

# User's Manual

# 3 Mega-Pixel Vandal Proof Fish-Eye IP Camera

► ICA-8350







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This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio technician for help.

#### **FCC Caution**

To assure continued compliance. (example-use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the Following two conditions: (1) This device may not cause harmful interference, and (2) this Device must accept any interference received, including interference that may cause undesired operation.

#### Federal Communication Commission (FCC) Radiation Exposure Statement

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.



#### Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

#### **CE Mark Warning**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

#### **WEEE Regulation**



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

#### Revision

User's Manual for PLANET 3 Mega-Pixel Vandal Proof Fish-Eye IP Camera

Model: ICA-8350 Rev: 1.00 (March.2013) Part No. EM-ICA8350



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# **Chapter 1. Product Introduction**

### 1.1. Package Contents

The package should contain the followings:

- IP Camera Unit x 1
- Power Adapter x 1
- Screw package x 1
- 2 pin terminal block x 1
- User's Manual CD-ROM x 1
- Quick Installation Guide x 1

NOTE:

- 1. If any of the above items are missing, please contact your dealer immediately.
- 2. Using the power supply that is not the one included in Internet Camera packet will cause damage and void the warranty for this product.

### 1.2. Product Description

#### Exceptional surveillance with outdoor-ready 3 Mega-Pixel Panoramic Camera

The PLANET ICA-8350 Network Camera with 360 degree panoramic wide angle view without blind spot 180° panoramic view (wall mount) or 360° surround view (ceiling/floor/table mount). This camera supports H.264, MPEG-4, and JPEG compression formats and delivers excellent picture quality in up to 1536 x 1536 pixels at 20 frames per second (fps). Incorporating 3.4MP-resolution sensor, which is specially designed for surveillance applications, this camera provides high quality images and panorama function with quad view enables images from four different angles to display simultaneously for monitoring and recording. The IP66-rated and Vandal Proof housing protects the camera body against rain and dust and ensures operation under extreme weather conditions, which makes it an ideal solution for outdoor applications, e.g. surveillance of buildings, hospital / bank/ hotel lobby, garages, hallway, stores or offices so customers do not need to install multiple IP cameras and thus can save lots of installation and maintenance cost.

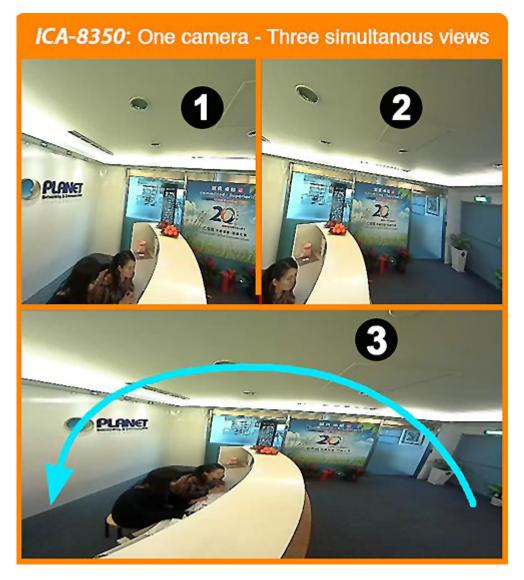






#### See More of What You Value with 360° Surround View

Furthermore, the ICA-8350 is a fisheye camera that allows you to monitor all angles of a location using just one camera and thus save lots of traditional mechanical Pan/Tilt maintenance cost. The distorted hemispherical image of the fisheye camera will be converted into the conventional rectilinear projection. Without installing any software, you can watch live view and utilize functions such as motion detection and Camera tampering through the Web interface using an IE browser. Distortion correction fixes the camera video so you can use ePTZ to zoom in, zoom out, and pan across your camera's video and survey a large area easily.





#### **Day & Night functionality**

The ICA-8350 features an automatic, removable infrared-cut filter, which enables the camera to provide color video when there is sufficient light, and black/white video in dark conditions. The camera is able to maintain clear images 24 hours a day.



#### **Exceptional Image quality**

Together with powerful image processing attributes like Wide Dynamic Range and 3D Digital Noise Reduction (3DNR) technology, the camera is able to filter the intense backlight surrounding a subject and remove noises from video signal. The result is that an extremely clear and exquisite picture quality can be produced even under any challenging lighting conditions.











#### Camera tampering and audio detection

Provided with three individually configurable motion detection zones, the camera can record video or trigger alarms or alerts when motion is detected in user-specified areas of the camera image. Also, the camera's built-in microphone enables it to hear what the video cannot see and to trigger the audio detection alarm when sounds like screams, glass breaking, etc., are detected.

#### Advanced event management

The ICA-8350 also supports a number of advanced features that give the camera increased flexibility and capabilities, including AV out for perform the two-way audio function, RS485 for connectivity to an optional pan/tilt enclosure which effectively adds pan/tilt functionality and inputs/outputs for connecting external devices such as door sensors and relays to activate light or close doors.

#### Flexible installation and Power functionality

The ICA-8350 incorporates Power over Ethernet supplies power to the camera via the network, eliminating the need for power cables and reducing installation costs. With other advanced features such as the Gigabit Ethernet Transmission, giving a user the utmost in bandwidth flexibility and storage efficiency. The ICA-8350 is ONVIF-compliant and therefore interoperable with other manufacturer's products. In addition, the ICA-8350 seamlessly integrates with the 64-CH central management software, providing advanced monitoring and video management features; the ICA-8350 is indisputably the top choice for reliable and high performance panoramic surveillance.



#### 1.3. Features

#### Camera

- High quality 3Mega-Pixel CMOS image sensor
- 360° Fish-Eye panoramic wide angle view
- 11 different 360°/180° video modes including digital PTZ function
- IP66 for outdoor application

#### Video / Audio

- H.264, MPEG-4 and M-JPEG Tri-Codec
- Day/Night switch with ICR (IR-cut Filter Removable)
- 2-Way audio support with enhanced audio quality
- Max. Resolution 1536 x 1536 at 22fps

#### Network and Configuration

- Equipped with Gigabit Ethernet port
- Auto MDI/MDI-X supported
- Compliant with IEEE 802.3af PoE interface for flexible deployment
- Supports IPv6 protocol in addition to the standard IP protocol version 4 (IPv4)
- RTSP / UPnP / 3GPP / HTTPS protocols selectable

#### Easy Installation & Management

- ONVIF compliant
- Built-in Samba client for NAS
- 3GPP for 3G mobile remote applications
- RS-485 interface for P/T scanner control
- Digital Input / Output for integration with sensors and alarms
- Cam Viewer 3 Central management software supported



# 1.4. Product Specification

Product	ICA-8350 3Mega-Pixel Vandal Proof Fish-Eye IP Camera
Camera	
Image Device	1/2.8" 3.4Mega-Pixel progressive scan CMOS sensor
Lens	FOV=180 +/- 5°(D/H/V), F=2.0, f=1.25mm Mechanical IR Cut Filter Angle of view : 360 degree view angle
Min Illumination	0.5 Lux @ F2.0
Effective Pixels	1536 x 1536 pixels
Video	
Video Encoder	H.264 / M-JPEG
Video Resolution	H.264 1536 x 1536 / 1280 x 1280 / 768 x 768 / 384 x 384 M-JPEG 1536 x 1536 / 1280 x 1280 / 768 x 768 / 384 x 384
Frame Rate	Up to 22fps for all resolutions
Image Setting	AE, AWB 3D Noise reduction Color, brightness, sharpness, contrast Mirror/Flip 7 Privacy Masks Text, time and date overlay
Streaming	Simultaneously multi-profile streaming Streaming over UDP, TCP, or HTTP M-JPEG streaming over HTTP (server push) Controllable frame rate and bandwidth Constant and variable bit rate (H.264) ROI AOI
Region of Interest	2 windows with selectable resolution and codec max region size 640x352
Rate Control	CBR (Constant Bit Rate) VBR (Variable Bit Rate) EVBR (Enhanced Variable Bit Rate)
UI Layout	<ul> <li>10 - One Original fish-eye view</li> <li>1P - One Panoramic view</li> <li>1R - One Regional view</li> <li>2P - Two Panoramic views</li> <li>103R - One Original and three Regional views</li> <li>4R - Four Regional views</li> <li>1P2R - One Panoramic and two Regional views</li> <li>1P3R - One Panoramic and three Regional views</li> <li>4R PRO - Four Regional views interactively displayed when the field of view changes in any of the views</li> </ul>
Audio	
Audio Streaming	2-Way Audio
Audio Compression	RTSP: G.711 64kbps, G.726 32kbps
Microphone	External microphone input
Audio Output	Adjustable audio output gain



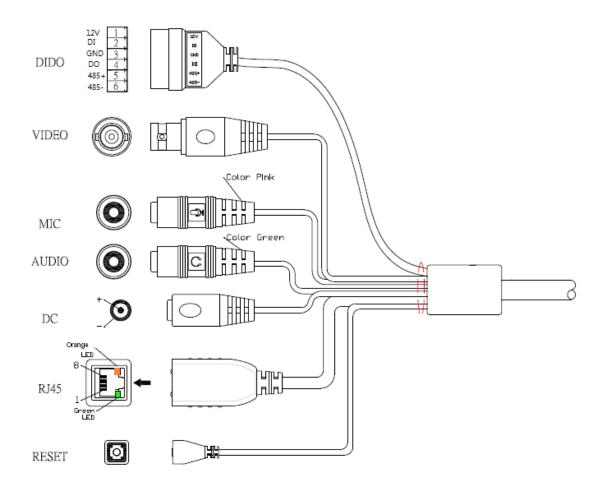
Network and Configuration	
Network Standard	IEEE 802.3 10Base-T IEEE 802.3u 100Base-TX IEEE 802.3ab 1000Base-T
Network Protocol	IPv4, IPv6, TCP/IP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, 3GPP, ICMP, Samba
Security  Password protection, IP address filtering, HTTPS encrypted data transmiss access log	
Users	20 simultaneous unicast users
System Integration	
SDK	Open API for software integration ONVIF
Alarm Triggers	Intelligent video motion detection and external input
Alarm Events	File upload via FTP, Samba, SD card or email Notification via email, HTTP, and TCP External output activation Audio alerting output Pre and post alarm buffering
Environment	
Power Requirement	12V DC, 1A IEEE 802.3af Power over Ethernet Class 3
Power Consumption	7W max.
Operating Temperature	-20 ~ 50 Degree C
Operating Humidity	20 ~ 80% (non-condensing)
Weight (includes LENS)	817g
Dimension ( ∮ x H)	140 x 92.7 mm
Emission	CE, FCC
Connectors	10/100/1000 RJ-45 DC power jack Terminal block for 1 alarm input and 1 output RS-485 interface for pan/tilt scanners control External MIC input Audio out Composite video output (Max. resolution: D1 720 x 480 pixel) Micro SD card (Max 32GB, Class 6) Factory default reset



# Chapter 2. Hardware Interface

# 2.1. Physical Description

#### 2.1.1. Identification of ICA-8350 connector cable



#### 1. RJ45 LAN socket: Connect to PC or Hub/Switch.

It's for connections to 10Base-T Ethernet, 100Base-TX, or 1000Base-TX Ethernet cabling. This Ethernet port built N-Way protocol can detect or negotiate the transmission speed of the network automatically. Please use Category 5 or better cable to connect the Network Camera to an Ethernet network switch or hub.

In the LAN socket, there are two LEDs embedded:

#### LAN LED (green color)

This LED will be flashing while network accessing via Ethernet.

#### Power LED (orange color)



This LED is used to indicate whether DC power is on or not.

#### 2. RS-485: Connect to a local keyboard controller.

DI/ DO: Connect to sensor in and alarm out devices

#### Cable for I/O connectors:

Name	Number	Function
12VDC	1	DC 12V (50mA maximum)
DI	2	Digital signal input
GND	3	GND
DO	4	Digital signal output
485+	5	RS485 data +
485-	6	RS485 data -

#### 3. Factory Default Reset

This button is used to restore the all factory default settings. Sometimes restarting the device will make the system back to a normal state. However, if the system still got problems after restart, user can restore the factory default settings and install it again.

#### Restore the device:

- 1. While the Camera is ready and then press the button down continuously.
- 2. Hold the button at least 5 seconds and release it. Then the device has been restored to default settings and reboot again.

**NOTE:** Restoring the factory default setting will lose the all previous settings included IP address forever. User needs to run the IPWizard II program to search the device and configure it to let the device work properly again.

#### 4. DC-in Jack

The input power is 12VDC.

**NOTE:** ONLY use package power adapter supplied with the Internet. Otherwise, the product may be damaged.

#### 5. MIC in (audio in)

Connect a microphone to the network camera.

#### 6. Line out (audio out)

Connect a loud speaker to the network camera. This function is for voice alerting and two-way audio.

#### 7. Video out (BNC connector)

The Network Camera also provides composite video output. The video output

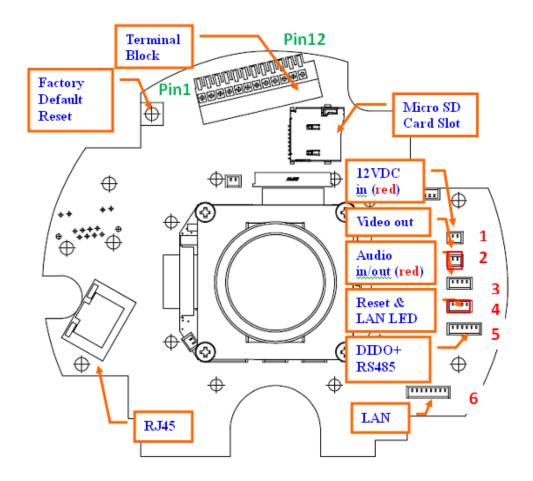


function is only for easy installation to check view angle and focus. The output is not a Mega-pixel resolution. Furthermore, the video output is off by default. To turn on video, please refer to Setting\Camera\Picture chapter.

## **Connector board:**

NOTE: That to cabling this camera by type of connector board, firstly, user must remove the attached "connector cable" from wafer 1~ 6 shown as below:





#### 1. RJ45 LAN socket:

The LAN socket is a RJ-45 connector for connections to 10Base-T Ethernet, 100Base-TX, or 1000Base-TX Ethernet cabling. This Ethernet port built N-Way protocol can detect or negotiate the transmission speed of the network automatically. Please use Category 5 or better cable to connect the Network Camera to an Ethernet network switch or hub.

