captured by th is device. By dragging mouse on
	the bar, you can change the trigger and sensitivity level of the detect
	motion area accordingly.

Motion Detection Setup	
Windows Area Name:	DefaultWindow
Trigger Level :	
Sensitivity :	
	(Sensitivity value:0~100[low~High])
Color:	# FF0000
Motion Detection Setup	Window Area Name: Name of the specified motion area.
	Trigger Level: Defines the trigger level of motion detection for this detection n area. (0~100, low~high)
	Sensitivity: Defines the sensitivity value of mo tion detection. The higher value will be more sensitivity. (0~100, low~high)
Color:	* FF0000
Color	Select color for detection area indication.
View All Windows	Displays all detection windows on screen.
View Selected Window	Only displays selected detection window on screen.

.3.6.3 I/O Ports

The Camera can be activated by the external sensor that senses physical changes in the area Camera is monitoring. These changes can include intrusion detection or certain physical change in the monitored area.

. View	Video	Camera	Event	Schedule	Netwo	ork	System	Custon	
Event	Server	Motion	Detection	I/0 P	orts	E	event Configu	ration	
Input	Ports Set	ting 1							
Name:		Input1							
Current	t State:	high							
Input	Ports Set	ting 2							
Name:		Input2	Input2						
Current	t State:	high	high						
Input	Ports Set	ting 3							
Name:		Input3	Input3						
Current	t State:	high	high						
Input	Ports Set	ting 4							
Name:		Input4	Input4						
Current	t State:	high	high						
Output	t Ports Se	tting							
Name:		Output1							
Current	t State:	low							

Input ports setting	Name: The field needs to specify a name for input sensor setting. Current Status: The field displays the input port current status.
Output Ports setting	Name: The field needs to specify a name for output sensor setting.
	Current Status: The field displayed the output port current status.

3.6.4 Event Configuration

This menu is used to specify the trigger of Events and activate the some actions provided by this device.

erver	Motio					
		on Detection	n i	l/O Ports	Event Con	figuration
ord File						
⊙ JPEG	О н26	.4				
e List						
St	atus	Enable	Trigger	Actio	ns	
Remove maximum bad, Eu=En fication.)	number o nail Uploa	f events is : d, Du=Disk	10. Upload, C	=Output Port,	En=Email Noti	fication,
	e List St Remove maximum oad, Eu=En fication.)	Pred File JPEG H26 e List Status Remove maximum number o pad, Eu=Email Uploa fication.)	Prod File	Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Image: Provide weight of the second system Note: Provide weight of the second system Imag	Image: Predext status Predext status Status Enable Trigger Actio Remove maximum number of events is 10. pad, Eu=Email Upload, Du=Disk Upload, O=Output Port, fication.)	Image: Predext status Prigger Nations Status Enable Trigger Actions Remove Maximum number of events is 10. Description of control of contro of contro of control of control of control of contr

To add an event trigger, please click on "Add" and setup panel will be expanded.

Event Type Setup	
Name:	NewEvent
Set min time between triggers:	00:00:00 (max 23:59:59)
Respond to Trigger	
 Always 	
O During time between	
⊙Sun ○Mon ○Tue ○	Wed OThu OFri OSat
Start Time :	00:00:00 (max 23:59:59)
Duration :	000:00:00 (max 168:00:00)
O Never	
Trigger by 🛛 💟	
When Triggered	
Upload Images	
Activate Output Port	
Send Email Notification	
Send Message Notification (TCP)	

Event Type Setup	Name: Name of the Event or Schedule.					
	Set min time between trigger: Set the time interval between each trigger.					
	Respond to Trigger: Set the time period for the trigger.					
	 Always: Active the selected event immediate and continuous. 					
	✓ Only during time frame: Choose a day and the starting time then configure the duration time (168hrs = 24x7). If duration time is set to 168(hrs), it is the same as choosing "Always"					
	 Never: Stop the selected event immediately. 					
	Trigger by: Select the triggered sources with event trigger.					
When Triggered	Upload Images: Upload captured image to event server once event trigged.					

Activate Output Port:

Activate the external alarm once event trigged.

Send Email Notification: Send notification through SMTP server once event trigged.

Send Message Notification(TCP): Send notification through TCP server once event trigged.

3.7 Schedule Configuration

This menu is used to specify the schedule of Events and activate the some actions provided by this device.

3.7.1 General Setting

The page define the day (specified by days of a week) and time (specified by each single hour) for that will be recording during the scheduled period.

Note that only video data will be recorded. User can select which video stream should be recorded, and the size of each sliced file. When the check box is ticked and setting is saved, recording process starts. Recording files are saved to the Micro SD storage.

ve View	Vide	20	C	ame	era		Ę	ven	it	r	Sch	ed	ule		N	etw	ork		9	iysl	ten	Ŭ		Tusto
(Ge	ner	al							Ì						51	ora	age	6			
🗹 Ena	bled																							
Str	eam:	• 1	÷																					
sli	ce File	Siz	≘ 1:			1	50		-	(M	B)													
Sa	ve Dev	ice	Туре	á		- î	0.02	al D	isk															
			2 3	4	5	6	7	0	9	10	11	12	12	14	15	16	17	19	19	20	21	22	22	é l
n n	Mon.		2 0					-		10		12	10	1.4	10	10		10	17	20	21	22	20	
	Tue.			-		-	-		\vdash	-				-			\vdash	<u>.</u>	-		⊢	1		
v	Ved.			+											-			-			\vdash			
	Thu,					1					1 - 1			1				1			\vdash			
	Fri.																			Γ				
	Sat.			1	2 2 2																			
2	Bun.				2	· .					9 - 1 1				2 - 1 -				ан — С С					
	Sche	dul	ed																					
									L	Sa	ve													

Enable	Enable or disable this schedule record.
Stream	Select one of the stream profiles for video recorded.
Slice File Size	Define the sliced file size for each recording files.
Save Device type	The storage device information.

3.7.2 Storage Setting

The page display the storage inform ation, includes disk size info, type and status. The warning message shows when recording is on process. The SD card should not be removed during the recording process.

Live Viev	Video Ca	mera Event	Schedule	Network	System	Custom
	Gen	eral		St	orage	
	Disk Status					
	Model Name:	/dev/mmcblk0	pl			
	Total Size:	244972 KB				
	Used Size:	205600 KB				
	Free Size:	39372 KB				
	Disk Type:	SD				
	Disk Status:	normal				
	Refresh	Browse	Remove	Event Image	5	
	Local Disk Sett	ting -				
	Enabled				Save	
	Type:	FAT32			Format	ľ

Disk Status	Refresh: User can click the button refreshes the status displayed of SD card.
	Browse: User can click the button to download the file on SD card.
	Remove Event Image: User can click the button remove the event image.
Local Disk Setting	The Internet Camera support the local Micro SD disk feature, user can mark the check box to active the function.
	Format: When insert a new Micro SD/SDHC card, user simply click the button to complete the disk format operation in the Internet Camera.

