# 10/100/1000Mbps <br> Managed Gigabit Ethernet Switch 

WGSW-14020

User's Manual

## 2 \% In Intelligent 10/100/1000Mbps Ethernet Swich 21721015

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## Revision

PLANET Managed Gigabit Ethernet Switch User's Manual
FOR MODELS: WGSW-14020

Part No.: EM-WG14

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## CHAPTER 1. INTRODUCTION

### 1.1 Checklist

## Check the contents of your package for following parts:

I WGSW-14020.
I CD-ROM.
। Quick Installation Guide
I Power cord.
I 19" rack-mount brackets.
I RS-232 cable.
If any of these pieces are missing or damaged, please contact your dealer immediately, if possible, retain the carton including the original packing material, and use them against to repack the product in case there is a need to return it to us for repair.

### 1.2 About the Switch

WGSW-14020 is a powerful, high-performance $14 G+2$ slot $10 / 100 / 1000 \mathrm{Mbps}$ Fast Ethernet and Gigabit managed switch with fourteen $10 / 100 / 1000 \mathrm{Mbps}$ ports and two slide-in slot. The available modules including 10/100/1000Base-T, 1000Base-SX and 1000Base-LX. It is ideal for backbone connection to other workgroup products.

WGSW-14020 provide switch stacking function to manage up to 8 switches by single IP address. Through its proprietary management bus using standard RJ-45 cable, the distance between stacked switches can be up to 800 m . The management bus traffic is separated from the network ports, ensuring heavy network loading not affect management tasks. You can manage up to 128 Gigabit Ethernet ports by just an IP address.
With much powerful software capability, the device could be managed by console, telnet and the web. SNMP MIB II, Bridge MIB and enterprise private MIB are also supported to get the maximum management functionality. This is much useful for system manager to monitor the system efficiently. Moreover, the rich diagnostic LEDs also provide a good way for troubleshooting. The standard IEEE 802.1Q with VLAN tagging feature makes logically separating nodes easier with up to 255 VLAN groups allowed. Port trunking is also supported with up to 8 trunk groups on single switch. To ease network troubleshooting by sniffer software, WGSW-14020 also supports port mirror to duplicate up to 2 ports' transmitting and receiving packets to specified sniffer port.

### 1.3 Features

w 14 port 10/100/1000Base-T and 2 slot for 1000Base-T or 1000Base-SX/LX module
w 32Gbps switch fabric
w Provide 4K MAC address entries
w The whole switching cluster could stack up to 8 sets and management by single IP
w Proprietary management bus extend up to 800 m for management stacking
w Complies with IEEE 802.3x, full-duplex flow control, IEEE 802.1D Spanning Tree Protocol, IEEE 802.3z 1000Base-SX/LX, IEEE 802.3ab 1000Base-T, IEEE 802.3/802.3u (10/100Base-TX), IEEE 802.1Q VLAN
w Configurable through console, Telnet, Web and SNMP
w Support SNMP MIB II (RFC 1213), Bridge MIB (RFC 1493) and enterprise private MIB
w Port Trunking Support
w Port Mirroring for dedicated ports monitoring
w MDI/MDI-X auto-detection