In the LAN socket, there are two LEDs embedded:

#### LAN LED (green color)

This LED will be flashing while network accessing via Ethernet.

#### Power (orange color)

This LED is used to indicate whether DC power is on or not. In addition, this LED will be flashing while the wireless accessing of the Camera.



#### 2. Terminal block:

#### Pin definition:

Pin	Name	Function
1	12VDC in	DC 12V power input
2	MIC in-	External MIC input-
3	MIC in+	External MIC input+
4	Audio out+	
5	Audio out-	
6	Video out	Composited video output
7	12VDC out	DC 12V output (50mA maximum)
8	DI	Digital signal input
9	GND	Digital ground
10	DO	Digital signal output
11	RS485+	RS485 data +
12	RS485-	RS485 data -

#### 12VDC in & Power GND

The input power is 12VDC. **Note** that supply the power to the Network Camera with the power adapter included in package.

#### MIC in (audio in)

Connect an external microphone to the camera.

#### Audio out +/-

Connect a loud speaker to the camera. This function is for voice alerting and two-way audio.

#### Video out

Connect a TV monitor to the camera. User can check the focus/zoom and view angle of the camera.

#### 12VDC out

The output power is 12VDC. This is used to support DI/DO devices. The output power is 12VDC/50mA maximum.

#### DI/GND/DO/RS485

Interface of Digital input/output and RS485

#### 3. Factory Default Reset

This button is used to restore the all factory default settings. Sometimes restarting the device will make the system back to a normal state. However, if the system still got problems after restart, user can restore the factory default settings and configure it again.

#### Restore the device:

- (i) Press the button down continuously.
- (ii) Hold the button at least 5 seconds and release it. Then the device has



been restored to default settings and reboot again.

#### Note:

NOTE: Restoring the factory default setting will lose the all previous settings included IP address forever. User needs to run the IPWizard II program to search the device and configure it to let the device work properly again.

#### 4. Micro SD Card Slot

User can insert a micro SD card into this slot for recording.

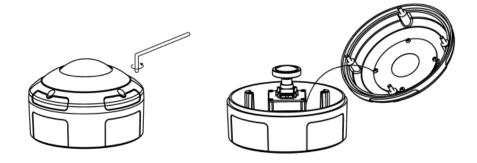
NOTE: In case, you want to use the attached cable to connect this camera again, please check and plug the cable to wafer 1~6 properly and carefully.



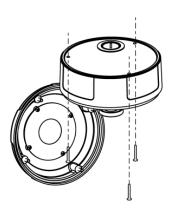
# 2.2. Hardware Installation

### 2.2.1. Physical Installation

1. Use the provided L-wrench; loosen the tamper-resistant housing cover (with screws still attached on the cover). The unit has a factory installed side conduit entry and one may adjust the cables to back conduit entry according to installation requirement.



2. Set the mounting base onto the wall or ceiling and center it over the mounting hole, using the supplied three retaining screws to secure the main body.



- 3. Set the proper image by rotating the camera body and set the focus by turning the lens to the left or right direction. You can connect video output cable (BNC) to a TV monitor. Once the picture appeared on the monitor, and then adjusts the focus of the lens to obtain the best clear picture.
- 4. When the camera focus adjustment has been completed, use the provided L-wrench to fasten the tamper-resistant housing to the main body.









#### 2.2.2. Network Installation

#### 1. Connect an Ethernet cable

Connect the LAN cable on the camera to the network device (hub or switch).

**NOTE:** If there has an IEEE802.3af PoE switch in your network, you can connect the camera LAN cable to this PoE switch to obtain power. The power adapter is unnecessary when Internet camera is connected to a PoE switch.

#### 2. Attach the power supply

Plug in power adapter and connect to power source. After power on, the camera will start to operate.

NOTE:

- 1. Only use the power adapter supplied with Internet camera Otherwise, the product may be damaged.
- 2. The power adapter is unnecessary when Internet camera is connected to a PoE switch. Otherwise, the product may be damaged when Internet camera is connected to a PoE switch and power adapter simultaneously.

#### 3. Attach BNC connector

Connect the video BNC connector to a monitor set if necessary check camera viewing angle and focus.

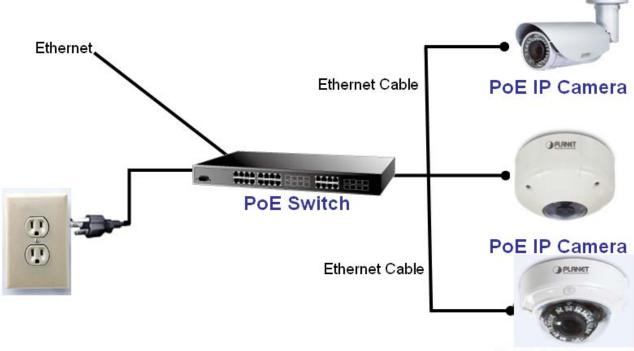
#### 4. Attach Speaker to camera (option)

If user needs not only video stream but also audio stream, then the speaker should be attached to camera.



#### 5. PoE (Power Over Ethernet)

Power over Ethernet (PoE) is a technology that integrates power into a standard LAN infrastructure. It enables power to be provided to the network device, such as an IP phone or a network camera, using the same cable as that used for network connection. It eliminates the need for power outlets at the camera locations and enables easier application of uninterruptible power supplies (UPS) to ensure 24 hours a day, 7 days a week operation.



PoE IP Camera



# Chapter 3. Initial Utility Installation

This chapter shows how to quick set up your IP camera. The camera is with the default settings. However to help you find the networked camera quickly the windows utility PLANET IP Wizard II can search the cameras in the network that shall help you to configure some basic setting before you started advanced management and monitoring.

- 1. Insert the bundled CD into the CD-ROM drive to launch the auto-run program. Once completed, a welcome menu screen will appear.
- 2. Click the "IP Wizard II" hyperlink; you will see the dialog box as below.

NOTE: If the welcome screen does not appear, click "Start" at the taskbar. Then, select "Run" and type "D:\Utility\IPWizard II\setup.exe", assume D is your CD-ROM drive.

3. The "Welcome to the InstallShield Wizard for PLANET IP Wizard II" prompt will display on the screen and click "**Next**" to continue.

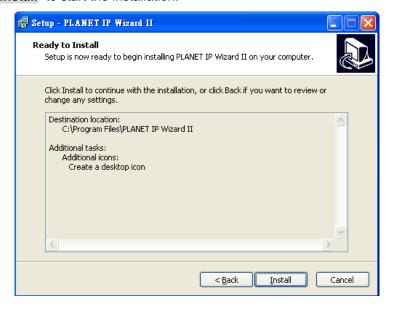


4. Please click "Next" to install with original settings, or you may click "Change..." button to modify the install folder then press "Next" to continue.





5. Please click "Install" to start the installation.





6. Please click "Finish" to complete the installation and launch program immediately.





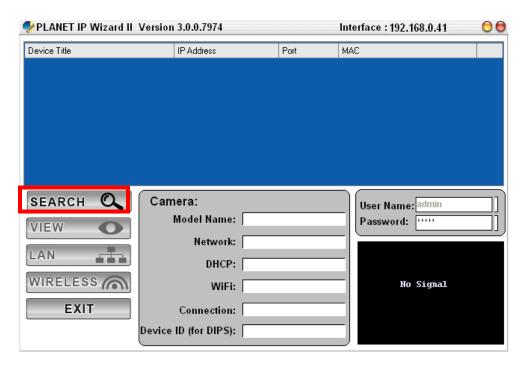
# 3.1. Preparation

When you installed the Internet Camera on a LAN environment, you may execute PLANET IP Wizard II to discover camera's IP address and set up related parameters in the camera.

### 3.1.1. Search and View by PLANET IP Wizard II

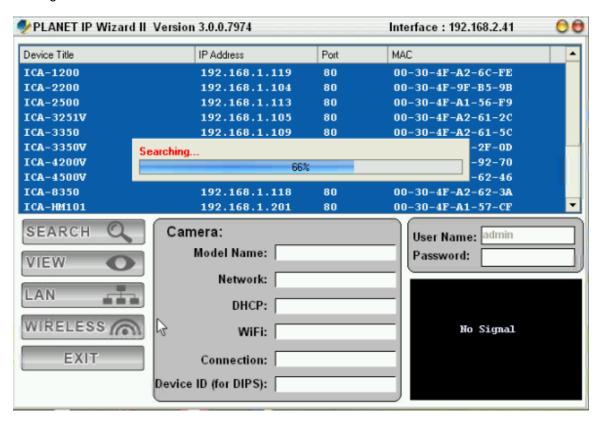
When you installed the Internet Camera on a LAN environment, you have two easy ways to search your cameras by PLANET IP Wizard II or UPnP discovery. Here is the way to execute PLANET IP Wizard II to discover camera's IP address and set up related parameter in a camera.

#### ✓ Search





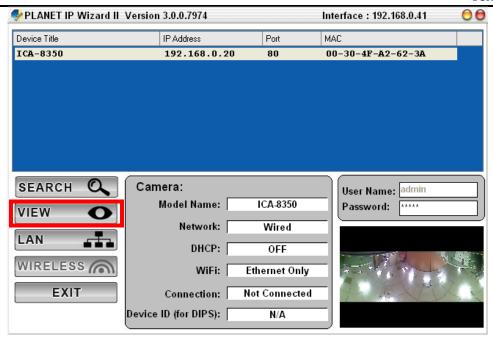
When launch the Planet IP Wizard II, a searching windows will pop up. Planet IP Wizard II is starting to search Internet Cameras on the LAN. The existed devices will be listed as below.



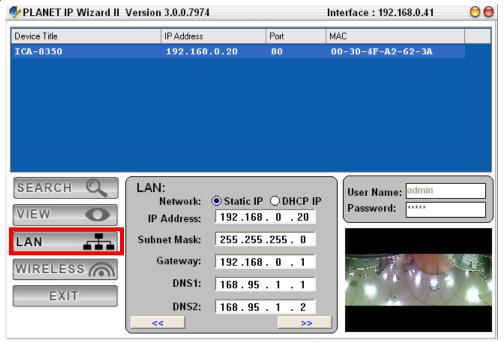
#### ✓ View

If Planet IP Wizard II finds Internet Camera, View button will be available. Please select the camera you want to view and click the View button. Then you could see the Video from camera directly. Furthermore you could double click the left button of mouse to link to the Internet Camera by browser.



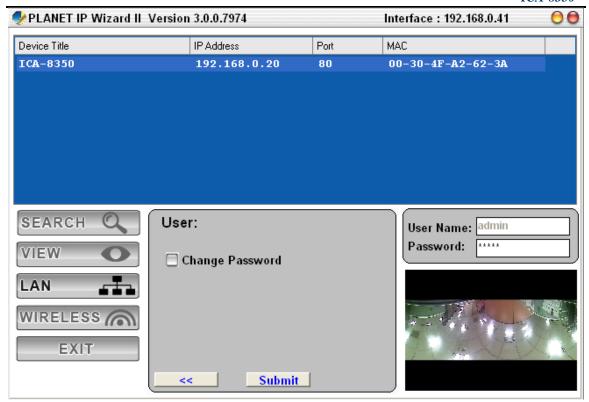


In case you want to change the IP related parameters of wired interface, please select the Internet Camera you want to configure and click the LAN button. Relative settings will be carried out as below.



In case, you do not want to change username and/or password, then just click "Submit" button to perform your setting accordingly. Click "<<" button will go back to previous page. If you like to change username and/or password of the device, just click the check button. Then, the related fields will show up as below.





After keying in new username and password, click "Submit" button to perform your setting accordingly. Click "<<" button will go back to previous page.

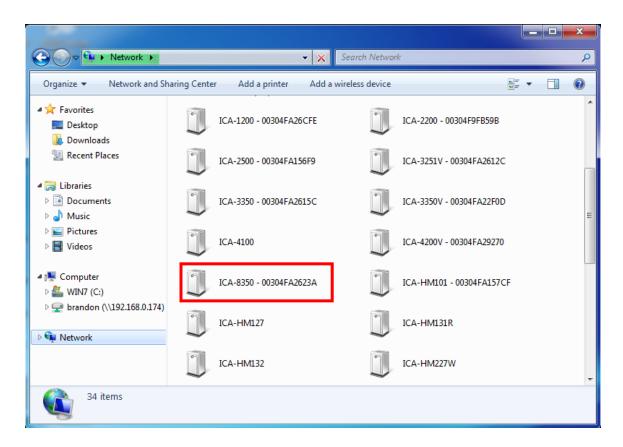


### 3.2. Using UPnP of Windows XP or Vista or Win7

UPnP™ is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled device. If the operating system, Windows XP, of your PC is UPnP enabled, the device will be very easy to configure. Use the following steps to enable UPnP settings only if your operating system of PC is running Windows XP.

**NOTE:** Please notice that MS Windows 2000 does not support UPnP feature.

To discover your device, go to your Computer and click Network.



Click the targeted Device. Then Internet Explorer will connect to this IP Camera automatically.



# **Chapter 4. Installation Guide**

# 4.1. System Requirements

The Internet Camera can be monitoring on all of Windows operating system that suggest with system requirment below in order to got better video performance.

Network Interface	10/100MBase-TX Ethernet
Monitoring System	Recommended for Internet Explorer 9.0 or later
System Hardware	CPU: Intel® Core™ i5 Processor or faster     Memory Size : 2GB or more     VGA card resolution : 1920 x 1080 or higher     VGA card memory : 1GB or above

**NOTE:** Please notice that MS Windows 2000 does not support UPnP feature.

- **1.** The listed information is minimum system requirements only. Actual requirement will vary depending on the nature of your environment.
- 2. The ICA-8350 series can be managed by PLANET IP Wizard II if you want to configure more detail information and settings of PLANET IP Wizard II software please refer to the CD-ROM folder "D:\Utility\IPWizardII\setup.exe", assume D is your CD-ROM drive.