3.8 Network Configuration

Use this menu to configure the network to connect the Internet Camera and the clients.

.3.8.1 Network General Settings

This section provides the menu of connecting the Internet Camera through Ethernet cable.

General	Advanced		SMTP(E-Mail)	DDNS	5 Wirele
	want is				
O DHCP Serv	ice				
💿 Static IP A	ddress:				
IP Address	192	168.0.20			
Netmask:	255	255.255.0			
Gateway:	192	168.0.254			
DNS 1:	168	95.1.1			
DNS 2:	168	95.1.1			
O PPPoE:					
User Name	use use	name			
Password:	••••	****			
(Note : Ple	ase make sure	Email Setti	ng' has been set!)	
Fosble AR	P/Pina				

DHCP Service	Enable this checked box when a DHCP server is installed on the network to i ssue IP address assignment. With this setting, the IP address is assigned automatically.
	If you do not select "DHCP Service", then you need to enter these network parameters by yourself.
Static IP Address	Please type in IP address, Subnet Mask, Gateway, DNS manually. IP address: This IP address is a uni que numbers that identifies a computer or device on the LAN. The se numbers are usually shown in g roups separated by periods, for example: 192.168.0.20
	Subnet Mask: Subnets allow network traffic between hosts to be separated based on the network's configuration. In IP networking, traffic takes the form of packets. IP subnets advance network se curity and performance to

some level by organizing hosts into logical groups. Subnet masks contain four bytes and usually appear in the same "dotted decimal" data. For e xample, a very comm on subnet ma sk in it s binary demonstration 1111111 1111111 1111111 00000000 will usually be shown in the corresponding, more readable form as 255.255.255.0.

Gateway:

A gateway is a piece of software or hardware that passes information between networks. You'll see this term most often when you either log in to an Internet site or when you're transient email between different servers.

DNS:

When you send email or position a browser to an Internet domain such as xxxxx.com, the domain name system translates the names into IP addresses. The term refers to two things: the conventions for naming hosts and the way the names are control across the Internet.

Enable ARP/Ping	Enable the camera to accept ARP or ping packets from the network. If
	disable this option may provide extra security from intentional ping.

3.8.2 Network Advanced Settings

General	Advanced	SMTP(E-Mail)	DDNS	Wirele
(
NTP Configuration				
O Obtain NTP serv	er address via	DHCP		
💿 Use the followin	g NTP server a	ddress:		
Network addres:	: time.	stdtime.gov.tw		
	(host	name or IP address)		
HTTP Setting				
HTTP Port:	80	(0 ~ 65535, Defau	lt:80)	
RTSP Setting				
RTSP Port:	554	(0 ~ 65535, Defau	lt:554)	
Bonjour Setting				
🗹 Enable Bonjour				
UPnP Notification				
🗹 Enable UPnP				
NAT Traversal Set	ting			
Enable NAT Tra	versal			

NTP Configuration System date and time can be syn chronized with a specifie d Time Server. This configuration is provided for one of the potions of system date/time adjustment.

HTTP Setting The Internet Camera supports changeable HTTP ports. This port is very useful for Intranet usage. Users could assign the port number of http protocol, and the WAN users should follow the port number to login. If the http port is not assigned as 80, users have to add the port number in back of IP address. For example: http://192.168.0.20:8080.

Therefore, the user can access the Internet Camera by either

http://xx.xx.xx/, or

<u>http://xx.xx.xx.xx:xxx/</u>to access the Internet Camera.

If multiple devices a re installed on the LAN and al so required to be accessed from the WAN, then the **HTTP Port** can be assigned as the virtual server port mapping to support multiple devices.

RTSP SettingRTSP Port:
The RTSP protocol allows a connecting client to start a video stream.
Enter the RTSP port number to use. (The default value is 554)

HTTPS Setting Enable HTTPS: The HTTPS service is a combination of the Hypertext Transfer Protocol with the SSL/TLS protocol to provide encryption and secure identification of the camera access.

🗹 Enable Bonjour	
UPnP Notification	
Enable UPnP	
NAT Traversal Setting	
Enable NAT Traversal	

Bonjour Setting	Enable Bonjour: The Bonjour service allows camera can be discove red with App le Safari browser applied that will show in the Bonjour bookmarks menu.
UPnP Notification	Enable UPnP: The UPnP function allows camera can automatically be detected and a new icon will be add ed to "My Network Pla ces" if your operating system is UPnP enabled.
NAT Traversal Setting	Enable NAT Traversal: When enabled, the Internet Camera will attempt to configure port mapping in a NAT router on your network.

3.8.3 Network SMTP Settings

You may setup SMTP mail param eters for further operation of Event Schedul e. That's, if users want to send the alarm message out, it will need to configure parameters here and also add at least one event schedule to enable event triggering.

Live View	Video	Camera	Event	Schedule	Network	System	Customize
Gene	ral	Advanced		SMTP(E-Mail)	DD	N5 V	Vireless
SMTP (email) Se	etting					
Mail Se	rver:		sr	ntphost, yourdom	nain.name		
			(h	ost name or IP a	address)		
Server	Port:		25	5 [06553	5]		
L Aut	thenticatio	n					
Us	er Name:		us	ername			
Pa	issword:		••	•••••			
From (Email Add	ress):	us	ername@yourdo	main.name		
Send e	mail to:		m	ailto@mailto.con	n		
							Test
<u> </u>							
			Г	6.2110			
			L	Jake			

SMTP (email) Setting	Mail Server: Type the SMTP server name or the IP address of the SMTP server.
	Server Port: Set port number of SMTP service.(The default value is 25)
	Authentication: Select the authentication required when you send an e-mail.
	User Name: Type the user name for the SMTP server if Authentication is Enable.
	Password: Type the password for the SMTP server if Authentication is Enable.
	From (Email Address): Type the sender's E-mail address. This address is used for reply e-mails.
Test	Send test email to: Send a test mail to mail server to check this account is available or not.

3.8.4 DDNS server

DDNS: Stands for Dynamic Domain Name Server

The Internet Camera supports DDNS If your device is connected to xDSL directly, you might need this feature. However, if your device is behind a NAT router, you will not need to enable this feature. Because DDNS allows the Internet Came ra to use an easier way to remember naming format rather than a n IP address. The Internet uses DNS servers to lookup domain names and translates them into IP a ddresses. Domain names are just easy to remember alia ses for IP addresses. A dynamic DNS service is unique because it provides a means of updating your IP address so that your listing will remain current when your IP address changes. There are several excellent DDNS services available on the Internet and best of all they're free t o use. One such service you can use is www.DynDNS.org. You'll need to register with the service and set up the domain name of your choice to begin using it. Please refer to the home page of the service for detailed instructions or refer to Appendix E for more information.