### 1.4 Specifications

| Model | WGSW-14020 |
| :---: | :---: |
| Network Ports | $14 \times$ RJ-45, 10/100/1000Base-T |
| Stack Ports | $2 \times \mathrm{RJ}$-45 |
| Module slot | 2, 1000Base-T, 1000Base-SX, 1000Base-LX |
| Console | $1 \times \mathrm{RS}$-232 DB-9 |
| Stack ID selection | Knob with 8 settings (0~7) |
| MAC address table size | 4k |
| Switch Fabric | 32Gbps |
| Transmission method | Store-and-forward |
| Packet Buffer Memory | 272K Bytes |
| LEDs | System: PWR, Master, Status <br> Per port: ACT, 10, 100, 1000 <br> Port Module: LNK, ACT <br> Stack: LNK |
| Cables | 10Base-T: 2-pair UTP Cat. 3,4,5 up to 100m 100Base-TX: 2-pair UTP Cat. 5 , up to 100 m 1000Base-T: 4-pair UTP Cat 5, up to 100 m 1000Base-SX: 50/125 and 62.5/125 fiber-optic cable, up to 550 m 1000Base-LX: 9/125 fiber optic cable, up to 10 km 50/125 and 62.5/125 fiber-optic cable, up to 550m |
| Rack Mount | 19" rack mount, 1U height |
| Dimension | $440 \times 285 \times 44 \mathrm{~mm}$ |
| Operating Environment | Temperature: 0~50 degree C (operating), -20~70 degree C (storage) <br> Humidity: 0~90\%, non-condensing |
| Power Supply | 100~240VAC, $50 \sim 60 \mathrm{~Hz}$, auto-sensing |
| EMC/EMI | FCC, CE |
| Management Interface | Web, Console, Telnet and SNMP |
| Protocols and Standards | IEEE 802.3 (Ethernet) <br> IEEE 802.3u (Fast Ethernet) <br> IEEE 802.3z/802.3ab (Gigabit Ethernet) <br> IEEE 802.3x (flow control) <br> IEEE 802.1D Spanning Tree <br> IEEE 802.1Q VLAN tag <br> RFC 768 UDP <br> RFC 783 TFTP <br> RFC 791 IP <br> RFC 792 ICMP <br> RFC 826 ARP <br> RFC 854 Telnet <br> RFC 2068 HTTP |
| Network Management | $\begin{aligned} & \text { RFC } 1157 \text { SNMP v1/v2 } \\ & \text { RFC } 1123 \text { MIB-2 } \\ & \text { RFC } 1493 \text { Bridge MIB } \end{aligned}$ |

## CHAPTER 2. HARDWARE INSTALLATION

This product series provide three different operating speeds $-10 \mathrm{Mbps}, 100 \mathrm{Mbps}$, and 1000 Mbps in the same switch and automatically distinguish the speed of incoming connection.

This section describes the hardware features and installation of these Switches. For easier management and control of the switch, familiarize yourself with its display indicators, and ports. Front panel illustrations in this chapter display the unit LED indicators. Before connecting any network device to the switch, read this chapter carefully.
There are three choices of different modules for expansion:
I WGSW-D1GT: 10/100/1000Base-T module
I WGSW-D1SX: 1000Base-SX module
I WGSW-D1LX: 1000Base-LX module

### 2.1 Front Panel

The unit front panel provides a simple interface monitoring the switch.


## LED indicators

| PWR | Green | On: Power on |
| :--- | :--- | :--- |
| MASTER | Green | When this LED steady green, it means the device acts <br> competent leading role(Master), an indispensable essential for <br> system administrator to control and monitor whole system. <br> At the time one member of the cluster disconnected or new <br> member joined, the LED blinks. Soon, one and only one master <br> will be raised. You can refer to "SWITCH ID" for relative <br> information. |
| STATUS | Green | Blink: Run Time Error occurs <br> ACT |
| GNK | 10 | Green |
| 100 | Blink: There is traffic transverses the port | On: Indicate link status and traffic speed (10 for 10Mbps, 100 for <br> 100Mbps, 1000 for 1000Mbps) |
| 1000 | Green | On: Indicate the link status of network port on module |
| LNK - 15/16 | Green | On: The switch is stacked to others <br> Off: The switch is standalone or the stack link have problem |
| LNK STACK |  |  |

## Stack ports

There are two stack ports on the front panel. One is IN and the other is OUT. When stacked, the IN port should connect to the other switch's OUT port and the OUT port should connect to other switch's IN out. You can just use normal Cat 5 or better cable with RJ-45 connector to stack. Only straight-through UTP/STP cable can be used. There is no Duplex Mode issue and the maximum distance between first and last switch is 800 m .

## SWITCH ID

Each switch on a stack must have a unique switch ID. There are eight degrees (0~7) in the rotary switch. The switch with least switch ID will become master switch and the others become slave. If master switch is fail or disconnected to the switch by stack port, the switch with least switch ID will become master.

## Reset button

At the middle of front panel, the reset button is designed for reboot the switch without turn off and on the power.