# 4.2. Before You Begin

The Internet Camera can be configured with your Web Browser. Before configure, please make sure your PC is under the same IP segment with Internet Camera.



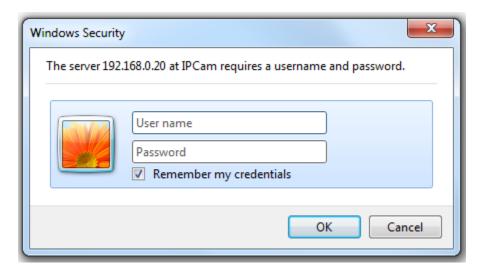
### 4.2.1. Connecting to Internet Camera

- Use the following procedure to establish a connection from your PC to the Internet Camera.
- Once connected, you can add the camera to your Browser's Favorites or Bookmarks.

Start the web browser on the computer and type the IP address of the camera. The Default IP: "http://192.168.0.20"



The login window of Internet Camera will appear, Default login **username/password** is: **admin / admin** 



**NOTE:** If the User name and Password have been changed with PLANET IP Wizard II, please enter the new User name and Password here.



After logged on, you should see the following messages at the top of Internet Explorer:



#### Click on the message, and click Run Add-on



When you see this message, click Run' to install required ActiveX control



After the ActiveX control was installed and run, the first image will be displayed.

You should be able to see the images captured from the Internet Camera in the web page now. For advanced functions, please refer to instructions given in follows chapters.

**NOTE:** If you log in the camera as an ordinary user, setting function will be not available. If you log in the camera as the administrator, you can perform all the settings provided within the device.

**Chapter 5.Web** 

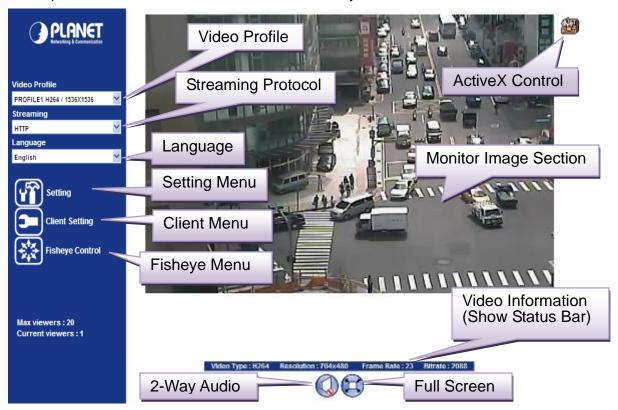


# **Configuration for Live**

# **View**

#### 5.1. Live View

Start-up screen will be as follow no matter an ordinary users or an administrator.



Monitor Image Section	The image shot by the camera is shown here. The date and time are displayed at the top of the window.
Video Profile	The camera support multi-profile for three compressions H264, MEPG-4 and M-JPEG simultaneously. User can chose the proper and/or preferred profile here.
Full Screen	Click this button to display the image in full-screen mode (uses every available space to display the image captured by this camera).
2-Way Audio	The Internet Camera supports 2-way audio function. User can chose to enable or disable this function by toggling the icon below



: Disable audio uploading function.





: Enable audio uploading function.

#### **ActiveX Control**

The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.

### **Setting Menu**

This function is detail setting for the camera that only available for user logged into camera as administrator.

Item	Action
Network	Configure Network settings such as IPv6, ONVIF, DHCP, DDNS, 3GPP, PPPoE and UPnP.
Camera	Adjust camera parameters.
System	Configure system information, date & time, maintenance, and view system log file.
Video	Configure bit rate and frame rate of video profiles.
Audio	Configure audio parameters.
User	Setup user name, password and login privilege.
Protocol	Setup ONVIF and SNMP configuration.
E-Mail	Setup E-Mail configuration.
Object Detection	Setup Object detection.
Storage	Status and configuration of SD card and Samba server.
Continuous Recording	Files list inside the SD Card and Samba server.
Recording List	Files list inside the SD Card.
Event Server	Setup FTP/TCP/HTTP/Samba server for event
Event Schedule	Configure the schedule while event triggered.
User can select penvironment.	proper streaming protocol according to networking

# Streaming Protocol

#### Language

The device could provide multiple languages to meet customer's requirement.



**Client Setting:** 

Click this button to display the client extra control panel for 2-way Audio and Full Screen.

Fisheye control:

#### Position:

Choose the properly position depend on this camera installed. There are three options: Ceiling, Wall, and Desktop.

#### **Display Mode:**

Choose the display mode depend on this camera installed.

#### Where:

10 - One Original fisheye view.

1P - One Panoramic view

1R - One Regional view

**2P** - Two Panoramic views

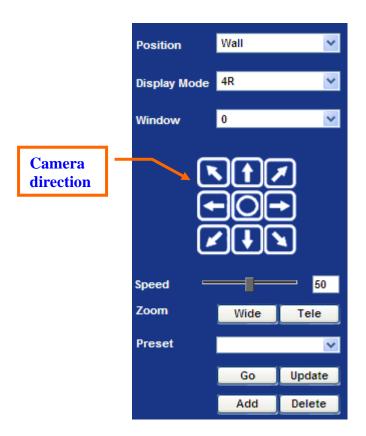
103R - One Original and three Regional views

4R - Four Regional views

**4R PRO** - Four Regional views interactively displayed when the field of view changes in any of the views

1P2R - One Panoramic and two Regional views

1P3R - One Panoramic and three Regional views



#### Window:

Choose a window to activate PTZ function if the Display Mode supported.



#### Camera direction:

Control camera up/down/left/right and home position.

#### Speed:

Choose the speed of Pan and Tilt.

#### Zoom

Press WIDE to zoom out, and press TELE to zoom in.

#### Preset:

Add/Update/Delete the preset positions or Go to one of these positions.

Video
<b>Information</b>

Display video information including video format, resolution, frame rate and bit rate.

### 5.2. ActiveX Control

The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.

On the ActiveX control icon, click the Left Mouse Button, then a menu pop-up. This menu provides features that are unique to the ActiveX control. These features include:

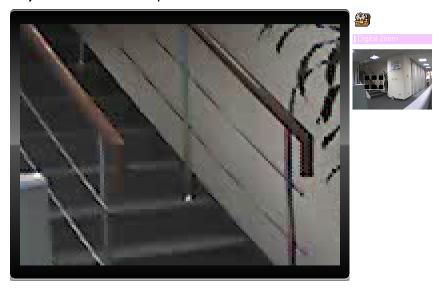
- Digital Zoom,
- Snapshot,
- Record,
- Volume,
- About





### 5.2.1. Digital Zoom

Click **Digital Zoom** to active this function as above. User can drag or scale the box over the video to adjust zoom ratio and position.



### 5.2.2. Snapshot

Click **Snapshot** to activate this function. Press **Snapshot** button to take a picture. The image file is saved as JPEG format into your local PC. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

If you like to retrieve the saved image, select the file to display the saved image by using any one of graph editing tools.





### 5.2.3. Record

Click **Record** to activate this function. Press **Record** button to start recording. The video file is saved as ASF format into your local PC. While you want to stop it, press **Stop** to stop recording. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

After stop recording, list the files, this file is named as Video\_yyyymmddhhmmss.asf The ASF files can be display by the standard Windows Media Player, but it needs the DixectX 9.0 or later version to be installed.



### 5.2.4. Volume

Click Volume to activate this function. These have two control bars for speaker and microphone volume. Scroll this control bar to adjust the audio attribute. Check the volume mute will mute the speaker output.





### 5.2.5. About

Click **About** to show the ActiveX information





# **Chapter 6.Network**

# Configuration

# 6.1 Network setting

### **6.1.1. Network**

This section provides the menu of connecting the device through Ethernet cable.



MAC address	Display the Ethernet MAC address of the device. Note that user cannot change it.
Obtain an IP address automatically (DHCP)	Enable this checked box when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address is assigned automatically. If this device cannot get an IP address within limited tries, the device will assign a default IP address for 192.168.0.20.
	If you do not select "Obtain an IP address automatically", then you need to enter these network parameters by yourself.
IP Address	This address is a unique numbers that identifies a computer or device on the WAN or LAN. These numbers are usually shown in groups separated by periods, for example: 192.168.0.200



#### **Subnet Mask**

Subnets allow network traffic between hosts to be separated based on the network's configuration. In IP networking, traffic takes the form of packets. IP subnets advance network security and performance to some level by organizing hosts into logical groups. Subnet masks contain four bytes and usually appear in the same "dotted decimal" data. For example, a very common subnet mask in its binary demonstration 11111111 11111111 11111111 00000000 will usually be shown in the corresponding, more readable form as 255.255.255.0.

#### **Gateway**

A gateway is a piece of software or hardware that passes information between networks. You'll see this term most often when you either log in to an Internet site or when you're transient email between different servers.

### **Obtain DNS from DHCP**

Enable this checked box when a DHCP server is installed on the network and provide DNS service.

### **Primary DNS**

When you send email or position a browser to an Internet domain such as xxxxx.com, the domain name system translates the names into IP addresses. The term refers to two things: the conventions for naming hosts and the way the names are control across the Internet.

### **Secondary DNS**

The same function as DNS1. It is option not necessary

#### **HTTP Port**

The device supports two HTTP ports. The first one is default port 80 and this port is fixed. This port is very useful for Intranet usage. The second HTTP port is changeable. Users could assign the second port number of http protocol, and the WAN users should follow the port number to login. If the http port is not assigned as 80, users have to add the port number in back of IP address. For example: http://192.168.0.20:8080.

Therefore, the user can access the device by either

http://xx.xx.xx.xx/, or

http://xx.xx.xx.xx:xxxx/ to access the device.

If multiple devices are installed on the LAN and also required to be accessed from the WAN, then the HTTP Port can be assigned as the virtual server port mapping to support multiple devices.

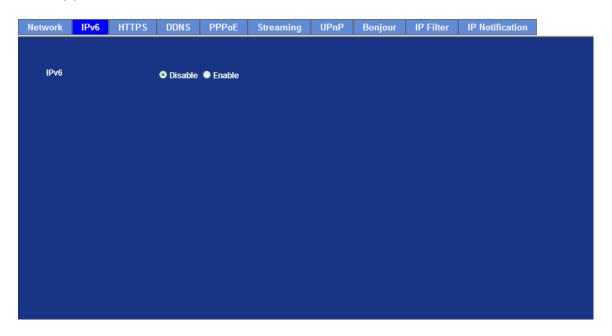
**NOTE:** If you log in the camera as an ordinary user, setting function will be not available. If you log in the camera as the administrator, you can perform all the settings provided within the device.



When the configuration is finish, please click "OK" to save and enable the setting.

#### 6.1.2. IPv6 function

Internet Protocol version 6 (IPv6) is called the "IP Next Generation" (IPng), which is designed to fix the shortcomings of IPv4, such as data security and maximum number of user addresses. It is backward compatible and thus expected to slowly replace IPv4, with the two existing side by side for many years.



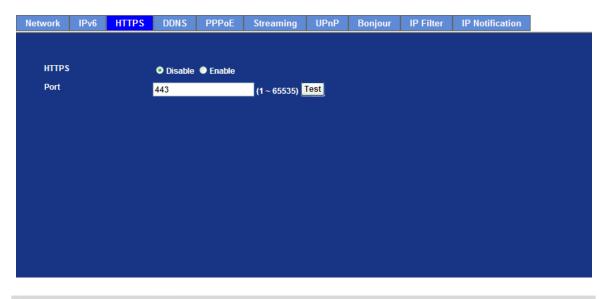
IPv6 To enable or disable the IPv6 function here.

#### 6.1.3. HTTPS

HTTPS: Stands for Hypertext Transfer Protocol Secure

HTTPS is a combination of the Hypertext Transfer Protocol with the SSL/TLS protocol to provide encrypted communication and secure identification of a network web server. HTTPS connections are often used for sensitive transactions in corporate information systems. The main idea of HTTPS is to create a secure channel over an insecure network. This ensures reasonable protection from eavesdroppers and man-in-the-middle attacks, provided that adequate cipher suites are used and that the server certificate is verified and trusted.





HTTPS	To enable or disable the HTTPS service here. Note that the HTTPS function of this device is not only encrypted the web content but also audio/video data.

**Port** Choose the HTTPS port. The default value is 443.

### 6.1.4. DDNS server

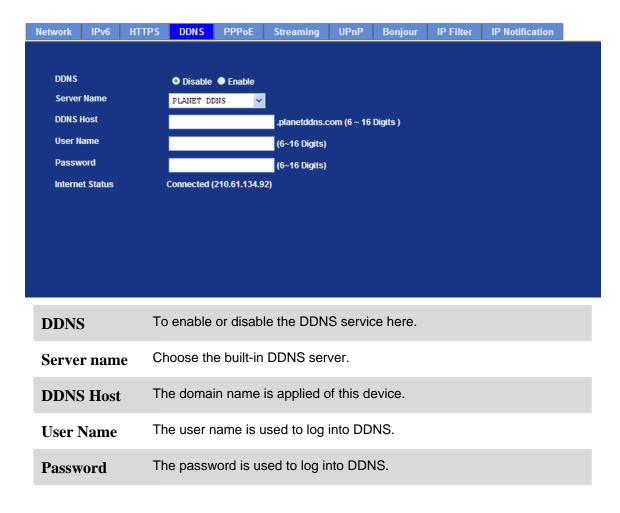
Stands for Dynamic Domain Name Server

The device supports DDNS If your device is connected to xDSL directly, you might need this feature. However, if your device is behind a NAT router, you will not need to enable this feature. Because DDNS allows the device to use an easier way to remember naming format rather than an IP address. The name of the domain is like the name of a person, and the IP address is like his phone number. On the Internet we have IP numbers for each host (computer, server, router, and so on), and we replace these IP numbers to easy remember names, which are organized into the domain name. As to xDSL environment, most of the users will use dynamic IP addresses. If users want to set up a web or a FTP server, then the Dynamic Domain Name Server is necessary. For more DDNS configuration, please consult your dealer.

Your Internet Service Provider (ISP) provides you at least one IP address which you use to connect to the Internet. The address you get may be static, meaning it never changes, or dynamic, meaning it's likely to change periodically. Just how often it changes, depends on your ISP. A dynamic IP address complicates remote access since you may not know what your current WAN IP address is when you want to access your network over the Internet. The solution to the dynamic IP address problem comes in the form of a dynamic DNS service.