Live View	Video	Camera	Event	Schedule	Network	System	Customi
Gene	eral	Advanced		SMTP(E-Mail)	DDM	15 W	ireless
Dynam	ic DNS Se	tting					
	ONS Enable						
Host N	ame:	host	name				
		(Link	to <u>http:/</u>	//www.dyndn	s.org)		
User N	ame:	user	name				
Passwo	ord:	••••	••••				
Update	e Time:	600	(600~	86400 Seconds)		
Respo	nse:	no					
<u>.</u>							
				Save			

Dynamic DNS Setting	DDNS: To enable or disable the DDNS service here.
	DDNS Host: The domain name is applied of this device.
	User Name: The user name is used to log into DDNS.
	Password: The password is used to log into DDNS.
	Update Time: Periodically, the Internet Camera updates its access info to sever in the configured time.
	Response: The Internet Camera responds the connection info.

3.8.5 Wireless

Status of Wireless N	etworks			
SSID	Mode	Security	Signal	strength
HJ-Wireless	Infrastructure	WEP	18	
Flanetk	Adnoc	WE P	1	
Wireless Setting	Ref	resh		
Wireless Connection:	● Enabled ○ D)isabled		
MAC Address:	00:30:4F:3E:D5:2	2F		
IP Setting Mode:	DHCP Service	🔘 Static IP Addre	SS	
IP Address:	not-connect-yet			
Netmask:	not-connect-yet			
Gateway:	not-connect-yet			
Mode:	Infrastructure 🚩			
Operation Mode:	11g 💌			
SSID:	ADN-4100			

Wireless Connection	Select Enable to activate wireless network function of this IP camera, select Disable to disable it.
IP Setting Mode	DHCP Service: Enable this checked box when a DHCP server is installed on the network to i ssue IP address assignment. With this setting, the IP address is assigned automatically.
	Static IP Address:

	Please type in IP address, Netmask, Gateway manually.
Mode	Select the network type of wireless connection.
	Available options are Infrastructure (Connect the IP camera to a wireless access point), and Adhoc (This IP camera will become a stand-alone wireless network point, other wireless computers / devices can discover this IP camera and connect to it without wireless access point).
	You can set to Adhoc when you don't have any wirel ess access point, but your computer has wireless network card. Set to 'Infrastructure' when you have wireless access point, and you have computers with wired network connection.
Operation Mode	AUTO: Allows user to set the 802.11bgn standard wireless network11B: Allows user to set the 802.11b standard wireless network.11G: Allows user to set the 802.11g standard wireless network.
SSID	Input the SSID of the wireless access point you wish to connect. It should be less than 32 alphanumerical characters.
Security	It supports "None", "WEP", "WPA-PSK", "WPA2-PSK" security encryption based on the setting of the Router.

ADHOC Setting

Operation Mode	AUTO: Allows user to set the 802.11bgn standard wireless network
	11B: Allows user to set the 802.11b standard wireless network.
	11G: Allows user to set the 802.11g standard wireless network.
SSID	Input the SSID of the wireless access point you wish to connect. It should be less than 32 alphanumerical characters.
Security	It supports "None", "WEP" security encryption based on the setting of the Router.
Domain	FCC(1~11CH) , ETSI(1~13CH) , JP(1~14CH)

3.9 System Maintain Use this menu to perform the principal settings of Internet Camera.

3.9.1 System Information User can use this menu to get the system and network information of this camera and detailed descriptions of every setting will be given below.

System		
Model:	ICA-HM830W	
System up time:	2011-10-12 18:31:50	
Firmware version:	2.0.0927_1_planet	
MAC Address:	00:30:4f:13:78:01	
ActiveX Control version.:	1.0.1.149	
Wireless		
Status:	No connection	
Ethernet		
Status:	No connection	
Mode:	STATIC	
IP Address:	192.168.0.20	
Netmask:	255.255.255.0	
Default Gateway:	192.168.0.254	
РРРоЕ		
Status:	No connection	
IP Address:	none	
DNS Server		
Primary DNS IP address:	168.95.1.1	
Secondary DNS IP address:	168.95.1.1	
DDNS		

3.9.2 User Account Configuration

If users wish to allow other people to view the live image captured by this camera, but don't want to allow them to modify system settings that can give them user-level user name and password, so they can only view the image and can not change any system setting. When they want to click menus other than Camera, they will see the following message informing that they don't have permission to do that:

Live View	Video	Camera	Event	Schedule	Network	iystem Cu	stomize
Inform	ation	User	Date & Time	e Serve	er Maintenance	Log Serv	ice
User Se	etting				~		
User Li	le anonym st	ious login (n	o user name	e or password (required)		
User N admin	(ame	User G Adminis	roup trator				
Add	. Ren	nove					
				iave			
Jser Setting	Enab The cl only u	e anonym heck box al sers in data	ous login llow any on abase can	(no user nai le viewing the view the vide	ne or passwo i e video once co eo after login.	rd required): onnected. Oth	erwise,

3.9.3 Date & Time Configuration This setting allows user to change the date and time of the real time clock in this IP camera. User can set the time manually, or use network time protocol (NTP) to set the time automatically.

Inform	ation	User D	ate & Time	Se	erver Maintenance	e Log) Service
Current	t Server	Time					
Date:	21	011-10-12	Т	ime:	18:36:30		
Set Ser	ver Time	в					
Time M	1ode:						
🔘 Syr	ichronize i	with computer t	ime				
Da	te:	2011-10-12	Т	ime:	18:24:02		
⊖ <u>Sy</u>	<u>nchroniz</u>	e with NTP se	rver				
Time z	one:						
GMT+	08 (Beijin	g, Hong Kong, S	Shanghai, T	Faipei)	\sim		
💽 Set	Manually						
Da	te:	2011-10-12	Т	ime:	18:23:08		
		(ex: 2008-01	-01)		(ex: 01:00:00))	

Current Server Time	Date & Time: Displays the date and time of the Internet Camera.
Set Server Time	Synchronize with computer time: Click this option to enable time synchronizat ion with PC time.
	Synchronize with NTP server: Click this option if you want to synchronize the Internet Camera's date and time with those of time server called NTP server (Network Time Protocol).
	Time zone: Please select the time zone of the country / city of resident from dropdown menu here.
	Set Manually: Click this option to set time and date manually.

3.9.4 Server Maintenance This menu allows user to upgrade firmware, clear all settings, reboot the IP camera, and backup all parameters.

e Yiew	Video	Camera	Event	Schedu	e Network	System	Cus
Inform	nation	User	Date & Tim	e / 5	erver Mainten	ance	Log Servi
Mainka							
Reb	oot			Loa	d default		
Firmwa	are Upgra	ade					
Model	I		ICA-HM83	0			
Firmwa	are Version	4.	2.0.0106	_planet			
MAC A	ddress:		00:30:4f	:05:50:ff			
VLC Ve	ersion:						
Specify	y the firmw	are to upgr	ade:				
				Bro	wse	U	ograde
Backup	D						
Save a	all paramet	ters and use	er-defined sci	ripts to a b	ackup file.		Backup
Upload	Setting						
Use a	saved bac	kup file to r	eturn the uni	t to a prev	ious configurati	ion.	
Specify	y the back	up file to us	e:				
				Bro	wse		Upload
Add La	nguage						
Choos	e languag:	e: 日本語	-]			
Geta	language f	ile from <mark>/la</mark>	ing/en/lan	<u>1.js</u>			
Select	language	file to uploa	ad:				

Maintain Server	Reboot: The Internet Camera is restarted without changing any of the settings.
	Load Default: Recall the Internet Camera hard factory default settings. Note that click this button will reset all device's parameters to the factory set tings including the IP address.
Firmware Upgrade	The Internet Camera supports new firmware upgrade.
	Step 1. Close all other application programs which are not necessary for firmware update.