## Network ports

There are 14 10/100/1000Mbps RJ-45 (copper) ports on the front panel. The auto-negotiation feature of the switch allows each port of the device running at one of the following operation modes:

| Speed | Duplex Mode |
| :--- | :--- |
| 10 Mbps | Full Duplex |
|  | Half Duplex |
| 100 Mbps | Full Duplex |
|  | Half Duplex |
| 1000 Mbps | Full Duplex |

All ports supports MDI/MDI-X auto crossover capability that is the port can connect either the PC or hub without crossover cable adjustment. Following are the summaries of cabling required:

| Media | Speed | Wiring |
| :--- | :--- | :--- |
| $10 / 100 / 1000$ | 10 Mbps | Category 3,4,5 UTP/STP |
| Mbps copper | 100 Mbps | Category 5 UTP/STP |
|  | 1000 Mbps | Category 5 UTP/STP |

### 2.2 Rear Panel

The rear panel of the switch indicates an AC inlet power socket, which accepts input power from 100 to $240 \mathrm{VAC}, 50-60 \mathrm{~Hz}$, one RS-232 console port for setting up the switch via a connection to a terminal or PC using a terminal emulation program, and two slide-in slots for installing additional modules.


WGSW-14020 Switch front panel

## Slide-in slots

The two slide-in slots on the rear panel are reserved for following optional gigabit modules. They can provide fat pipes for up linking to backbone or connecting to servers.


1000BASE-SX : WGSW-D1SX


1000BASE-T : WGSW-D1GT
The following is the gigabit module operation and cabling required:

| Media | Speed | Duplex Mode | Wiring | Distance |
| :---: | :---: | :---: | :---: | :---: |
| 1000BASE-T | 10Mbps | Full / Half | Category 3,4,5 UTP/STP | 100m |
|  | 100Mbps | Full / Half | Category 5 UTP/STP | 100m |
|  | 1000 Mbps | Full | Category 5 UTP/STP | 100m |
| 1000BASE-SX | 1000Mbps | Full | 62.5/125 $\mu \mathrm{m}$ MMF | 220m |
|  |  |  | 50/125 $\mu \mathrm{m}$ MMF | 500m |
| 1000BASE-LX | 1000Mbps | Full | 62.5/125 $\mu \mathrm{m}$ MMF | 550m |
|  |  |  | 50/125 $\mu \mathrm{m}$ MMF | 550m |
|  |  |  | 9/125 $\mu \mathrm{m}$ SMF | 10km |

## Console Port

The RS-232 console is an interface for connecting a terminal directly. Through the console port, it provides rich diagnostic information includes network statistics, link status and system setting. The operating mode of the console port is:

- DCE
- 9600 (Fix baud rate)
- $\quad \mathrm{n}$ (No parity checking)
- 8 (8 Data bits)
- 1 (1 stop bit)
- None (No flow control)

You can use a normal RS-232 cable and connect to the console port on the device. After the connection, you can run any terminal emulation program (Hyper Terminal, Winterm, Telix, and so on) to enter the startup screen of the device.

## Power Receptacle

For compatibility with electric service in most areas of the world, the switch's power supply automatically adjusts to line power in the range $100-240 \mathrm{VAC}$ and $50-60 \mathrm{~Hz}$.
Plug the female end of the power cord firmly into the receptacle on the rear panel of the switch. Plug the other end of the power cord into an electric service outlet then the power will be ready.

## Power Notice:

1. The device is a power-required device, it means, it will not work till it is powered. If your networks should active all the time, please consider using UPS (Uninterrupted Power Supply) for your device. It will prevent you from network data loss or network downtime.
2. In some area, installing a surge suppression device may also help to protect your switch from being damaged by unregulated surge or current to the Switch or the power adapter.

### 2.3 Hardware Installation

This switch can be placed directly on your desktop, or mounted in a rack. If you install the device in a normal-standalone standard, the switch is an Intelligent Switch, and users can immediately use most of the features simply by attaching the cables and turning the power on. In this case, any managerial proceedings are effective only in the range of the switch. After management stacking, you can enjoy the powerful management functions and control the whole system.