The Internet uses DNS servers to lookup domain names and translates them into IP addresses. Domain names are just easy to remember aliases for IP addresses. A dynamic DNS service is unique because it provides a means of updating your IP address so that your listing will remain current when your IP address changes. There are several excellent DDNS services available on the Internet and best of all they're free to use. One such service you can use is www.DynDNS.org. You'll need to register with the service and set up the domain name of your choice to begin using it. Please refer to the home page of the service for detailed instructions or refer to Appendix E for more information.





This model adds Planet easy DDNS that when this function enable will occur hostname with PLANET DDNS and end six of MAC automatically. User don't go to web of <a href="https://www.planetddns.com">www.planetddns.com</a> apply new account.





### 6.1.5. PPPoE

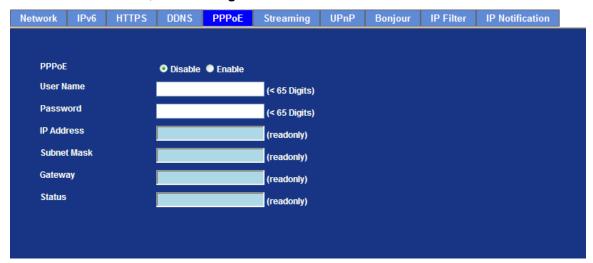
PPPoE: Stands for Point to Point Protocol over Ethernet

A standard builds on Ethernet and Point-to-Point network protocol. It allows Internet Camera connect to Internet with xDSL or cable connection; it can dial up your ISP and get a dynamic IP address. For more PPPoE and Internet configuration, please consult your ISP.

It can directly connect to the xDSL, however, it should be setup on a LAN environment to program the PPPoE information first, and then connect to the xDSL modem. Power on again, then the device will dial on to the ISP connect to the WAN through the xDSL modem.

#### The procedures are

- Connect to a LAN by DHCP or Fixed IP
- Access the device, enter Setting → Network → PPPoE as below

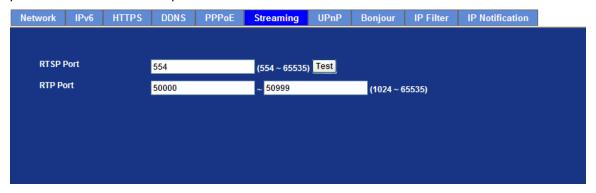


PPPoE	To enable or disable the PPPoE service here.
User Name	Type the user name for the PPPoE service which is provided by ISP.
Password	Type the password for the PPPoE service which is provided by ISP.
IP Address / Subnet Mask / Gateway	Shows the IP information got from PPPoE server site.
Status	Shows the Status of PPPoE connection.



### 6.1.6. Streaming

RTSP is a streaming control protocol, and a starting point for negotiating transports such as RTP, multicast and Unicast, and for negotiating codecs. RTSP can be considered a "remote control" for controlling the media stream delivered by a media server. RTSP servers typically use RTP as the protocol for the actual transport of audio/video data.



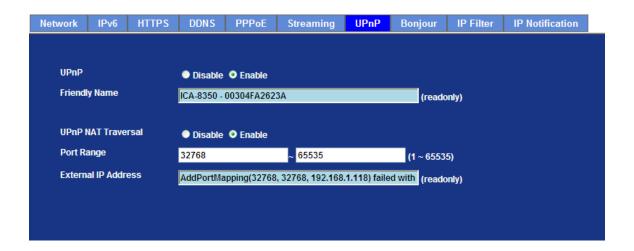
RTSP Port	Choose the RTSP port. The RTSP protocol allows a connecting client to start a video stream. Enter the RTSP port number to use. The default value is 554.
RTP Port	Specify the range of transmission port number of video stream. The default range is 50000 to 50999. User can specify a number between 1024 and 65535.
NOTE	To use the 3GPP function, in addition to previous section, you might need more information or configuration to make this function work.  The camera must be set as Multi-profile mode, not Mega-pixel mode. Otherwise this device cannot serve 3GPP stream.  To use the 3GPP function, it strongly recommends installing the Networked Device with a public and fixed IP address without any firewall protection.  Port 554 is the default for RTSP service. However, sometimes, some service providers change this port number for some reasons. If so, user needs to change this port accordingly.
Dialing procedure	<ul><li>1.Choose a verified player (PacketVideo, Quicktime or Realplayer currently)</li><li>2. Use the following URL to access: rtsp://host/mpeg4/media.3gp Where host is the host name or IP address of the camera.</li></ul>
Compatible 3G mobile phone	Please contact your dealer to get the approved list of compatible 3G phone.



### 6.1.7. UPnP

UPnP is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled Internet Camera. If your operating system is UPnP enabled, the device will automatically be detected and a new icon will be added to "My Network Places." If you do not want to use the UPnP functionality, it can be disabled

In addition, this device also provides UPnP IGD function for NAT traversal easily. Use NAT traversal when your device is located on an intranet (LAN) and you wish to make it available from the other (WAN) side of a NAT router. With NAT traversal properly configured, all HTTP traffic to an external HTTP port in the NAT router will be forwarded to the device.



UPnP	To enable or disable the UPnP service here.
Friendly Name	Shows the friendly name of this device here.
UPnP NAT Traversal	When enabled, the device will attempt to configure port mapping in a NAT router on your network, using UPnP™. Note that UPnP™ must be enabled in the NAT router first.
Port Range	The port range will open in NAT router.
External IP address	Show the IP address and port for WAN access through Internet. If NAT traversal is configured successfully, user can use this IP address and port to access this device.



### 6.1.8. Bonjour

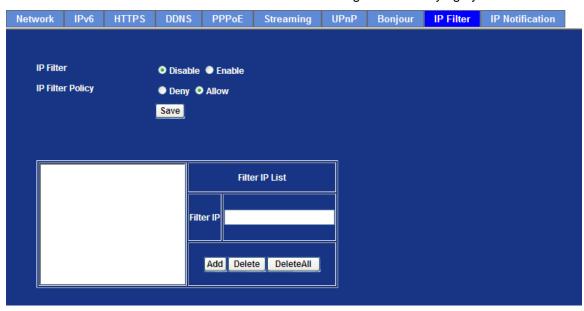
The Bonjour service allows IP camera can be discovered with Apple Safari browser applied, once the option enable the IP camera will be show the Friendly Name in the Bonjour bookmarks menu of Safari browser.



Bonjour	To enable or disable the Bonjour service here.
Friendly Name	Shows the friendly name of this device here.

### 6.1.9. IP Filter

You can enter different user's IP address which are allowing enter or denying by the device.

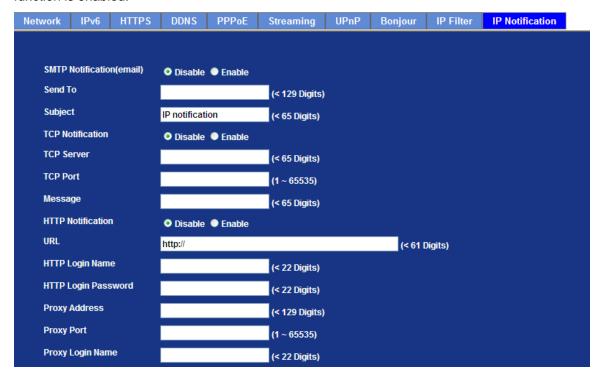


IP Filter To enable or disable the IP filter function here.IP Filter Policy Choose the filter policy where is denying or allowing.



### 6.1.10. IP Notification

In case the IP address is changed, system is able to send out an email to alert someone if the function is enabled.



SMTP Notification (e-mail)	If enable this function, then the "Send to" and "Subject" field need to be filled.
Send To	Type the receiver's e-mail address. This address is used for reply mail.
Subject	Type the subject/title of the E-mail.
TCP Notification	If enable this function, then the "TCP Server", "TCP Port", and "Message" fields need to be filled.
TCP Server	Type the server name or the IP address of the TCP server.
TCP Port	Set port number of TCP server.
Message	The message will be sent to FTP server.
HTTP Notification	If enable this function, then the fields below need to be filled.
URL	Type the server name or the IP address of the HTTP server



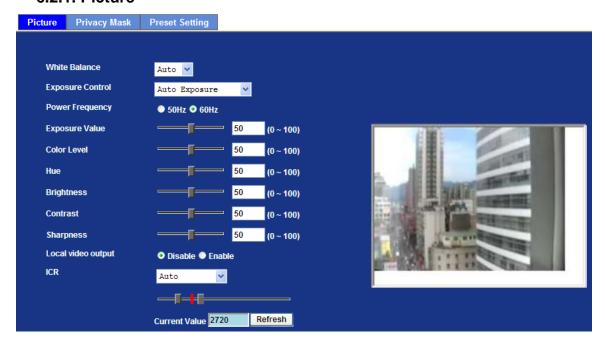
HTTP Login name	Type the user name for the HTTP server.
HTTP Login Password	Type the password for the HTTP server.
Proxy Address	Type the server name or the IP address of the HTTP Proxy.
Proxy Port	Set port number of Proxy.
Proxy Login name	Type the user name for the HTTP Proxy.
Proxy Login Password	Type the password for the HTTP Proxy.
Custom parameter	User can set specific parameters to HTTP server.
Message	The message will be sent to HTTP server.



## 6.2. Adjust Camera Configuration

Use this menu to set the function of the camera of Internet Camera

### **6.2.1. Picture**



White Balance	Auto: will adjust the white balance automatically.
	Hold: will hold the white balance.
Exposure Control	Auto Exposure: will adjust the image sensor exposure automatically.
	Hold Exposure: will hold the exposure setting.
	Manual Exposure: User can configure sensor exposure to fixed setting.
	Outdoor: In case this camera is installed in outdoor, then shall enable this option.
	Otherwise, disable it. The feature can improve auto-exposure performance under strong sunlight.
Power Frequency	Frequency of power line: 50 or 60Hz.



Exposure Value	Exposure value is AE target value. This value is to adjust the integration, analog gain and digital gain to achieve the target brightness value (Exposure Value).
	This value is dependent to "Auto Exposure" only
Color Level	Large value will be colorful.
Hue	Change the value will result to color tuning.
Brightness	Large value will brighten camera.
Contrast	Large value will contrast camera heavily.
Sharpness	Large value will sharpen camera.
Local video output	Enable or disable video signal of BNC connector. It's very useful to check view angle or focus during camera installation. However, disable this function will save power a lot. Suggest to disabling it after camera installed well.
ICR	Use built-in photo sensor or manual to control ICR.
	In case user selects manual mode, there are 4 modes: Night (On), Day (Off), Auto or Schedule to control built-in IR LEDs. This function is very useful under low illumination environment even 0 Lux.
	In case the Auto mode is selected, user needs to specify 3 parameters in advance:
	Night Mode Threshold (0~10000): this value set the threshold to turn on IR LED. It should be lower or equal to Day Mode Threshold.
	Day Mode Threshold (0~10000): this value set the threshold to turn off IR LED. It should be higher or equal to Night Mode Threshold.
	Delay Time: The delay time between LED ON/OFF switching.
	Note: that Current Value is the current luminance from the captured video. It's a useful reference to set LED ON/OFF Threshold.
3D De-Noise	This function can remove or lower unwanted noise and preserve fine details and edges as possible.



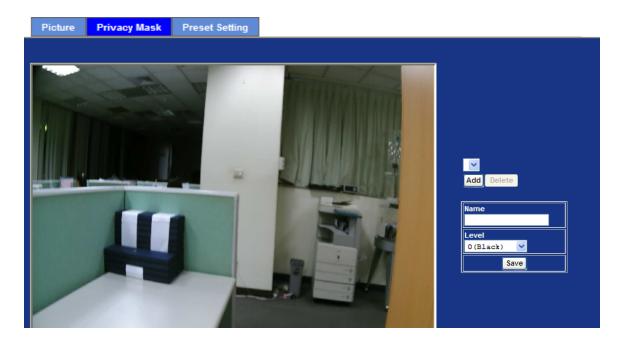
WDR	This function is to provide clear images even under back light
	circumstances. The higher "Strength" level will adjust contrast compensation stronger.

**Default Settings** Restore to factory image settings.



### 6.2.2. Privacy Mask

Use this page to specify privacy mask window 1 to window 7 and set the name and gray level for selected window.



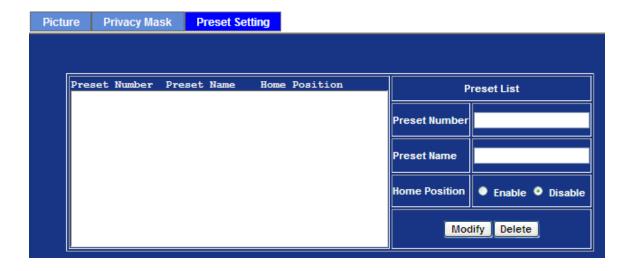
Add and Delete	To add or delete the privacy mask windows, user can specify up to 7 windows to mask the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected window accordingly.
Name	Name of the specified privacy window
Level	To define the gray level of mask block. The smaller value will be darker.

**NOTE:** This function is not recommended for camera with ePTZ actions.



### 6.2.3 Preset Setting

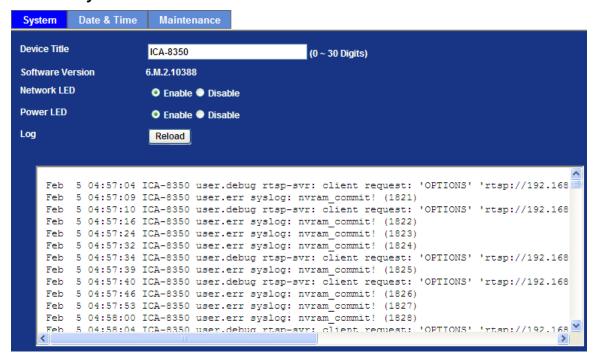
This page provides the edit tool to modify or delete the "Preset Setting" item by item.



### 6.3. System

Use this menu to perform the principal settings of Internet Camera.