- Step 2. Make sure that only you access this device at this moment.
- Step 3. Disable Motion Detection function.
- Step 4. Select "Firmware name".
- Step 5. Select the Firmware binary file.
- Step 6. Once the firmware file was selected, select "Upgrade".
- Step 7. The upgrade progress information will be displayed on the screen.
- Step 8. A message will be shown while the firmware upgraded. Once the upgrading process completed, the Internet Camera will reboot the system automatically.

Please wait for upg rade procedural finished, and then you can use PLANET IPInstaller to search the Internet Camera again.

Warning!!!

The download firmware procedure can not be interrupted. If the power and/or network connection are broken during the download procedure, it might possibly cause serious damage to the Internet Camera.

Please be aware that you should not turn off the power during updating the firmware and wait for finish message.

Furthermore, do not try to upgrade new firmware if it's not necessary.

Backup	Save all parameters and user-defined scripts to backup file: To take a backup of a II of the parameters, click this button. If necessary, it will then be possible to re turn to the previous settings, if settings are changed and there is unexpected behavior.
Upload setting	Specify the backup file to use: Click the "Browse" button to locate the saved backup file and then click the "Restore Setting" button. The settings will be restored to the previous configuration.
Add Language	Choose language: The Internet Camera could provide multiple languages to m eet customer's requirement.
	Select language file to upload: User can manually update other language into IP camera through language file upload.

3.9.5 Log Service

User can check the system log information of the camera, most system operations and/or process will be kept in a log system. The link provided the review of these records.

ive View	¥ideo	Camera	a Event	Schedule	Network	System	Custon
Inform	nation	User	Date & Tim	e Servi	er Maintenand	e Log	Service
Logs							
Logs	5						
Report							

3.10 Customize

The manual allow user can have custom web style, manual change the background, text color and some description, etc.

3.10.1 Use Default Look

The parts may let user can manual add four hyperlinks at the live view page, user can type in other camera IP or any website you want into the URL field.

Live View	¥ideo	Camera	Event	Network	System	Customize
Live View	Layout Se	tting				
💽 Use De	fault Look		🔿 Use	Custom Setting	ļs	
User Defi	ned Links					
Show C	ustom Link	1				
Name: IC	A-HM135		URL: h	ttp://		
Show C	ustom Link	2				
Name: IC	A-HM240		URL: h	ttp://		
Show C	ustom Link	3				
Name: IC	A-HM315W		URL: h	ttp://		
Show C	ustom Link	4				
Name: IC	A-HM136		URL: h	ttp://		
			Save			



3.10.2 Use Custom Settings

The features allow the user can have custom settings for background color, text color and camera description evens upload image to change.

Custom Settings		
Modify the Default Look:		
Background Color:	⊙ _{Default}	O Own: White 💌
Text Color:	⊙ _{Default}	O Own: Black 💌
Background picture:	⊙ _{None}	
	C External: htt	:p://
Title:	⊙ _{None}	O Default
	C Own: Title	
Description:	⊙ _{None}	O Default
	C Own: Descri	ption
Logo Link:	⊙ _{None}	O Default
	C Own: http://	/
Logo:	C None	• Default
	C External: h	ttp://
	C Own	
	Select imag	e file to upload:
		瀏覽
		Upload
	Save	Preview



Appendix A: Reset Factory Default Settings

There is a button hidden in the pinhole near to the Mic. This button is used to restore the all factory default settings. Sometimes restarting the Internet Camera will make the system back to a normal state. However, if the system still got problems after restart, user can restore the factory default settings and install it again.

Restore the Internet Camera:

- 1. Unplug the power jack to turn of the power of ICA-HM830W.
- 2. Insert a pin into the reset hold as indicated with orange in the below figures. Sense a button and keep it pressed until instructed to release.
- 3. Plug in the power jack to turn ICA-HM 830W, in about 20 seconds t he LED indicator will be flashing.
- 4. Release the button. (Remove the pin form the reset hold)
- 5. The ICA-HM830W could now back to factory default. Have an access to the Internet Camera by changing to the attempt IP address from the default 192.168.0.20.



Restoring the factory default setting will lose the all previous settings included IP NOTE: address forever. User needs to run the PLANET IPInstaller program to search the unit and configure it to let the Internet Camera work properly again.

Appendix B: PING IP Address

The PING (stands for Packet Internet Grop er) command is used to detect whether a spe cific IP address is accessible by sending a packet to the specific address and waiting for a reply. It's also a very useful tool to confirm Internet Camera installed or if the IP address conflicts with any other devices over the network.

If you want to make sure the IP address of Internet Camera, utilize the PING command as follows:

- Start a DOS window.
- Type ping x.x.x.x, where x.x.x.x is the IP address of the Internet Camera.

The replies, as illustrated below, will provide an explanation to the problem.



If you want to detect any other devices conflicts with the IP address of Internet Camera, also can utilize the PING command but you must disconnect the Internet Camera from the network first.

Appendix C: Bandwidth and Video Size Estimation

The frame rate of video transmitted from the Internet Camera depends on connection bandwidth between client and server, video resolution, codec type, and quality setting of server. Here is a guideline to help you roughly estimate the bandwidth requirements for your Internet Camera.

The required bandwidth depends on content of video source. The slow motion video will produce smaller bit rate generally and fast moti on will produce higher bit rate vice versa. Actual results generated by the Internet Camera may be varying.

Image Resolution	Average range of data sizes for M-JPEG mode	Average bit rate for H.264 mode
320 x 240 (QVGA)	8 ~ 20k byte per frame	192kbps~512kbps @ 30fps
640 x 480 (VGA)	20 ~ 50K byte per frame	384kbps~1536kbps @ 30fps
1280x1024 (SXGA)	100 ~ 200k byte per frame	512kbps~3076kbps @ 15fps
1600x1200 (UXGA)	600 ~ 1500k byte per frame	640kbps~6144kbps @ 15fps

Audio streaming also takes bandwidth around 5 kbps to 64kbps. Most xDSL/Cable modem upload speeds may not even reach up to 128 kbps. Thus, you may not be able **NOTE:** to receive any video while streaming audio on a 128 kbps or lower connection. Even though the upload speed is more than 128kbps, for optimal video performance, disabling audio streaming will get better video performance.