## Desktop Installation

For desktop installation, the switch needs to put on a clean, flat desk or table close to a power outlet. Plug in all network cables and the power cord, then the system is ready.
Before installing the switch, you must ensure:

1. It is accessible and cables can be connected easily.
2. Cabling is away from:
wSources of electrical noise such as radios, transmitters and broadband amplifiers wPower lines and fluorescent lighting fixtures.
3. Keep water or moisture off.
4. Airflow around the unit and through the vents in the side of the case is great for heat radiation (company recommend that you provide a minimum of 25 mm clearance).

To prolong the operational life of your units:

1. Never stack unit more than eight sets high if freestanding.
2. Do not place objects on top of any unit or stack.
3. Do not obstruct any vents at the sides of the case.

## Rack-mount Installation

The switch may standalone, or may be mounted in a standard 19-inch equipment rack. Rack mounting produces an orderly installation when you have a number of related network devices. The switch is supplied with rack mounting brackets and screws. These are used for rack mounting the unit.

Rack Mounting the Switch in the 19-inch rack:

1. Disconnect all cables from the switch before continuing.
2. Place the unit the right way up on a hard, flat surface with the front facing toward you.
3. Locate a mounting bracket over the mounting holes on one side of the unit.
4. Insert the screws and fully tighten with a suitable screwdriver.
5. Repeat the two previous steps for the other side of the unit.
6. Insert the unit into the 19" rack and secure with suitable screws (not provided).
7. Reconnect all cables.

## Installing Network Cables

## Station Connections -

Refer to the wiring statement of the previous section; connect each station to the switch with correct type of cables.

## Switch-to-Switch Connections -

In making a switch-to-switch connection, use Gigabit ports to connect another switch or backbone is strongly recommended. The Gigabit ports provide the fat pipe to the server or backbone connectivity for boosting the total system performance. Refer to the wiring statement of the previous section; connect each station to the switch with correct type of cables.

Furthermore, as the switch supports Port Aggregation (Port Trunk) capability and up to 8 groups, it is also great to build up switch-to-switch connectivity. For detail information, please refer to the console and web management section.

## Module Installation

The two slide-in slots on the rear panel are purposed for installing optional modules. They can be used as a network backbone or connect to a server. Follow the steps as described to install a module:

1. Power off the switch.
2. Removing the two screws on the face plate of slide-in slot with a flat-head screwdriver.
3. Push the module gently into the slot along the slide tracks.
4. Ensuring that it firmly engages with the connector then tighten the screws to secure the module.
NOTE: The slide-in slots are not hot swappable, power off the switch before installing modules.

### 2.4 Stack Installation

There are two RJ-45 ports on the front panel for proprietary management stack. Only straight-through UTP/STP cable can be used.

Plug one end of the cable in the "IN" port and the other end to the "OUT" port of next device. Repeat the step for every device in the stack cluster, then ending at last switch.

NOTE:Before management stacking, be sure of every device uses a unique "SWITCH
ID", or the management stack will not work. The switch with least SWITCH ID will become Master. Only Master switch's management interface (console, telnet, web and SNMP) is accessible.

Please find the following picture for sample connection. Please note the stack port is for management only. For data packets to be transmitted between switches, you will still need to connect their network ports.


## CHAPTER 3. CONSOLE AND TELNET MANAGEMENT

### 3.1 Connect To PC by RS-232 serial Cable

NOTE: If you have stacked several switches together, make sure you are working on Master switch (switch with least Switch ID). Other slave switches' management interface allows only viewing the configuration by "guest" account.

To configure the system, connect the provided serial cable to a COM port on a PC or notebook computer and to serial (console) port of the device. The console port of the device is DCE already, so that you can connect the console port directly through PC without the need of Null Modem.

A terminal program is required to make the software connection to the device. Windows' Hyper Terminal program may be a good choice. It can be accessed from the Start menu. Click START, then Programs, Accessories and then Hyper Terminal.
MS-DOS based terminal program such as PC-PLUS, PROCOMM, can also make the connection with the device built-in software. The COM port should be configured as:

- Baud :9600
- Parity : None
- Data bits : 8
- Stop bits : 1
- Flow Control : None

If you are using Windows 95/NT/98/2000/XP, launch "HyperTerminal", create a new connection, and adjust settings as below:


Please then power on the switch; launch the new terminal program you just set up. Press "Enter" key, then login screen appears. Please check chapter 3.3 for detail on console management.