#### 6.3.1. System

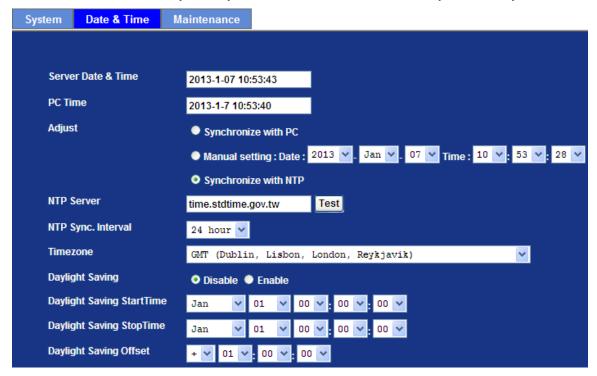




Device title	You can enter the name of this unit here. It's very useful to identify the specific device from multiple units.
Software version	This information shows the software version in the device.
Network LED	Switch the LED light of this Internet Camera on or off, that Network LEDs will stop working; in case you don't want other people know the camera is transferring data.
Power LED	Switch the LED light of this Internet Camera on or off.
Log	User can check the system log information of the device, including the Main Info, Appended Info, Operator IP, and so on
Reload	Click this button; user can refresh the log information of the device.

#### 6.3.2. Date & Time

User can setup the time setting of Internet Camera, make it synchronized with PC or remote NTP server. Also, you may select the correct time zone of your country.



Server Date & Time	Displays the date and time of the device
PC Time	Displays the date and time of the connected PC



	Synchronize with PC:	Click this option to enable time synchronization with PC time		
Adjust	Manual setting:	Click this option to set time and date manually		
	Synchronize with NTP:	Click this option if you want to synchronize the device's date and time with those of time server called NTP server (Network Time Protocol)		
NTP server name	Type the host na server.	ame or IP address or domain name of the NTP		
NTP sync. Interval	Select an interval between 1 and 23 hours at which you want to adjust the device's time referring to NTP server			
Time zone	Set the time difference from Greenwich Mean Time in the area where the device is installed.			
Daylight saving	Check this item to enable daylight saving adjustment.			
Daylight Saving Start Time	Sets up the date and time of daylight saving start time.			
Daylight Saving Stop Time	Sets up the date and time of daylight saving stop time.			
Daylight Saving Offset	Sets up the date of daylight saving offset.			

### 6.3.3. Maintenance





Default Settings (Include the network setting)	Recall the device hard factory default settings. Note that click this button will reset all device's parameters to the factory settings (including the IP address).
Default Settings (Except the network setting)	The unit is restarted and most current settings are reset to factory default values. This action will not reset the network setting.
Backup Setting	To take a backup of all of the parameters, click this button. If necessary, it will then be possible to return to the previous settings, if settings are changed and there is unexpected behavior.
Restore Setting	Click the "Browse" button to locate the saved backup file and then click the "Restore Setting" button. The settings will be restored to the previous configuration.

#### Firmware upgrade

The device supports new firmware upgrade.

- 1. Close all other application programs which are not necessary for firmware update.
- 2. Make sure that only you access this device at this moment
- 3. Disable Motion Detection function.
- 4. Select "Firmware name"
- 5. Select the Firmware binary file.

#### *Note:*

That it must make sure that the Firmware only applies to this device, once update, it will be burned into FLASH ROM of system.

- 6. Once the firmware file was selected, select "Upgrade".
- 7. The upgrade progress information will be displayed on the screen.
- 8. A message will be shown while the firmware upgraded. Once the upgrading process completed, the device will reboot the system automatically.
- 9. Please wait for 80 seconds, and then you can use PLANET IP Wizard II to search the device again.

#### Warning!!!

The download firmware procedure cannot be interrupted. If the power and/or network connection are broken during the download procedure, it might possibly cause serious damage to the device.

Please be aware that you should not turn off the power during updating the firmware and wait for finish message.

Furthermore, do not try to upgrade new firmware if it's not necessary.

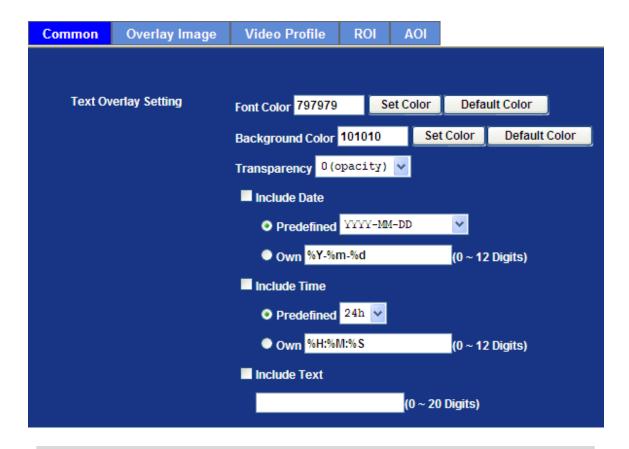
S	ystem Restart	Γhe c	levi	ce is	s restarted	l with	nout c	changi	ng a	ıny	of the	settings.



### 6.4. Video

This page provide user configure OSD, overlay, profile, ROI and AOI.

#### 6.4.1. Common



**Text Overlay Setting** There are some important information can be embedded into image, including date, time, and/or text.



### 6.4.2. Overlay Image

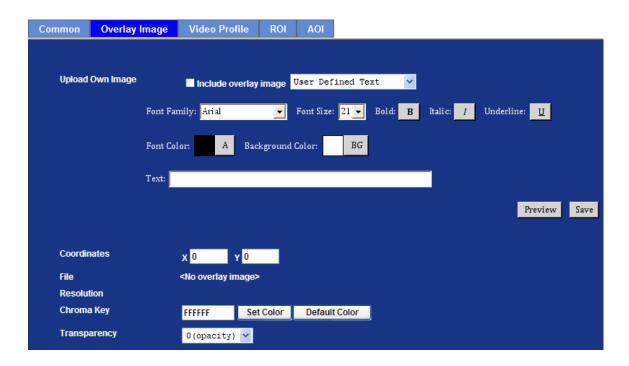
User can upload bitmap file to the camera and overlay the picture on streaming video and set its attributes.



Upload own image	Currently, user can download bitmap file only to camera.
Image Overlay Setting	Check this item to enable image overlay. Otherwise, the uploaded bitmap will not be overlaid on video.
Coordinates	Set position of image on the video.
File	Information of the uploaded bitmap file.
Resolution	Size information of the uploaded bitmap file
Chroma Key (Background Color)	Define the Chroma key of the uploaded bitmap file. Then user can set transparency of the bitmap
Transparency	Lower value will lower transparent. Value 0 means opacity



User can select "Image Overlay Setting" mode and overlay a text string onto camera image.

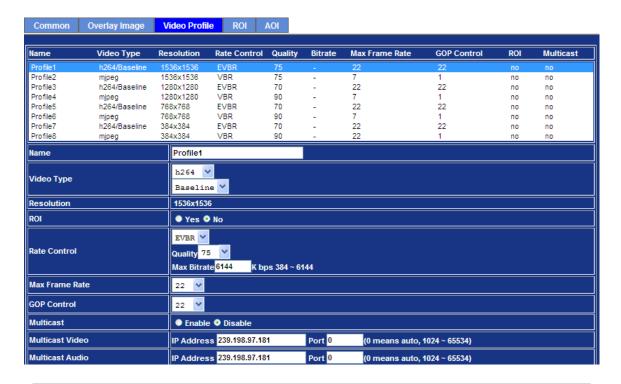


Upload own image	The font style can be chosen in this page. Once the font type settled, click "Save" button to upload text to image.
Coordinates	Set position of image on the video.
File	Information of the uploaded bitmap file.
Resolution	Size information of the uploaded bitmap file
Chroma Key (Background Color)	Define the Chroma key of the uploaded bitmap file. Then user can set transparency of the bitmap
Transparency	Lower value will lower transparent. Value 0 means opacity



#### 6.4.3. Video Profile

User can modify the detail parameter for each video profiles in this page.



Name	To assign a name to the selected profile.
Video Type	Video codec of the selected profile.
Resolution	Resolution of the selected profile.
ROI	Assign the selected profile as a ROI stream or not. (Only available for the profiles with max resolution)
Rate Control	Defines the rate control method of this profile. There are four options: Constant Bit Rate (CBR), Variable Bit Rate (VBR), and Enhanced Variable Bit Rate (EVBR).
	For CBR, the video bit rate is between low to high bandwidth based on different resolutions. User can set the desired bit rate to match the limitation of bandwidth.
	For VBR, user should choose the quality level to set the video quality rather than bit rate. The quality level is between 1 and 100. The higher value can reach the better quality but of course will consume



	higher bandwidth.
	For EVBR, the video bitrates is based on normal VBR mode.  However, the target bitrates can be increased to max target bitrates while lots of motion in video. The max target bitrates will keep a pre-defined time period and then back to normal VBR mode.
Max Frame Rate	Defines the targeted frame rate of this profile. For example, set the frame rate to 15 fps, then the image will be updated for 15 frames per second. User can set the desired max frame rate versus video quality under the limited bandwidth.
GOP Control	Defines the Intra/Inter-frame (I/P) ratio of this profile. For example, set the GOP to 30, then the video stream will have one Intra-frame every 30 frames.
Multicast	Enable or disable the multicast function.
Multicast Video	IP address and port for multicast video streaming of the selected profile.
	IP address and port for multicast video streaming of the selected
Multicast Video	IP address and port for multicast video streaming of the selected profile.  IP address and port for multicast audio streaming of the selected

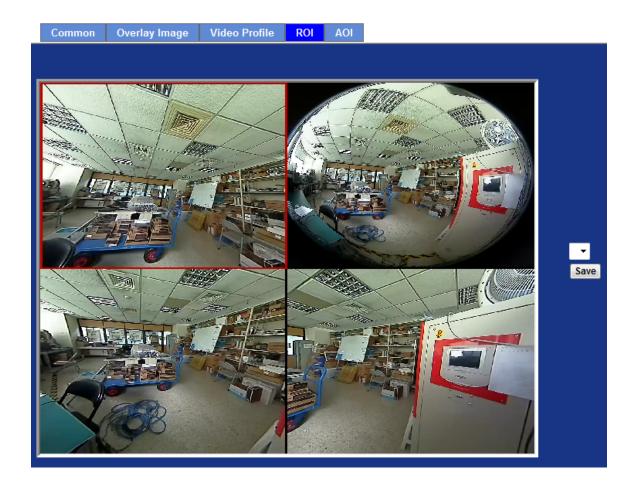
### Warning!!!

To enable the multicast streaming, you shall make sure your Intranet does support multicast function. Otherwise, your Intranet may fall into network storm seriously.



### 6.4.4. ROI

ROI means Region of Interest. Use this page to specify location of ROI windows. Only the maximum resolution profiles can be defined as ROI. In this model, only profile 1 and 2 can use ROI.

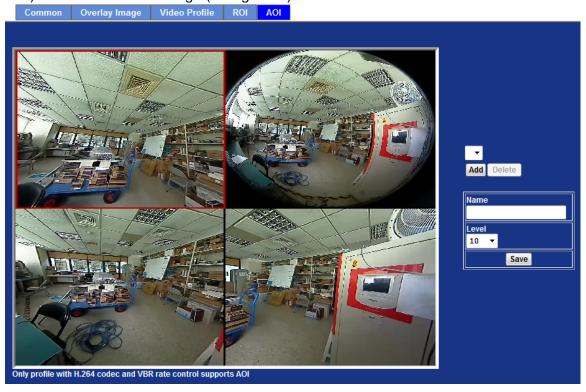


NOTE: This function is not recommended for camera with ePTZ actions



### 6.4.5. AOI

AOI means Area of Interest. Use this page to specify location and size of AOI windows. Only the profiles with H.264 codec and VBR rate control can support AOI function. It enables a non-uniform distribution of the image quality between a selected region (the AOI) and the rest of the image (background).



Add and Del	To add or delete the AOI windows. User can specify up to 2 AOI windows to change the video quality in specified areas. By dragging mouse on the image, you can change the position and size of the selected AOI window accordingly
Name	Name of the specified AOI window.
Level	Adjust the video quality of specified AOI window. The higher value will be better video quality.

NOTE: This function is not recommended for camera with ePTZ actions



## 6.5. Audio Configuration

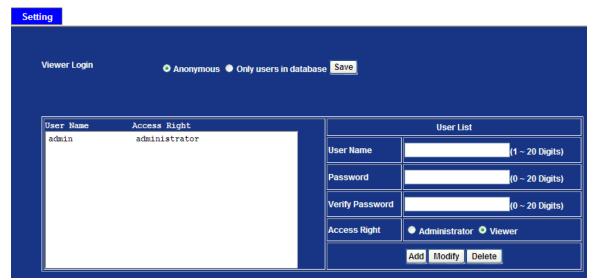


Audio	To enable or disable audio function.
Audio type	To select G711 or G726 for audio coding.
Audio Mode	To select Simplex or Full duplex (2-way audio) mode.
Input Gain	To adjust gain of input audio.
Output Gain	To adjust gain of output audio.



### 6.6. User Privilege Access Configuration

Use this menu to set the user names and password of the Administrator and up to 10 users, and access right of each user.



Viewer Login	Select "Anonymous" to allow any one viewing the video once connected. Otherwise, only users in database can view the video after login.
Access Right	Administrator can access every function in this device. However, Viewers only can view the video and access limited function.
Add, Modify, and Delete of Users account	Manage the user's account of viewer user.

#### 6.7 Protocol

Use this menu to select enable or disable ONVIF, also setup SNMP configuration.





ONVIF is a global and open industry forum with the goal to facilitate the development and use of a global open standard for the interface of physical IP-based security products. Or in other words, to create a standard for how IP products within video surveillance and other physical security areas can communicate with each other.

ONVIF	To enable or disable the ONVIF interface here.
Version	Currently, the V1.0 or V1.01/1.02/V2.0/V2.1.1 is available.

#### **SNMP**

SNMP provides a simple framework for administering networked hardware. To manage the IP camera, you have to prepare a MIB browser or similar tools first. SNMPv1and SNMPv2c can be enabled simultaneously.