Appendix D: DDNS Application

1. Preface

If you have a Cable modem or xDSL, this is a great way to host your own Networked Device or other TCP/IP Service. Get your own domain like www.yourname.com, www.yourname.com.tw etc. (Note: This domain must be registered with Internic via registration authorities such as Network Solutions, DirectNIC, Register.com etc). Your domain name's dynamic IP address is automatically tracked by a DDNS server.

Host your own Networked Device and much more no matter what your computer's IP address may be and even if you h ave dialup, DSL or cable modem internet connection where your computer's IP address changes all the time!! DDNS service su pports all top level domain names including but not limited to .com, .net, .org, .to, .uk etc.

2. Ethernet Network Environment

Normally, DDNS service is only ne cessary for the users that could only obtain dynamic IP addresses. As to the u sers that could obtain the static valid IP address, they do not u sually have to apply the DDNS service. Before we decide if DDNS is n ecessary for the users, we have to check what kin d of Ethernet network environment we have to install our Networked Device on.

(1) Environment of Fixed Valid IP Network

If users could obtain valid IP addresses, they could save the effort to apply DDNS se rvice. Because the IP address in this environment is fixed, users could input the IP address or domain name of demo site directly in the IE browser.

(2) Environment of Dynamic IP Network

If users is under an environment of dynamic IP network (Dial-up xDSL), they have to apply a domain name in advance. Then apply DDNS service. Finally setup the necessary information of DDNS of the Networked Device in order to let the outside administrator be able to access through internet.

3. Application Steps – DDNS & Domain Name

- (1). Visit the following web site: <u>http://www.dyndns.org/</u>.
- (2). Click "Account"



(3). After the columns show up at the left side, click "Create Account".

🛞 Dyn D	NS °		
	About	Services	Account
My Account	Login		
		It is strongly recommer	nded that you visit this pag
Lost Password?	Account Login	Username:	
Search DynDNS			
Search		You must	have cookies enabled

- (4). Fill the application agreement and necessary information.
 - a. Username
 - b. E-mail address and confirmation
 - c. Password and confirmation
 - d. Submit all the input information and finish creating an account

🎯 Dyn D	DNS	•			User:	Lost P	Pass:	
		About	Services	Account	Support	News		
My Account	Cre	ate You	r DynDNS	6 Account				
Create Account								
Login	Please co	omplete the form	to create your free	e DynDNS Account.				
Lost Password?			It is strongly recomme	ended that you visit this pa	ge <u>securely</u> . You are not	currently visiting th	is page securely.	
Search DynDNS	-User In	formation						
•		Usern	ame:		*• <u>,</u>			
Search		E-mail Add	ress:	Ins	tructions activate your a	ccount will be sent to	the e-mail address provided.	
	Con	firm E-mail Add	ress:		- <u>-</u>			
· · · · ·		Passw	vord:		r password needs to be m	ore than 5 characters	and cannot be the same as you	ır usemam
		Confirm Passw	vord:	cho	ose a password that is a co	ommon word, or can o	therwise be easily guessed.	

-Terms of Service

Please read the accepatable use policy (AUP) and accept it prior to creating your account. Also acknowledge that you may only have one (1) free account, and that creation of multiple free accounts will result in the deletion of all of your accounts.

I. ACKNOWLEDGMENT AND ACCEPTANCE OF TERMS OF SERVICE	
All services provided by Dynamic Network Services Inc	
("DynDNS") are provided to you (the "Member") under the	
Terms and Conditions set forth in this Acceptable Use Policy	
("AUP") and any other operating rules and policies set forth	
by DynDNS. The AUP comprises the entire agreement between	
the Member and DynDNS and supersedes all prior agreements	
between the parties regarding the subject matter contained	
herein. BY COMPLETING THE REGISTRATION PROCESS AND CLICKING	
THE "Accept" BUTTON, YOU ARE INDICATING YOUR AGREEMENT TO BE	
BOUND BY ALL OF THE TERMS AND CONDITIONS OF THE AUP.	
DESCRIPTION OF STRAICE	-1
	-
I agree to the AUP:	
I will only create one (1) CIICK THESE TWO O	DTIONS
free account:	

-Next Step	
-Next Step	
-Next Step After you click "Create Account", we will create your account and send you an e-mail to the add	ess you provided. Please follow the
-Next Step After you click "Create Account", we will create your account and send you an e-mail to the add instructions in that e-mail to confirm your account. You will need to confirm your account within	ess you provided. Please follow the 48 hours or we will automatically delete yo

(5). Check your e-mail m ailbox. There will be an e-mail with a title "Y our DynDNS Account Information". Click the hyperlink address to confirm the DDNS service that you just applied. Then DDNS you applied activated. **Click to confirm**





(6). Enter the web page <u>http://www.dyndns.org/</u> again. Input your us ername and password that you just applied to login administration interface of DDNS server.



- (7). If the correct u sername and password are input, you can see the following picture at the top-right of the login page.
- (8). Click the "Services".



(9). Click the " Dynamic DNS ".

🎯 Dyn	DNS	S				
		About	Services	Account	Support	News
Services	Se	rvices				
DNS Services						
Domain Registration	DynDN: (DNS).	S provides a variety bigh quality domai	/ of services that he n management, wor	lp enhance your hom Id-class e-mail service	e or business Intern s. web redirection. a	et experience. V and network mor
SSL Certificates	technic	technical support by e-mail or phone where you speak to a highly trained engineer rather than a call ce				
Mail Services						
Network Monitoring	DNS	Services				
Web Redirection		Custom DNS - Our	dynamic and static	DNS management to	ol for your own dom	naim
Account Upgrades	•	<u>Secondary DNS</u> - Add reliability to your own nameservers				
Pricing 🔶	****	Beauxive.chm3= Endure BNS Restlement Rue/SulfCRUS calasis Dimamic DNS- A free DNS service for those with dynamic IP addresses				
My Cart		StationDissi & freq TLD DNS - DNS fo	DNS service for the r operators of ccTLE	ose with static ID add os and gTLDs		.**

(10). Click the "Create Hosts".



(11). We could create a domain name without any charge at this step. First, we input the host name. (No.1) Then we pick a domain that is easy to remember. Finally (No.2), click the "Add Host" to submit the domain name information. (No.3)

New Dynamic DNS ^{S№}	Host				
Hostname:		, dvrdns.org	•	•	
IP Address:		dyn-o-saur.com dynalias.com		3	
Enable Wildcard:		dynalias.net			
Mail Exchanger (optional):		dyndns.biz		1	
	2.	dyndns.info dyndns.org		Add Host	Reset Form
		dyndns.tv dyndns.ws			
		ftpaccess.cc			
		game-host.org	-		

4. Setup the DDNS of Network Device

At last, users have to e nter the web page of Networked Device and setup the necessary information of DDNS after the application of DDNS service. Please check the user manual to access the DDNS pages. After saving the modi fication, restart the Internet Camera. The external users could browse the Networked Device by the input of their domain name.