### 3.2 TeInet

To access the switch through a Telnet session:

1. Be Sure of the switch is configured with an IP address and the switch is reachable from a PC.
2. Start the Telnet program on a PC and connect to the switch.

The management interface is exactly the same with RS-232 console management except the "root" priviledge is not supported.

### 3.3 Main Menu

After you enter the switch's console interface by RS-232 cable or telnet, the following page is shown. Please enter username and password to access WGSW-14020.


There are three system default accounts for different privilege levels:
"root": root can do any configuration includes changing password and enable/disable management capability via console port. The default password of root is "superuser". Note that this account is not workable on telnet and web management interface.
"admin" admin can do any configuration except changing password. The default password of admin is "admin".
"guest": guest can view the whole switch information only, moreover, access to Web management interface is not allowed. The default password is "guest".
Main menu appears after successfully login WGSW-14020. To enter any of the submenus, simply type the number after the command prompt. When select further options, you may be asked for the device ID which you want to configure. Please just input the SWITCH ID which you have configured on the switch front panel.


The management functions of console interface are exactly the same with web-based management interface but in text mode. For further operation, please refer to " 4 . Web Management".

## CHAPTER 4. WEB MANAGEMENT

### 4.1 Start A Web Browser Session

The Web Interface of WGSW-14020 is coded by Java Applet and running on the Java ${ }^{\text {TM }}$ Virtual Machine (JVM) version 1.3.1 platform. You should configure the management station with an IP address and subnet mask compatible with WGSW-14020 for accessing it. Also, the management station should be well configured and connected to Internet for automatically downloading (upgrading) the suitable JVM through Internet from http://java.sun.com. Or you can download from http://java.sun.com/j2se/1.3/download.html and manually install it.
Note: Usually the newer Java ${ }^{\text {TM }}$ Virtual Machine is not backward compatible. JVM version 1.3.1 is strongly recommended to ensure properly operation.

The default network configurations are as follows:
IP: 192.168.0.1
Subnet Mask:255.255.255.0
Default Gateway: 192.168.0.254

1. Activate a web browser and enter the IP address you have configured in the address field. A screen pops up and asks for username/password. Use system default users name "admin" and password "admin" ( If you have configured a new password, input the new password) to access WGSW-14020.

2. After Login, the web management will start to download the java file for the switch.

3. After the file download is completed, the following message is shown. Please click "Continue" to enter the stack main page.

| Applet Image Current Ver. 02.09 .03 |  |
| :---: | :---: |
|  |  |
| Applet Image Least Ver. | 02.09.03 |
| Runtime Image Current Ver. | 02.10.01 |
| Runtime Image Least Ver. | 02.09 .00 |
| Runtime and applet image version is matched, please select continue button to be continue.. |  |
| Continue | Upgrade |
| Java Applet Window |  |

### 4.2 Stack Main Page

The stack main page contains two options:

## Topology

This screen displays one or more switches of the management stack. Basic properties can be read by the screen, including Hardware characteristic, Device Name, Up time, Master and Slave relationship. Also, by mouse clicking listed items can enter for further operation.


## System Configuration

If you are managing a Master or a Standalone device, the system configuration parameters are equal to parameters of Net Configuration and Device Information in Device tab. For further information, please refer to Device statement.

### 4.3 Switch Main Page

Switch Main Page appears after you click one of the switch(es) on the topology page. There are 8 function button listed on top: Home, Save, Default, Reboot, Ping, Telnet, Contact, and Upgrade.


## <Home>

Shortcut to back to stack home page

## <Save>

Save the current setting to Non-volatile Memory. The difference between <Save> and <Apply> is that Apply applies settings right away but saves the values in the system memory. Every time when switch reboots, system obtains system parameters from Non-volatile Memory you <Saved> before but not system memory.

Select the one(s) you want to save parameters, then click "Save" button to save it to Non-volatile Memory.