SNMP v1	To enable or disable the SNMP v1 function here.
SNMP v2c	To enable or disable the SNMP v2c function here.
Read community	The term "Community name" in SNMPv1 and SNMPv2c can roughly regarded as key. The person who has the community nar
Write community	has the authority to read or edit the information of IP camera via SNMP.

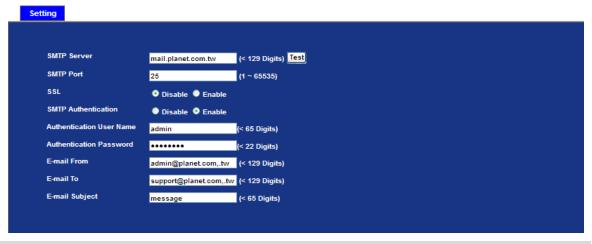


Traps	Trap is a mechanism that allows the managed device to send messages to manager instead of waiting passively for polling from the manager.
Trap address	The IP address of SNMP traps station.
Trap community	Trap Community means the community that can receive the trap message.
Available traps Cold start	The camera reboots by web restart or power cycle.
Available traps Warm start	Modify SNMP setting when camera online.
Available traps Link up	The camera connected network.
Available traps Authentication failed	When content of read community is wrong, MIB browser connecting to camera will appear trap message.



### 6.8. E-Mail Configuration

You may setup SMTP mail parameters for further operation of Event Schedule. That's, if users want to send the alarm message out, it will need to configure parameters here and also add at least one event schedule to enable event triggering.



SMTP Server	Type the SMTP server name or the IP address of the SMTP server.
Test	Send a test mail to mail server to check this account is available or not.
SMTP Port	Set port number of SMTP service.
SSL	Enable SSL function or not.
SMTP Authentication	Select the authentication required when you send an e-mail.  Disable: If no authentication is required when an e-mail is send.  Enable: If authentication is required when an e-mail is sent.
Authentication User Name	Type the user name for the SMTP server if Authentication is Enable.
Authentication Password	Type the password for the SMTP server if Authentication is Enable.
E-mail From	Type the sender's E-mail address. This address is used for reply e-mails.
E-mail To	Type the receiver's e-mail address.
E-mail Subject	Type the subject/title of the e-mail.



### 6.9. Event Detection

This device supports 3 types of event detection: Motion detection, Camera tampering, and Audio detection.

#### **6.9.1 Motion Detection**

Use this menu to specify motion detection window 1 to window 10 and set the conditions for detection while observing a captured image.



Add and Delete	To add or delete the motion windows. User can specify up to 4 Included and/or Excluded windows to monitor the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected motion window accordingly.
Included or Excluded Window	These windows can be specified as Included or Excluded type.  Included:  Windows target specific areas within the whole video image
	Excluded: Windows define areas within an Include window that should be ignored (areas outside Include windows are automatically ignored)
Name	Name of the specified motion window.
Object Size	Defines the object size of motion detection. The higher object size will only larger objects trigger motion detection. The lower object size will



	even small objects trigger motion detection too. Generally speaking, the smaller size will be easier to trigger event.
Sensitivity	Defines the sensitivity value of motion detection. The higher value will be more sensitivity.
NOTE:	This function is not recommended for camera with ePTZ actions

#### 6.9.2. Camera Tampering

Camera tampering detection is a new intelligent functionality that further strengthens the benefit of Network Camera. When the camera is moved, partially obscured, severely defocused, covered or sprayed, an event can be triggered to send notifications, upload images/files to remote server or email...

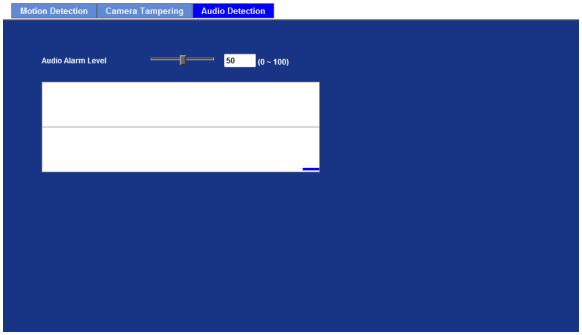


Minimum duration	Define the minimum triggered duration by camera tampering detection. The triggered duration less than target value will be ignored to filter false alarms.
NOTE:	This function is not recommended for camera with ePTZ actions



#### 6.9.3. Audio Detection

Audio detection alarm can be used as a complement to motion detection. Since audio detection can react to events in areas too dark for the video motion detection functionality to work properly. In addition, it can be used to detect activity in areas outside of the camera's view.



**Audio Alarm Level** 

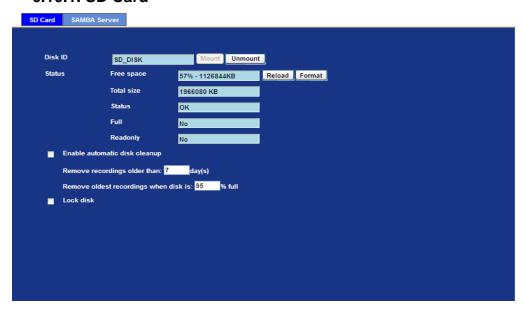
Define the threshold value of audio detection.



# 6.10. Storage Configuration

This page shows the status of attached SD card and Samba server. You may setup related parameters to manage the attached SD card or Samba server also.

# 6.10.1. SD Card

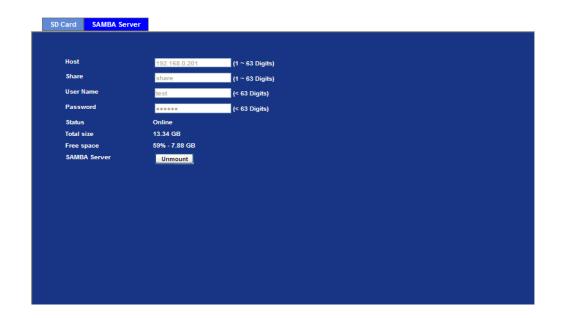


Enable automatic disk cleanup	Delete old recorded files while the conditions are reached as below.
Remove recordings order than	Delete old files by days.
Remove oldest recordings when disk is	Delete old files by left capacity.
Lock disk	Lock the SD card. Once SD card is locked, all files can't be deleted.



## 6.10.1. SAMBA Server

This page shows the status of SAMBA server. You may setup related parameters to manage the remote SAMBA server.

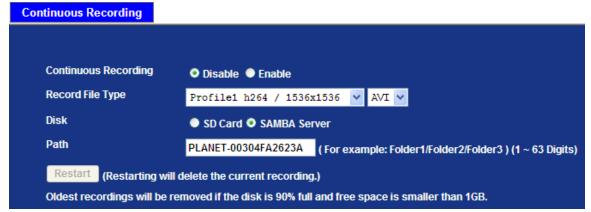


Host	Type the SAMBA server domain name or the IP address of the SMTP server.	
Share	Type the share folder of remote SAMBA server which the camera will upload files to this space.	
User name	Type the user name for the remote SAMBA server	
Password	Type the password for the remote SAMBA server.	



# 6.11. Continuous Recording

The camera can continuously record video stream into files and save them to attached SD card or remote SAMBA server.



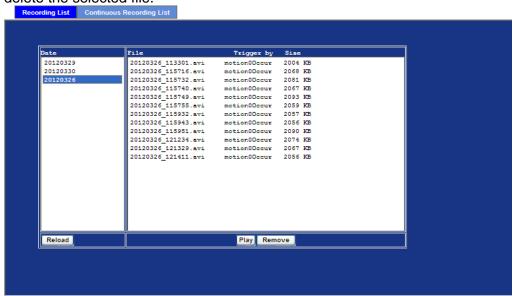
Continuous Recording	Enable or disable this function.	
Record File Type	Choose a video profile to record.	
Disk	Save recorded files to SD card or remote SAMBA server.	
Path	Define the folder path for the recorded files.	
Restart	Be careful, click this button will delete all continuous files recorded in SD card or remote SAMBA server.	



# 6.12. Recording List

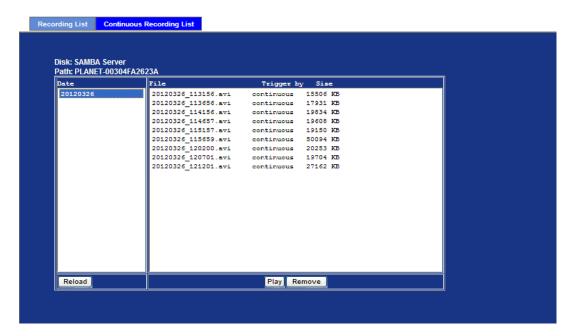
### 6.12.1. Recording List

This page only shows the event recording files which stored in SD card. User may play or delete the selected file.



## 6.12.2. Continuous Recording List

This page only shows the continuous recording files which stored in SD card or remote SAMBA server. User may play or delete the selected file.





# 6.13. Event Server Configuration

### 6.13.1. FTP Server

You may setup FTP parameters for further operation of Event Schedule. That's, if users want to send the alarm message to an FTP server, it will need to configure parameters here and also add at least one event schedule to enable event triggering as SMTP.

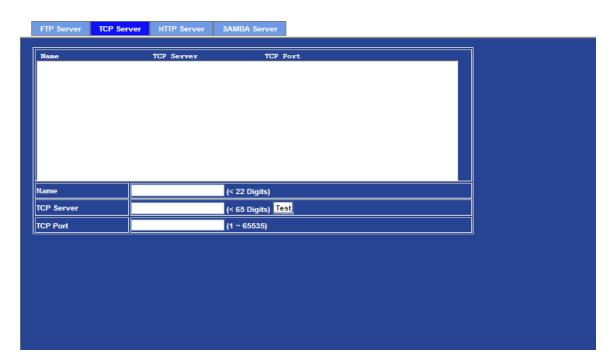


Name	User can specify multiple FTP paths as wish. Therefore, user needs to specify a name for each FTP setting.	
FTP Server	Type the server name or the IP address of the FTP server.	
Test	Check the FTP server whether this account is available or not.	
FTP Login name	Type the user name for the FTP server.	
FTP Login Password	Type the password for the FTP server.	
FTP Port	Set port number of FTP service.	
FTP Path	Set working directory path of FTP server.	
FTP Passive Mode	Select passive or active mode connecting to FTP server.	



# 6.13.2. TCP Server

In addition to send video file to FTP server, the device also can send event message to specified TCP server.



Name	User can specify multiple TCP servers as wish. Therefore, user needs to specify a name for each TCP server setting.
TCP Server	Type the server name or the IP address of the TCP server.
TCP Port	Set port number of TCP server.



### 6.13.3. HTTP Server

The device also can send event message to specified HTTP server.

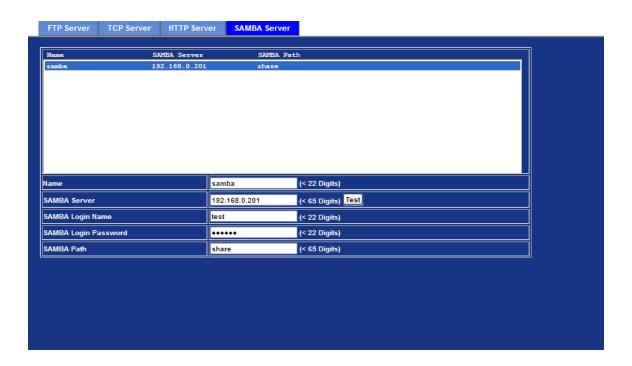


Name	User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.	
URL	Type the server name or the IP address of the HTTP server.	
Test	Check the HTTP server whether it is available or not.	
HTTP Login name	Type the user name for the HTTP server.	
HTTP Login Password	Type the password for the HTTP server.	
Proxy Address	Type the server name or the IP address of the HTTP Proxy.	
Proxy Login name	Type the user name for the HTTP Proxy.	
Proxy Login Password	Type the password for the HTTP Proxy.	
Proxy Port	Set port number of Proxy.	



### 6.13.4. SAMBA Server

The device also can send video stream to specified SAMBA server. Most of the time, the SAMBA server will be another PC or NAS server.

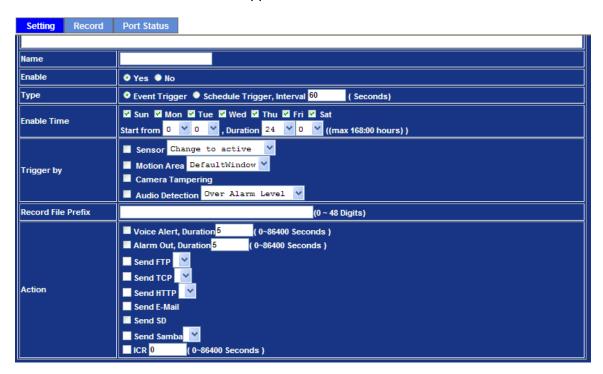


Name	User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.	
SAMBA Server	Type the server name or the IP address of the SAMBA server.	
Test	Check the SAMBA server whether this account is available or not.	
SAMBA Login name	Type the user name for the SAMBA server.	
SAMBA Login Password	Type the password for the SAMBA server.	
SAMBA Path	Set working directory path of SAMBA server.	



### 6.14. Event Schedule Configuration

This menu is used to specify the schedule of Event or Schedule Trigger and activate the some actions provided by this device. Where the Schedule Trigger will be activated by user-define interval without event happened.



Name	Name of the Event or Schedule.
Enable	Enable or disable this Event or Schedule.
Туре	Schedule start with Event trigger or Schedule trigger.
<b>Enable Time</b>	Define the feasible time slot.
Trigger by	Select the triggered sources with event trigger.
Record File Prefix	Define the prefix of recorded filename
Action	Define the actions once event triggered.