Appendix E: Configure Port Forwarding Manually

The Internet Camera can be used with a router. If the Internet Camera wants to be accessed from the WAN, its IP address needs to be setup as fixed IP address, also the port forwarding or Virtual Server function of router needs to be setup. Th is device sup ports UPnP traversal function. Therefore, user could use this feature to configure port forwarding of NAT router first. However, if user needs to configure port forwarding manually, please follow the steps as below:

Manually installing the Internet Camera with a router on your network is an easy 3–step procedure as following:

- 1. Assign a local/fixed IP address to your device
- 2. Access the Router with Your Web browser
- 3. Open/Configure Virtual Server Ports of Your Router

1. Assign a local/fixed IP address to your device

The Internet Camera must be assigned a local and fixed IP Address that allows it to be recognized by the router. Manually setup the Internet Ca mera with a fixed IP addre ss, for exam ple, *192.168.0.100*.

2. Access the Router with Your Web browser

The following steps generally apply to any rout er that you have on your net work. The PLANET WNRT-620 is used as an example to clarify the configuration process. Configure the initial settings of the router by following the steps outlined in the router's **Quick Installation Guide**.

If you have cable or DSL service, you will m ost likely have a dynamically assigned WAN IP Address. 'Dynamic' means that you r router's WAN IP address can change from time to time depending on your ISP. A dynamic WAN IP Address identifies your router on the public network and allows it to access the Internet. To find out what your router's WAN IP Address is, go to the **Status** screen on your router and locate the WAN in formation for your router. As shown on the following page the WAN IP Address will be listed. This will be the address that you will need to type in your web browser to view your camera over the Internet. Be sure to uncheck the **Reset IP address at next boot** button at the top of the screen after modifying the IP address. Failure to do so will reset the IP address when you restart your computer.

		Home General Setup Status Tool
Networking & Communication		Internet Broadband Router
	001aterabetesconnection	
 Status Internet Connection Device Status System Log Security Log Active DHCP Client Statistics 	View the current internet connection status and related information. Attain IP Protocol : Dynamic IP disconnect IP Address : Subnet Mask :	
Current Time 1/1/2000 2:01:15	Default Gateway: 0.0.00 MAC Address: 00/30:4f:5B:12:3E Primary DNS: Secondary DNS:	

Your WAN IP Address will be listed here.

3. Open/set Virtual Server Ports to enable remote image viewing

The firewall security features built into the rout er and most routers prevent users from accessing the video from the device over the Internet. The router connects to the Internet over a serie s of numbered ports. The ports normally used by the device are blocked from access over the Internet. Therefore, these ports need to be made accessible over the Internet. This is accomplished using the **Virtual Server** function on the router. The Virtual Serv er ports used by the came ra must be opened through the router for remote access to your camera.

Follow these steps to configure your router's Virtual Server settings

- Click Enabled.
- Enter a unique name for each entry.
- Select Both under Protocol Type (TCP and UDP)
- Enter your camera's local IP Address (e.g., **192.168.0.100**, for example) in the **Private IP** field.
- If you are using the def ault camera port settings, enter **80** into the **Public** and **Private Port** section, click **Add**.
A check mark appearing before the entry name will indicate that the ports are enabled.

NOTE: Some ISPs block access to port 80. Be sure to check with your ISP so that you can open the appropriate ports accordingly. If your ISP does not pass traffic on port 80, you will need to change the port the camera uses from 80 to something else, such as 8080. Not all routers are the same, so refer to your user manual for specific instructions on how to open ports.

PLANET	Home General Setup Status Tool
Retructing & Consensionline	Internet Broadband Router
 System WAN LAN Wireless QoS NAT Port Forwarding Virtual Server Special applications UPnP Setting ALG Settings Firewall 	Virtual Server Image: Control of the the broadband router as a Virtual Server so that remote users accessing services such as the Web of the type of the type of the type of the broadband router reduces to the addresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses can be automatically reduceded to local servers configured with Private P daddresses Private Private Private P daddresses Private P daddresses Private P daddresses Diete Selected Delete All Reset Apply Cancel

Enter valid ports in the **Virtual Server** section of your router. Please make sure to check the box on this line to enable settings. Then the device can be access from WAN by the router's WAN IP Address.

By now, you have finished your entire PC configuration for this device.

Appendix F: Troubleshooting & Frequently Asked Questions

Features				
The video and audio codec is adopted in the device.	The device utilizes H.264 and M-JPEG triple compression to providing high quality images. Where H.264 is standards for video compression and M-JPEG is a standard for image compression.			
	The audio codec is defined as u-Law for RTSP streaming.			
The maximum number of user access device simultaneously.	The maximum number of users is limited to 10. However, it also depends on the total bandwidth accessed to this device from clients. The maximum data throughput of the device is around 20~25Mbps for UDP mode and 10Mbps for HTTP mode. Therefore, the actual number of connected clients is varying by streaming mode, settings of resolution, codec type, frame rate and bandwidth. Obviously, the performance of the each connected client will slow down when many users are logged on.			
The device can be used outdoors or not.	The device is not weatherproof. It needs to be equipped with a weatherproof case for outdoors using. However, equipped with a weatherproof case might disable the audio function of the device.			
Install this device				
Status LED does not light up.	Check and confirm that the DC power adaptor, included in packaged, is used. Secure the power connector and re-power it on again.			
The network cabling is required for the device.	The device uses Category 5 UTP cable allowing 10 and/or 100 Base-T networking.			
The device will be installed and work if a firewall exists on the network.	If a firewall exists on the network, port 80 is open for ordinary data communication. The HTTP port and RTSP port need to be opened on the firewall or NAT router.			
The username and password for the first time or after factory default reset	Username = admin and leave password = admin . Note that it's all case sensitivity.			
Forgot the username and password	 Follow the steps below. Restore the factory default setting by press and holding down more than 20 seconds on the device. Reconfigure the device. 			
Forgot the IP address of the device.	Check IP address of device by using the IPInstaller program or by UPnP discovery or set the device to default by Reset button.			