## <Default>

Make the switch(es) returning to factory default value. Select the switch and click "Default" button, the selected-switch(es) will return to initial value. If you want to clear the previous value in the System Memory, please <Save> it.


## <Reboot>

You can specify switch(es) and reboot it.
Warm Boot Reboot the switch in a short time.
Cold Boot Boot the switch and with fully Power On Self Test (POST). The system is completely checked but spends much time.


## <Ping>

The Ping is a commonly used tool to detect the remote host or IP address exists or not. Moreover, network status also can be known by the ratio of packets Reply and Loss.

| " Ping Function D |  |  |  |
| :---: | :---: | :---: | :---: |
| Ping Test ${ }^{-}$ |  |  |  |
| Ping Requests | 100 | Ping Count <br> Target IP Address | 100 |
| Ping Replies | 100 |  | 203.70 .249 .254 |
| Loss Rate | 0.00 |  |  |
|  |  |  | Start |
| Java Applet Windo |  |  |  |

## <Telnet>

By simply clicking the <Telnet> button, the Telnet program implements and displays login screen.

## <Contact>

Contact PLANET technicians for technical support by E-Mail

## <Upgrade>

You can select the device ID and click the upgrade method. Please note the two or more device can be upgraded at the same time.


## WEB Upload

w Select Device ID and "WEB Upload" radio button then click OK
w Specify the file path by clicking Browse button and click Start


## TFTP Download

1. Select Device ID and "TFTP Download" radio button then click OK
2. Enter the TFTP server's IP address in Server IP field
3. Enter file name in File Name field

Click Start button to download the code and system update with it automatically


## Local File Transfer

1. Select Device ID and "Local File Transfer" radio button then click OK.
2. Click "Application" or "Java Applet" radio button(Application - System firmware, Java Applet -- Web User Interface).

The system starting software synchronization from Master Device (That the synchronized hardware should be identical to Master Device)


## Device

The shortcut to go to another member switch in the management stack

### 4.4 Device Configuration



## Port Status



Port Link Down (Black): Port is not connected or attached device shuts down
Port Link Up (Green): Port links up and working correctly
Port Link Up (Amber): Port links up but in blocking mode
Port Disabled (Red): Port has been disabled

## Network Configuration

| IP Address: | IP address of this device |
| :--- | :--- |
| Subnet Mask: | Subnet Mask of your network |
| Gateway IP: | IP address of Gateway |

## Device Information

Name:
Naming the system (optional)
Contact :
Who the System administrator is (optional)
Location:
Where the management stack locates (optional)
NOTE: The Network Configuration and Device Information of Master Device in the management stack will become system parameters automatically.

### 4.5 Topology Info

This page displays information about the switch(es), such as Device ID, Hardware version, Boot-Up version, POST version, Runtime version (Firmware version), JAVA Applet version (Web User Interface version), Device Name and Device Location. When management stack persist, by the Device ID, all the members are transparently listed.


### 4.6 Ports

## Information

It is a ports' configurations summary table. Via the summary table, you can know status of each port clear at a glance, like Link Up/Link Down, Enable/Disable, Link Speed, Duplex mode and Flow Control.

| Information | Configuration Statistic Location Search |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Port | Name | Type | Link | Admin | Speed | Duplex | Flow Ctrl |  |
|  | 1 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable | $\bullet$ |
|  | 2 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 3 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 4 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 5 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 6 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 7 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 8 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 9 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 10 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 11 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 12 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 13 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 14 | N/A | 1000 T | Link Down | Enable | Auto | Auto | Disable |  |
|  | 15 | NJA | 10nosic | Uink Down | Fnable | Alto | Altn | Disable | $\checkmark$ |

NOTE: Also by simply clicking the port on the 'Panel Display', the port information screen pops up

| Port-16, name $\mathrm{N} / \mathrm{A}$ |  |  |  |
| :---: | :---: | :---: | :---: |
| Type | 1000 T | Link Status | Link Up |
| RXX Bytes | 21779742 | TX Bytes | 7447838 |
| RX Frames | 231520 | TX Frames | 56254 |
| RX BCST Frames | 139118 | TX Collisions | 0 |
| RX MCST Frames | 34778 | RX CRC | 0 |
| RX Alignment | 0 | RX Undersize | 0 |
| RX Oversize | 0 | RX Fragments | 0 |
|  | Clear | Refresh |  |
| Java Applet Window |  |  |  |