### Example1.

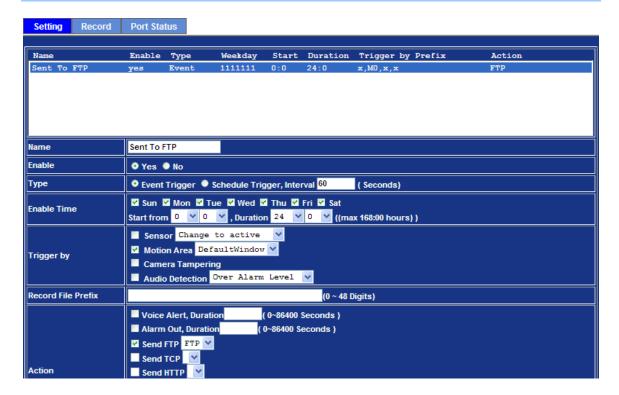
Send file to FTP server by motion triggered always:

#### Step 1 Select event trigger

Step 2 Enable time: start from 00:00 to 24:00 every day

Step 3 Trigger by: Motion Area (Added in Object Detection page)

**Step 4** Action: Send FTP (Add in Event Server -> FTP Server page)





### Example2.

Send file to E-Mail server by motion triggered from Friday 18:00 to Saturday 06:00

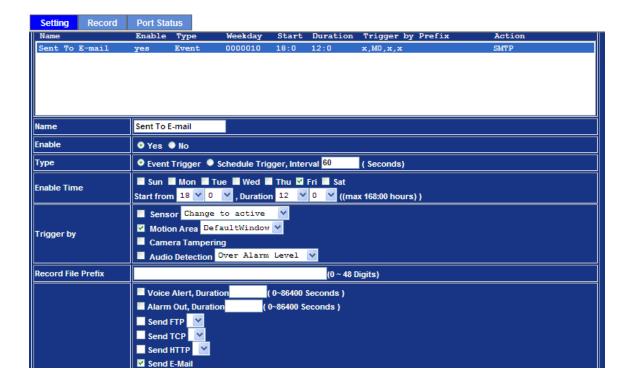
#### Step 1 Select event trigger.

**Step 2** Enable time: start from Friday 18:00 and keep work in 12 hours, so it will stop on Saturday 06:00.

#### Step 3 Trigger by: Motion Area (Added in Object Detection page)

### Step 4 Action: Send e-mail (Add in E-Mail page)

- i. To email address: You need to input the receiver email address.
- ii. Subject: You could specify the email subject.
- iii. Message: You could specify the email content.





#### Example3.

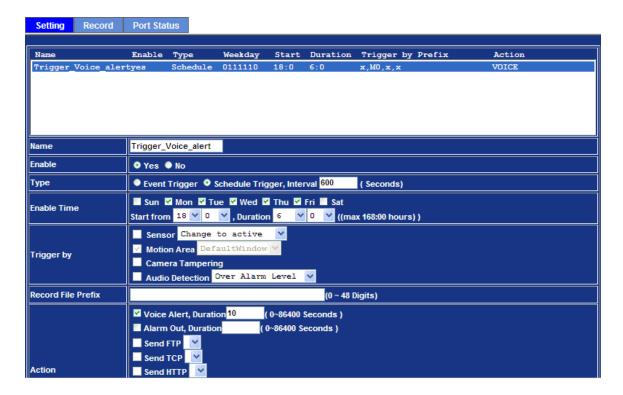
Enable Voice Alert every 10-minute during 18:00 to 24:00 from Monday to Friday.

Step 1 Type: Select schedule trigger and interval is 10-minute.

**Step 2** Enable Time: Select Monday to Friday, and set start time from 18:00 and keep work in 6 hours.

Step 3 Trigger by: You do not need to choose it, because this will be triggered every minute.

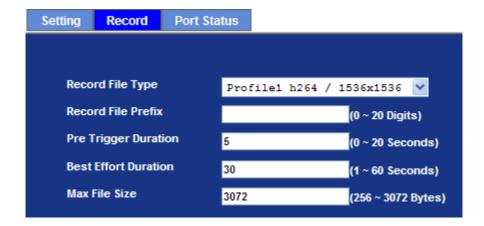
#### Step 4 Action: Voice Alert.





# 6.15. Record Configuration

User can choose the type of record file for event or schedule application.

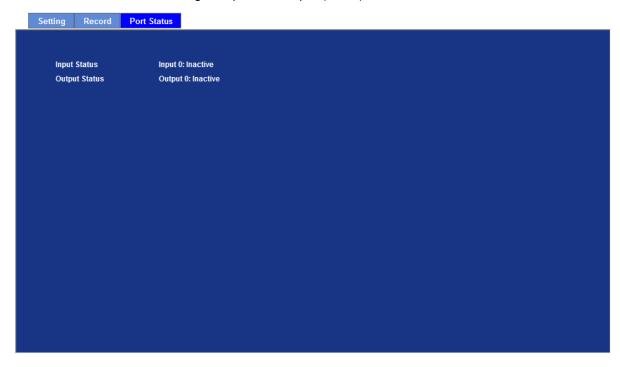


Record File Type	Choose AVI or JPEG file format for record file.	
Record File Prefix	Define the prefix of recorded filename.	
Pre-Trigger Duration	Define the maximum duration of pre-alarm.	
Best Effort Duration	Define the best effort duration of post-alarm.	
Max File Size	Define the maximum buffer size of record file.	



# 6.16. Port Status

User can check the status of digital input and output (DIDO).



Input Status	Show either inactive or active.	
Output Status	Show either inactive or active.	



# **Chapter 7.PLANET DDNS**

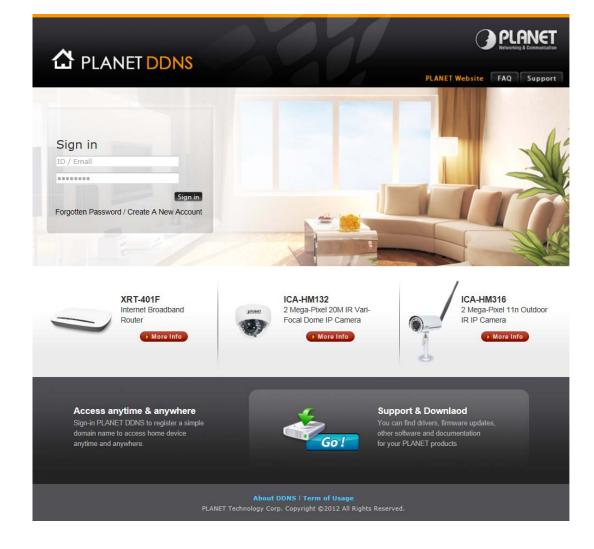
# **Application**

### 1. Configure PLANET DDNS steps:

Step 1 Enable DDNS option through accessing web page of IP Camera,

Step 2 Select on DDNS server provide, and register an account if you do not use yet.

Let's take dyndns.org as an example. Register an account in <a href="http://planetddns.com">http://planetddns.com</a>





# Chapter 8. Alarm I/O

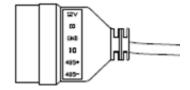
# Connector

Some features of the Camera can be activated by an external sensor that senses physical changes in the area device is monitoring. These changes can include intrusion detection or certain physical change in the monitored area. For examples, the external sensor can be a door switch or an infrared motion detector. These devices are customer provided, and are available from dealers who carry surveillance and security products. Electrically, they must be able to provide a momentary contact closure.

This device provides a general I/O terminal block with one digital input and one output for device control. Pin 2 and 3 can be connected to an external sensor. The input voltage will be monitored from the initial state 'LOW'. If the external sensor need 12VDC power, then it can connect to Pin1 (50mA maximum). The Alarm Output of pin 3 and 4 can be used to turn on or off the external device. The pin5 and 6 are connected to RS485 interface.

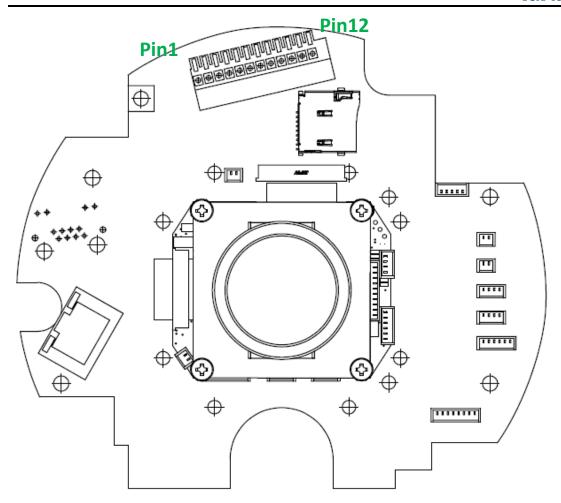






Pin	Function
1	12VDC power supply (50mA maximum)
2	Digital Input
3	GND
4	Alarm Output
5	RS485 data +
6	RS485 data -



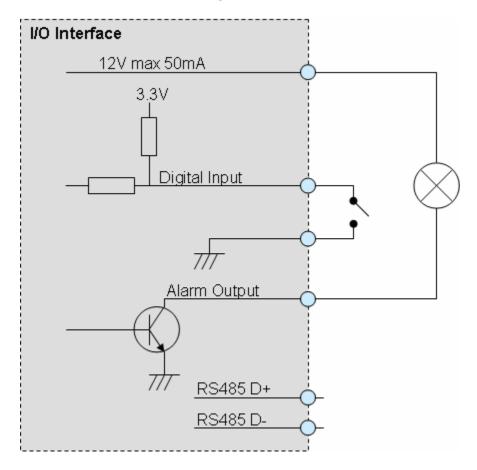


Pin	Name	Function
1	12VDC in	DC 12V power input
2	Power GND	Power ground
3	MIC in	External MIC input
4	Audio out+	
5	Audio out-	
6	Video out	Composited video output
7	12VDC out	DC 12V output (50mA maximum)
8	DI	Digital signal input
9	GND	Digital ground
10	DO	Digital signal output
11	RS485+	RS485 data +
12	RS485-	RS485 data -

User can refer to the schematic below to make a proper connection between I/O connector and external sensor and output device.



## **Explanation of External I/O Circuit Diagram:**



#### **CAUTION!**

- THE LOW VOLTAGE/CURRENT CIRCUITS AND HIGH VOLTAGE/CURRENT CIRCUITS ARE IN THE NETWORK CAMERA CIRCUIT. THE QUALIFIED ELECTRICIAN SHOULD DO THE WIRING NOT BY YOURSELF. INCORRECT WIRING COULD DAMAGE NWTWORK CAMERA. YOU COULD RECEIVE THE FATAL ELECTRIC SHOCK.
- THE EXTERNAL I/O IS NOT CAPABLE OF CONNECTING DIRECTLY TO DEVICES THAT REQUIRE LARGE AMOUNTS OF CURRENT. IN SOME CASES, A CUSTOM INTERFACE CIRCUIT (CUSTOMER PROVIDED) MAY HAVE TO BE USED. SERIOUS DAMAGE TO NETWORK CAMERA MAY RESULT IF A DEVICE IS CONNECTED TO THE EXTERNAL I/O THAT EXCEEDS ITS ELECTRICAL CAPABILITY.



# **Chapter 9.PING IP**

# **Address**

The PING (stands for Packet Internet Groper) command is used to detect whether a specific IP address is accessible by sending a packet to the specific address and waiting for a reply. It's also a very useful tool to confirm the device installed or if the IP address conflicts with any other devices over the network.

If you want to make sure the IP address of the device, utilize the PING command as follows:

- Launch a Command Prompt.
- Type ping x.x.x.x, where x.x.x.x is the IP address of the device. For example, ping 192.168.0.20

The replies, as illustrated below, will provide an explanation to the problem.

```
Microsoft Vindous XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

D: Documents and Settings Administrator PING 192.168.8.20

Pinging 192.168.0.20 with 32 bytes of data:

Reply from 192.168.0.20: bytes-32 time-lms ITL-64

Reply from 192.168.0.20: bytes-32 time(ims ITL-64

Ping statistics for 192.168.0.20:
Packets: Sent = 4, Received = 4, Lost = 0 (0x loss),

Approximate round trip times in milli-seconds:
Minimum = 0ms, Maximum = 1ms, Average = 0ms

D: Documents and Settings Administrator \____
```

If you want to detect any other devices conflicts with the IP address of Network Camera, also can utilize the PING command but you must disconnect the Camera from the network first.



# **Chapter 10.Bandwidth**

# **Estimation**

The frame rate of video transmitted from the device depends on connection bandwidth between client and server, video resolution, codec type, and quality setting of server. Here is a guideline to help you roughly estimate the bandwidth requirements for your device.

The required bandwidth depends on content of video source. The slow motion video will produce smaller bit rate generally and fast motion will produce higher bit rate vice versa. Actual results generated by the device may be varying.

Image Resolution	Average range of data sizes for JPEG mode	Average bit rate for MPEG4 mode	Average bit rate for H.264 mode
384 x 384	10 ~ 30k byte per frame	256kbps~768kbps @ 22fps	192kbps~512kbps @ 22fps
768 x 768	25 ~ 60K byte per frame	-	384kbps~1536kbps @ 22fps
1280 x 1280	200 ~ 500k byte per frame	-	1536kbps~10000kbps @ 22fps
1536 x 1536	300 ~ 750k byte per frame	-	2048kbps~12000kbps @ 22fps

NOTE: Audio streaming also takes bandwidth around 32kbps. Some xDSL/Cable modem upload speeds could not even reach up to 128 kbps. Thus, you may not be able to receive good quality video while also streaming audio on a 128 kbps or lower connection. Even though the upload speed is more than 128kbps, for optimal video performance, disabling audio streaming will get better video performance.



# **Chapter 11. Configure Port**

# **Forwarding Manually**

The device can be used with a router. If the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP address, also the port forwarding or Virtual Server function of router needs to be setup. This device supports UPnP traversal function. Therefore, user could use this feature to configure port forwarding of NAT router first. However, if user needs to configure port forwarding manually, please follow the steps as below:

Manually installing the device with a router on your network is an easy 3-step procedure as following:

- 1. Assign a local/fixed IP address to your device
- 2. Access the Router with Your Web browser
- 3. Open/Configure Virtual Server Ports of Your Router

#### 1. Assign a local/fixed IP address to your device

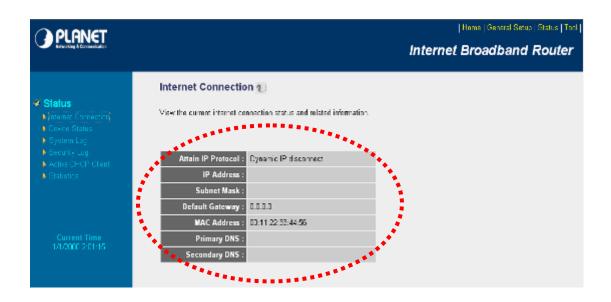
The device must be assigned a local and fixed IP Address that allows it to be recognized by the router. Manually setup the device with a fixed IP address, for example, 192.168.0.100.