PLANET IPInstaller program	Re-power the device if cannot find the unit within 1 minutes.			
cannot find the device.	• Do not connect device over a router. IPInstaller program cannot detect device over a router.			
	• If IP address is not assigned to the PC which running IPInstaller program, then the program cannot find device. Make sure that IP address is assigned to the PC properly.			
	 Antivirus software on the PC might interfere with the setup program. Disable the firewall of the antivirus software during setting up this device. 			
	• Check the firewall setting of your PC or Notebook.			
Internet Explorer does not seem to work well with the device	Make sure that your Internet Explorer is version 6.0 or later. If you are experiencing problems, try upgrading to the latest version of Microsoft's Internet Explorer from the Microsoft webpage.			
PLANET IPInstaller program fails to save the network parameters.	Network may have trouble. Confirm the parameters and connections of the device.			
	UPnP NAT Traversal			
Can not work with NAT router	Maybe NAT router does not support UPnP function. Please check user's manual of router and turn on UPnP function.			
Some IP cameras are working but others are failed	Maybe too many Internet Cameras have been installed on the LAN, and then NAT router is out of resource to support more cameras. You could turn off and on NAT router to clear out of date information inside router.			
	inside router.			
	inside router. Access this device			
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	 inside router. Access this device Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. 			
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	 inside router. Access this device Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. Maybe due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Network Camera via a crossover cable. 			
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	 inside router. Access this device Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. Maybe due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Network Camera via a crossover cable. Make sure the Internet connection and setting is ok. 			
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	 inside router. Access this device Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. Maybe due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Network Camera via a crossover cable. Make sure the Internet connection and setting is ok. Make sure enter the IP address of Internet Explorer is correct. If the Internet Camera has a dynamic address, it may have changed since you last checked it. 			
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	 inside router. Access this device Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. Maybe due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Network Camera via a crossover cable. Make sure the Internet connection and setting is ok. Make sure enter the IP address of Internet Explorer is correct. If the Internet Camera has a dynamic address, it may have changed since you last checked it. Network congestion may prevent the web page appearing quickly. Wait for a while. 			
Cannot access the login page and other web pages of the Network Camera from Internet Explorer	 inside router. Access this device Maybe the IP Address of the Internet Camera is already being used by another device or computer. To confirm this possible problem, disconnect the Network Camera from the network first, and then run the PING utility to check it out. Maybe due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Network Camera via a crossover cable. Make sure the Internet connection and setting is ok. Make sure enter the IP address of Internet Explorer is correct. If the Internet Camera has a dynamic address, it may have changed since you last checked it. Network congestion may prevent the web page appearing quickly. Wait for a while. The IP address and Subnet Mask of the PC and Network Camera must be in the same class of the private IP address on the LAN. 			

	• The port number assigned in your Internet Camera might not be available via Internet. Check your ISP for available port.			
	• The proxy server may prevent you from connecting directly to the Network Camera, set up not to use the proxy server.			
	Confirm that Default Gateway address is correct.			
	 The router needs Port Forwarding feature. Refer to your router's manual for details. 			
	 Packet Filtering of the router may prohibit access from an external network. Refer to your router's manual for details. 			
	• Access the Network Camera from the Internet with the global IP address of the router and port number of Network Camera.			
	• Some routers reject the global IP address to access the Network Camera on the same LAN. Access with the private IP address and correct port number of Network Camera.			
	• When you use DDNS, you need to set Default Gateway and DNS server address.			
	• If it's not working after above procedure, reset Network Camera to default setting and installed it again.			
Image or video does not appear in the main page.	• The first time the PC connects to Internet Camera, a pop-up Security Warning window will appear to download ActiveX Controls. When using Windows XP, or Vista, log on with an appropriate account that is authorized to install applications.			
	 Network congestion may prevent the Image screen from appearing quickly. You may choose lower resolution to reduce the required bandwidth. 			
How to check the device's ActiveX is installed on your computer	Go to C:\Windows\Downloaded Program Files and check to see if there is an entry for the file "PControl". The status column should show "Installed". If the file is not listed, make sure your Security Settings in Internet Explorer are configured properly and then try reloading the device's home page. Most likely, the ActiveX control did not download and install correctly. Check your Internet Explorer security settings and then close and restart Internet Explorer. Try to browse and log in again.			
Internet Explorer displays the following message: "Your current security settings prohibit downloading ActiveX controls".	Setup the IE security settings or configure the individual settings to allow downloading and scripting of ActiveX controls.			
The device work locally but not externally.	• Might be caused from the firewall protection. Check the Internet firewall with your system or network administrator. The firewall may need to have some settings changed in order for the device to be accessible outside your LAN.			
	• Make sure that the device isn't conflicting with any other web server running on your LAN.			
	Check the configuration of the router settings allow the device to			

	be accessed outside your local LAN.		
	• Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly.		
Image Transfer on e-mail or FTP does not work.	 Default Gateway and DNS server address should be set up correctly. 		
	 If FTP does not work properly, ask your ISP or network administrator about the transferring mode of FTP server. 		
Video quality of the device			
The focus on the Camera is bad.	The lens is dirty or dust is attached. Fingerprints, dust, stain, etc. on the lens can degrade the image quality.		
The color of the image is poor or	Adjust White Balance.		
strange.	• To insure the images you are viewing are the best they can be, set the Display property setting (color quality) to 16bit at least and 24 bit or higher if possible within your computer.		
	• The configuration on the device image display is incorrect. You need to adjust the image related parameters such as brightness, contrast, hue and sharpness properly.		
Miscellaneous			
Can not play the recorded .h264 file	Please installed VLC player to play the h264 filed recorded by the Device.		

Appendix G: Product Specification

Camera Specification			
Image Device	1/3" 2Mega Sensor		
Effective Pixels	1600 x 1200 pixels		
Sensitivity	1.5 Lux @ F2.0		
Lens	Fish-Eye Lens, FOV=185°(D/H/V), F=2.0, f=1.25mm		
View Angle H:185 Degree / V:185 Degree / D:185 Degree			
Video Specification			
Video Encoder	H.264 and Motion JPEG simultaneously		
Video Profile	9 profiles including ceiling /wall /table mode - H.264/M-JPEG: UXGA / SVGA / VGA		
Frame Rate	UXGA / SVGA / VGA Up to 15fps		
Image Setting	Brightness, Hue, Saturation, Contrast, Sharpness, Exposure, White balance control, Text, time and date overlay		
Streaming	M-JPEG streaming over HTTP (1fps @ 640x480) Controllable frame rate and bandwidth Constant and variable bit rate (H.264)		
Audio Specification			
Audio Encoder	u-Law PCM 8Khz		
Audio Streaming	One-Way or Two-Way		
Microphone (Audio-Input)	Build-in Mic / External microphone input		
Audio Input	Phone Jack		
Audio Output	Phone Jack		
	Network Specification		
Network Interface	10/100M auto negotiation (1 x RJ-45)		
Network Standard	IEEE 802.3 / IEEE 802.3u / IEEE 802.11n		
Antenna connector	2dbi Internal Dipole Antenna		
Frequency	2.4GHz ~ 2.4835GHz		
Output Power	802.11b(11Mbps): 17.0 +/- 1 dBm 802.11g(54Mbps): 14.0 +/- 1 dBm 802.11n draft 6.0: 12.0 +/- 1 dBm		
Receiver Sensitivity	802.11b(11Mbps): CCK@8% PER = -76dBm 802.11g(54Mbps): OFDM @ 10% PER = -65dBm 802.11n Draft 6.0: HT20 @ 10% PER = -64 dBm/ HT40@ 10% PER= -61dBm		
Data RateIEEE802.11b Standard Data Rates: 1, 2, 5.5 and 11Mbps IEEE802.11g Standard Data Rates: 6, 9, 12, 18, 24, 36, 44 54Mbps IEEE802.11n Standard Data Rates: 6.5 to 150 Mbps (Folice)			