## Configuration

Port attributes can be setup in this page.

| Port | Name | Admin |  | Flow Ctrl |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | N/A | Enable | Auto | Disable | - |
| 2 | N/A | Enable | Auto | Disable |  |
| 3 | N/A | Enable | Auto | Disable |  |
| 4 | N/A | Enable | Auto | Disable |  |
| 5 | N/A | Enable | Auto | Disable |  |
| 6 | N/A | Enable | Auto | - Disable |  |
| 7 | N/A | Enable | Auto | Disable |  |
| 8 | N/A | Enable | 10 Half | Disable |  |
| 9 | N/A | Enable | 10 Haif | Disable |  |
| 10 | N/A | Enable | 10 Full | Disable |  |
| 11 | N/A | Enable | 100 Half | Disable |  |
| 12 | N/A | Enable | 100 Full | Disable |  |
| 13 | N/A | Enable | 100 Fuil | Disable |  |
| 14 | N/A | Enable | Auto | Disable |  |
| 15 | N/A | Fnable | Auto | Disable | - |
|  | Duplicate |  |  | Apply |  |

## Setup Port Attributes

1. Click the "Name" column of the port. Enter a name for identification, like 'Richard'; and press Enter
2. Leave the "Admin" column 'Enable' value to make the port to be in operation or 'Disable' to pause it
3. Select Duplex mode---10Half/10Full; 100Half/100Full; 'Auto' for auto-negotiation and 1000Full auto-detection
4. Select 'Enable' to take "Flow Control" effect
5. Click Apply button to apply settings

NOTE: Also accomplished by simply mouse right-click the port on the 'Panel Display' then select 'Configuration', the configuration screen pops up.


## Duplicate Port Attributes

Click "Duplicate" button, the dialogue screen appears.


1. Select Source Port (for example Port 1)
2. Select Target Port, click All for select all (for example Port 2, 3, 4, 5)
3. Select the port attributes you want to duplicate
4. Click OK to submit values
5. Click Apply button to apply settings
6. As the following result, port 1 is duplicated to port 2, 3, 4, 5 accompany with specified attributes.

| Port | Name | Admin | SpeediDuplex | Flow Ctrl |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | N/A | Enable | Auto | Enable |
| 2 | N/A | Enable | Auto | Enable |
| 3 | N/A | Enable | Auto | Enable |
| 4 | N/A | Enable | Auto | Enable |
| 5 | N/A | Enable | Auto | Enable |
| 6 | N/A | Enable | Auto | Disable |
| 7 | N/A | Enable | Auto | Disable |
| 8 | N/A | Enable | Auto | Disable |
| 9 | N/A | Enable | Auto | Disable |
| 10 | N/A | Enable | Auto | Disable |
| 11 | N/A | Enable | Auto | Disable |
| 12 | N/A | Enable | Auto | Disable |
| 13 | N/A | Enable | Auto | Disable |
| 14 | N/A | Enable | Auto | Disable |
| 15 | N/A | Fnable | Auto | Disable |

NOTE: Also accomplished by simply mouse right-click the port on the 'Panel Display' then select 'Copy Setting' to duplicate port properties and select 'Past Setting' when point at destination port

## Statistic

## Ether Like Frame Types

RX Bytes $\quad$ Number of bytes received in good and bad frames
RX Frames $\quad$ Number of good and bad packets received
RX crc_err Number of CRC errors received
TX Byte
Number of bytes transmitted in good and bad frames
TX Frames Number of good and bad packets transmitted
TX Collisions
TX drops
TX underruns Increments when packet transmission fails due to the inability of the interface to retrieve packets from the local packet buffer fast enough to transmit them onto the network