#### 2. Access the Router with Your Web browser

The following steps generally apply to any router that you have on your network. The PLANET WNRT-620 is used as an example to clarify the configuration process. Configure the initial settings of the router by following the steps outlined in the router's **Quick Installation Guide**.

If you have cable or DSL service, you will most likely have a dynamically assigned WAN IP Address. 'Dynamic' means that your router's WAN IP address can change from time to time depending on your ISP. A dynamic WAN IP Address identifies your router on the public network and allows it to access the Internet. To find out what your router's WAN IP Address is, go to the **Status** screen on your router and locate the WAN information for your router. As shown on the following page the WAN IP Address will be listed. This will be the address that you will need to type in your web browser to view your camera over the Internet. Be sure to uncheck the **Reset IP address at next boot** button at the top of the screen after modifying the IP address. Failure to do so will reset the IP address when you restart your computer.





Your WAN IP Address will be listed here.

#### 3. Open/set Virtual Server Ports to enable remote image viewing

The firewall security features built into the router and most routers prevent users from accessing the video from the device over the Internet. The router connects to the Internet over a series of numbered ports. The ports normally used by the device are blocked from access over the Internet. Therefore, these ports need to be made accessible over the Internet. This is accomplished using the **Virtual Server** function on the router. The Virtual Server ports used by the camera must be opened through the router for remote access to your camera.

Follow these steps to configure your router's Virtual Server settings

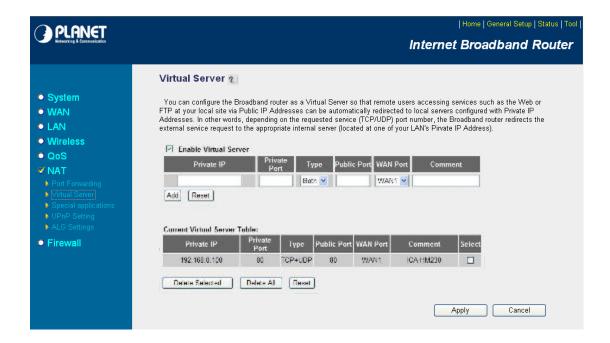
- Click Enabled.
- Enter a unique name for each entry.
- Select Both under Protocol Type (TCP and UDP)
- Enter your camera's local IP Address (e.g., 192.168.0.100, for example) in the Private IP field.
- If you are using the default camera port settings, enter 80 into the Public and Private Port section, click Add.

A check mark appearing before the entry name will indicate that the ports are enabled.

NOTE: Some ISPs block access to port 80. Be sure to check with your ISP so that you can open the appropriate ports accordingly. If your ISP does not pass traffic on port 80, you will need to change the port the camera uses from 80 to something else, such as 8080. Not all routers are the same, so refer to your user manual for



specific instructions on how to open ports.



Enter valid ports in the **Virtual Server** section of your router. Please make sure to check the box on this line to enable settings. Then the device can be access from WAN by the router's WAN IP Address.

By now, you have finished your entire PC configuration for this device.



# **Chapter 12.Power Line**

# **Frequency**

COUNTRY	VOLTAGE	FREQUENCY	COMMENTS
Argentina	220V	50 Hz	*Neutral and line wires are reversed from that used in Australia and elsewhere.
Australia	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though <i>nominal</i> voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
Austria	230V	50 Hz	
Brazil	110/220V*	60 Hz	*127V found in states of Bahia, Paran?(including Curitiba), Rio de Janeiro, S 矮 Paulo and Minas Gerais (though 220V may be found in some hotels). Other areas are 220V only, with the exception of Fortaleza (240V).
Canada	120V	60 Hz	
China, People's Republic of	220V	50 Hz	
Finland	230V	50 Hz	
France	230V	50 Hz	
Germany	230V	50 Hz	
Hong Kong	220V*	50 Hz	
India	230V	50 Hz	
Italy	230V	50 Hz	
Japan	100V	50/60 Hz*	*Eastern Japan 50 Hz (Tokyo, Kawasaki, Sapporo, Yokohoma, and Sendai); Western Japan 60 Hz (Osaka, Kyoto, Nagoya, Hiroshima)
Malaysia	240V	50 Hz	
Netherlands	230V	50 Hz	
Portugal	230V	50 Hz	
Spain	230V	50 Hz	
Sweden	230V	50 Hz	
Switzerland	230V	50 Hz	
Taiwan	110V	60 Hz	
Thailand	220V	50 Hz	



United Kingdom	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though <i>nominal</i> voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
United States of America	120V	60 Hz	



# Chapter 13. 3GPP

To use the 3GPP function, in addition to previous section, you might need more information or configuration to make this function work.

Note: that to use the 3GPP function, it strongly recommends to install the Networked Device with a public and fixed IP address without any firewall protection.

#### **RTSP Port:**

**Port 554** is the default for RTSP service. However, sometimes, some service providers change this port number for some reasons. If so, user needs to change this port accordingly.

#### **Dialing procedure:**

- 1. Choose a verified player (PacketVideo or Realplayer currently)
- 2. Use the following URL to access:

rtsp://host/mpeg4/media.3gp

Where *host* is the host name or IP address of the camera.

### Compatible 3G mobile phone:

Please contact your dealer to get the approved list of compatible 3G phone.



# **Chapter 14. Troubleshooting & Frequently Asked**

# **Questions**

Question	Answer or Resolution
	Features
The video and audio codec is adopted in the device.	The device utilizes H.264, MPEG4 and JPEG triple compression to providing high quality images. Where H.264 and MPEG4 are standards for video compression and JPEG is a standard for image compression.  The audio codec is defined as G.711/G.726 for RTSP streaming.
The maximum number of users accesses the device simultaneously.	The maximum number of users is limited to 20. However, it also depends on the total bandwidth accessed to this device from clients. The maximum data throughput of the device is around 100~200Mbps for UDP mode and 50Mbps for HTTP mode. Therefore, the actual number of connected clients is varying by streaming mode, settings of resolution, codec type, frame rate and bandwidth. Obviously, the performance of the each connected client will slow down when many users are logged on.
The device can be used	The device is weatherproof.
outdoors or not.	Install this device
Status LED does not light up.	<ul> <li>Check and confirm that the DC power adaptor, included in packaged, is used. Secure the power connector and re-power it on again.</li> <li>If the problem is not solved, the device might be faulty. Contact your dealer for further help.</li> </ul>
The network cabling is required for the device.	The device uses Category 5 or better UTP cable allowing 10 Base-T, 100 Base-TX, or 1000 Base-T networking.
The device will be installed and work if a firewall exists on the network.	If a firewall exists on the network, port 80 is open for ordinary data communication. The HTTP port and RTSP port need to be opened on the firewall or NAT router.
The username and password for the first time or after factory default reset	Username = <b>admin</b> and Password = <b>admin</b> .  Note that it's all case sensitivity.
Forgot the username and password	<ul><li>Follow the steps below.</li><li>1. Restore the factory default setting by pressing and holding down more than 5 seconds on the device.</li><li>2. Reconfigure the device.</li></ul>
Forgot the IP address of	Check IP address of device by using the PLANET IPWizard II



the device.	program or by UPnP discovery.
PLANET IPWizard II	Re-power the device if cannot find the unit within 1 minutes.
program cannot find the	Do not connect device over a router. IPWizard II program
device.	cannot detect device over a router.
dovico.	If IP address is not assigned to the PC which running
	IPWizard II program, then IPWizard II program cannot find
	device. Make sure that IP address is assigned to the PC
	properly.
	Antivirus software on the PC might interfere with the setup
	program. Disable the firewall of the antivirus software during
	setting up this device.
	Check the firewall setting of your PC or Notebook.
Internet Explorer does	Make sure that your Internet Explorer is version 6.0 or later. If
not seem to work well	you are experiencing problems, try upgrading to the latest
with the device	version of Microsoft's Internet Explorer from the Microsoft
	webpage.
PLANET IPWizard II	Network may have trouble. Confirm the parameters and
program fails to save the	connections of the device.
network parameters.	
	UPnP NAT Traversal
Cannot work with NAT	Maybe NAT router does not support UPnP function. Please
router	check user's manual of router and turn on UPnP function.
	Maybe UPnP function of NAT router is not compatible to the
	IP camera. Please contact your dealer to get the approval
	routers list.
Some IP cameras are	Maybe too many IP cameras have been installed on the
working but others are	LAN, and then NAT router is out of resource to support more
failed	cameras. You could turn off and on NAT router to clear out of
	date information inside router.
	Access this device
Cannot access the login	Maybe the IP Address of the Network Camera is already
page and other web	being used by another device or computer. To confirm this
pages of the Network	possible problem, disconnect the Network Camera from the
Camera from Internet	network first, and then run the PING utility to check it out.
Explorer	May be due to the network cable. Try correcting your
	network cable and configuration. Test the network interface by
	connecting a local computer to the Network Camera via a
	crossover cable.
	Make sure the Internet connection and setting is ok.
	Make sure enter the IP address of Internet Explorer is
	correct. If the Network Camera has a dynamic address, it may
	have changed since you last checked it.
	<ul> <li>Network congestion may prevent the web page appearing quickly. Wait for a while.</li> </ul>
	The IP address and Subnet Mask of the PC and Network
	Camera must be in the same class of the private IP address
	on the LAN.
	Make sure the http port used by the Network Camera,
	The state and the part according to the state of the stat



	default=80, is forward to the Network Camera's private IP address.  • The port number assigned in your Network Camera might not be available via Internet. Check your ISP for available port.  • The proxy server may prevent you from connecting directly to the Network Camera, set up not to use the proxy server.  • Confirm that Default Gateway address is correct.  • The router needs Port Forwarding feature. Refer to your router's manual for details.  • Packet Filtering of the router may prohibit access from an external network. Refer to your router's manual for details.  • Access the Network Camera from the Internet with the global IP address of the router and port number of Network Camera.  • Some routers reject the global IP address to access the Network Camera on the same LAN. Access with the private IP address and correct port number of Network Camera.  • When you use DDNS, you need to set Default Gateway and
	DNS server address.
	If it's not working after above procedure, reset Network
	Camera to default setting and installed it again.
	<ul> <li>If the problem is not solved, the Network Camera might be faulty. Contact your dealer for further help.</li> </ul>
Image or video does not	The first time the PC connects to Network Camera, a pop-up
appear in the main page.	Security Warning window will appear to download ActiveX Controls. When using Windows XP, or Vista, log on with an appropriate account that is authorized to install applications.  Network congestion may prevent the Image screen from appearing quickly. You may choose lower resolution to reduce the required bandwidth.
Check the device's	Go to C:\Windows\Downloaded Program Files and check to
ActiveX is installed on your computer	see if there is an entry for the file "IPCamera Control". The status column should show "Installed". If the file is not listed, make sure your Security Settings in Internet Explorer are configured properly and then try reloading the device's home page. Most likely, the ActiveX control did not download and install correctly. Check your Internet Explorer security settings and then close and restart Internet Explorer. Try to browse and log in again.
Internet Explorer displays the following	Setup the IE security settings or configure the individual
message: "Your current security settings prohibit downloading ActiveX controls".	settings to allow downloading and scripting of ActiveX controls.
The device work locally	Might be caused from the firewall protection. Check the
but not externally.	Internet firewall with your system or network administrator.
	The firewall may need to have some settings changed in order
	for the device to be accessible outside your LAN.  • Make sure that the device isn't conflicting with any other web
	- make sure that the device isn't conflicting with any other web



	server running on your LAN.	
	Check the configuration of the router settings allow the	
	device to be accessed outside your local LAN.	
	Check the bandwidth of Internet connection. If the Internet	
	bandwidth is lower than target bit rate, the video streaming will	
The correspondents	not work correctly.	
The unreadable	Use the operating system of the selected language. Set the	
characters are displayed.	Encoding or the Character Set of the selected language on the	
France rate is alover	Internet Explorer.	
Frame rate is slower	• The traffic of the network and the object of the image affect	
than the setting.	the frame rate. The network congestion causes frame rate	
	slower than the setting.  • Check the bandwidth of Internet connection. If the Internet	
	bandwidth is lower than target bit rate, the video streaming will not work correctly.	
	Ethernet switching hub can smooth the frame rate.	
Blank scroop or yory	Your connection to the device does not have enough	
Blank screen or very slow video when audio is	bandwidth to support a higher frame rate for the streamed	
enabled.	image size. Try reducing the video streaming size to 384 x	
enabled.	384 and/or disabling audio.	
	Audio will consume 32 kbps. Disable audio to improve video.	
	Your Internet connection may not have enough bandwidth to	
	support streaming audio from the device.	
Image Transfer on e-mail	Default Gateway and DNS server address should be set up	
or FTP does not work.	correctly.	
	If FTP does not work properly, ask your ISP or network	
	administrator about the transferring mode of FTP server.	
	Video quality of the device	
The focus on the	• The lens is dirty or dust is attached. Fingerprints, dust, stain,	
Camera is bad.	etc. on the lens can degrade the image quality.	
The color of the image is	Adjust White Balance.	
poor or strange.	To insure the images you are viewing are the best they can	
	be, set the Display property setting (color quality) to 16bit at	
	least and 24 bit or higher if possible within your computer.	
	•The configuration on the device image display is incorrect.	
	You need to adjust the image related parameters such as	
	brightness, contrast, hue and sharpness properly.	
Image flickers.	Wrong power line frequency makes images flicker. Make	
	sure the 50 or 60Hz format of your device.	
	• If the object is dark, the image will flicker. Make the condition	
	around the Camera brighter.	
Noisy images occur.	The video images might be noisy if the device is located in a	
	very low light environment. Make the condition around the	
	camera brighter.	
Miscellaneous		
Cannot play the	Have installed Microsoft's DirectX 9.0 or later and use the	
recorded ASF file	Windows Media Player 11.0 or later to play the AVI filed	
	recorded by the Device.	