	MCS 0~7)		
Security	WEP 64/128 bit, WPA, WPA2, TKIP, AES, 802.1X, CCX		
Network Protocol	HTTP, TCP/IP, IPv4, UDP, SMTP, FTP, DHCP, DDNS, NTP, DNS, ARP, RTSP, RTP, UPnP		
Browser / Software	Microsoft		
System Integration			
Application Programming Interface	Open CGI for software integration		
Alarm Triggers	Intelligent video motion detection and external input		
Motion Detection	10 zone video motion detection		
Alarm Events	File upload via FTP, email and save to Micro SD Card		
	External output activation		
	General		
Power Supply	AC/DC switching power adapter,		
	Input: AC100 ~ 240V, output: DC12V/2A		
Connectors	RJ-45 10BaseT/100BaseTX ,		
	DC jack		
Operating Temperature	0 ~ 50 degree C		
Operating Humidity	20% ~ 80%		
	Viewing System		
OS	Windows® XP, 2000/ Vista 32bit , Win 7		
Browser	IE 6.0 or latter		
Video Player	VLC, Quick Time,		
	Software		
Monitor/ Recording /	PLANET CV3P (2-ch Cam Viewer Three Pro Trail Version)		
Management	PLANET CV3L (64-ch Cam Viewer Three Lite Bundle Version)		
Search & Installation	PLANET IPInstaller		



For the following equipment:

*Type of Product: 2 Mega-Pixel Wireless Fisheye IP Camera *Model Number: ICA-HM830W

* Produced by: Manufacturer's Name : Manufacturer's Address:

Planet Technology Corp. 10F., No.96, Minquan Rd., Xindian Dist., New Taipei City 231,. Taiwan (R.O.C.)

is herewith confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2004/108/EC).

For the evaluation regarding the Electromagnetic Compatibility, the following standards were applied:

EN 60950-1 (2006+A11:2009) EN 301 489-1 V1.8.1 (2008-04) EN 301 489-17 V2.1.1 (2009-05) EN 300 328 V1.7.1 (2006-10)

Responsible for marking this declaration if the:

☑ Manufacturer □ Authorized representative established within the EU

Authorized representative established within the EU (if applicable):

Company Name: Planet Technology Corp.

Company Address: 10F., No.96, Minquan Rd., Xindian Dist., New Taipei City 231, Taiwan (R.O.C.)

Person responsible for making this declaration

Name, Surname Jonas Yang

Position / Title : <u>Product Manager</u>

Legal Signature

<u>Taiwan</u> Place

<u>17th Oct., 2011</u> Date

PLANET TECHNOLOGY CORPORATION



EC Declaration of Conformity

English	Hereby, PLANET Technology Corporation,	Lietuviškai	Šiuo PLANET Technology Corporation,, skelbia,
	declares that this Product Wi-Fi is in compliance		kad Product Wi-Fi tenkina visus svarbiausius
	with the essential requirements and other relevant		1999/5/EC direktyvos reikalavimus ir kitas svarbias
	provisions of Directive 1999/5/EC.		nuostatas.
Česky	Společnost PLANET Technology Corporation,	Magyar	A gyártó PLANET Technology Corporation,
	tímto prohlašuje, že tato Product Wi-Fi splňuje		kijelenti, hogy ez a Product Wi-Fi megfelel az
	základní požadavky a další příslušná ustanovení		1999/5/EK irányelv alapkövetelményeinek és a
	směrnice 1999/5/EC.		kapcsolódó rendelkezéseknek.
Dansk	PLANET Technology Corporation, erklærer	Malti	Hawnhekk, PLANET Technology Corporation,
	herved, at følgende udstyr Product Wi-Fi overholder		jiddikjara li dan Product Wi-Fi jikkonforma
	de væsentlige krav og øvrige relevante krav i direktiv		mal-ħtiģijiet essenzjali u ma provvedimenti oħrajn
	1999/5/EF		relevanti li hemm fid-Dirrettiva 1999/5/EC
Deutsch	Hiermit erklärt PLANET Technology Corporation,	Nederlands	Hierbij verklaart , PLANET Technology orporation,
	dass sich dieses Gerät Product Wi-Fi in		dat Product Wi-Fi in overeenstemming is met de
	Übereinstimmung mit den grundlegenden		essentiële eisen en de andere relevante bepalingen
	Anforderungen und den anderen relevanten		van richtlijn 1999/5/EG
	Vorschriften der Richtlinie 1999/5/EG befindet".		
	(BMWi)		
Eesti keeles	Käesolevaga kinnitab PLANET Technology	Polski	Niniejszym firma PLANET Technology
	Corporation, et see Product Wi-Fi vastab Euroopa		Corporation, oświadcza, że Product Wi-Fi spełnia
	Nõukogu direktiivi 1999/5/EC põhinõuetele ja		wszystkie istotne wymogi i klauzule zawarte w
	muudele olulistele tingimustele.		dokumencie "Directive 1999/5/EC".
Ελληνικά	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ , PLANET Technology	Português	PLANET Technology Corporation, declara que
	Corporation, $\Delta H \Lambda \Omega N E I OT I A Y T O Product Wi-Fi$		este Product Wi-Fi está conforme com os requisitos
	ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ		essenciais e outras disposições da Directiva
	ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ		1999/5/CE.
	ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ		
Español	Por medio de la presente, PLANET Technology	Slovensky	Výrobca PLANET Technology Corporation, týmto
	Corporation, declara que Product Wi-Fi cumple		deklaruje, že táto Product Wi-Fi je v súlade so
	con los requisitos esenciales y cualesquiera otras		základnými požiadavkami a ďalšími relevantnými
	disposiciones aplicables o exigibles de		predpismi smernice 1999/5/EC.
Francia		Clauseralia	DI ANET Taska alama Componetion a tem potrivia
Français	Par la presente, PLANET Technology	Slovensko	PLANET Technology Corporation, stem potrjuje,
	Wi Ei cont conformed aux exigences appareils du Product		da je la Produci WI-FI skladeli/a 2 osnovnimi
	wi-ri sont comornes aux exigences essentienes et		Zantevanii in ustrezinini dolocii Direktive 1999/5/EC.
Italiano		Suomi	PI ANET Technology Cornoration vakuuttaa täten
hanano	Corporation dichiara che questo Product Wi-Fi è	ouonn	että Product Wi-Fi tyyppinen laite on direktiivin
	conforme ai requisiti essenziali ed alle altre		1999/5/FY oleellisten vaatimusten ja sitä koskevien
	disposizioni pertinenti stabilite dalla direttiva		direktiivin muiden ehtoien mukainen
	1999/5/CE.		
Latviski	Ar šo PLANET Technology Corporation, apliecina.	Svenska	Härmed intygar, PLANET Technology Corporation.
	ka šī Product Wi-Fi atbilst Direktīvas 1999/5/EK	-	att denna Product Wi-Fi står i överensstämmelse
	pamatprasībām un citiem atbilstošiem noteikumiem.		med de väsentliga egenskapskrav och övriga
			relevanta bestämmelser som framgår av direktiv
			1999/5/EG.

PLANET TECHNOLOGY CORPORATION