## RX Good Frame Types

| RX Bytes | Number of bytes received in good and bad frames |
| :--- | :--- |
| RX frames | Number of good and bad packets received |
| RX broadcasts | Number of good broadcasts |
| RX multicasts | Number of good multicasts |
| RX less 64_pkts | Number of short frames with invalid CRC (<64 bytes) |
| RX 65 to127_pkts | Number of 65 to 127-bytes frames in good and bad packets |
| RX 128to255_pkts | Number of 128 to $255-$-bytes frames in good and bad packets |
| RX 256to511_pkts | Number of 256 to 511 -bytes frames in good and bad packets |
| RX 512to1023_pkts | Number of 512 to 1023-bytes frames in good and bad packets |
| RX 1024more_pkts | Number of 1024 to max-length-type frames in good and bad <br> packets |

## RX Error Frame Types

| RX alignment_err | Number of alignment errors received |
| :--- | :--- |
| RX crc_err | Number of CRC errors received |
| RX oversize_err | Number of long frames with valid CRC |
| RX undersize_err | Number of short frames with valid CRC |
| RX fragments_err | Number of short frames with invalid CRC |
| RX jabbers_err | Number of long frames with invalid CRC |

## Location Search

A denominate port can be searched by its given name. (Match whole word only)


### 4.7 Security

This is reserved for future use.

### 4.8 SNMP

Simple Network Management Protocol (SNMP) is a communication protocol for managing devices on a network. It is commonly used for network administrators to communicate with multiple devices (hub, switch, router ......) for configuring and monitoring while convenient for troubleshooting but no miscellaneous platform consideration.

The built-in SNMP is an agent, which watches the status of it self. The Network Management Station (A computer attached to network with SNMP management program well installed) can be used to access it

## Community

A valid entry of Community String and IP Address is for authentication to login to the SNMP agent for configuration. Moreover, the community capacity can up to 3 sets and only by the way of specified IP address here will be allowed to access the agent. One entry consist of IP address "0.0.0.0" will allow the ones who know the community string to access the agent (with Read-Only access right) without limitation.

## To Add a community

1. Input a name as a community string for authentication in the "Community String" field (ex: administrator)
2. Enter the IP address in the "IP address" field you allow to access from (ex: 192.168.1.22)
3. Click the "Access Mode" combo box and select a authority (Read-Only / Read-Write)
4. Click <<Add button to add this entry.

## To Remove a Community

1. Select the community you want to remove from the "Current" list
2. Click Remove>> button to remove it

## To Modify a Community

1. Select one community you want to modify in the "Current" column
2. The "New" column lists the corresponding values; please modify it
3. Click Modify button to update the entry


## Trap Manager

Trap Manager specifies the Network Management Stations (NMS) that will receive trap messages from the SNMP agent and can up to 5 entries. A Trap Manager entry with Aging Time " 0 " will never expire; and Aging Time " 10 " will expire when 10 minutes is up and no trap messages can corresponding entry receive.

## To Add a Trap Manager

1. Input a name for authentication in the "Community String" field (ex: administrator)
2. Enter the IP address in the "IP address" field you allow to access from (ex: 192.168.1.22)
3. Enter a expiry time for this entry will be durable in minutes ("0" for never expires)
4. Click <<Add button to add the entry

## To Remove a Community

1. Select the community you want to remove from the "Current" list
2. Click Remove>> button to remove it

## To Modify a Community

1. Select one community you want to modify in the "Current" column
2. The "New" column lists the corresponding values; please modify it
3. Click Modify button to update the entry

## To test Trap Manager

Press Trigger test trap button, one test trap will be sent to all NMS that have been added to Trap Manager list.

| Current |  |  | New- <br> Community String <br> IP Address <br> Aging Time |  |
| :---: | :---: | :---: | :---: | :---: |
| Name:NetAdmin | IP:10.10.14.123 Aging:0 | << Add |  |  |
| Name:MIS | IP:10.10.14.125 Aging:0 | Remove >> |  | Richard |
| Name:Alex | IP:10.10.14.126 Aging:0 |  |  | 10.10.14.188 |
| Name:Richard | IP:10.10.14.188 Aging:120 | Modify |  | 120 |
| Name:Maggie | IP:10.10.14.210 Aging:50 | Triger test trap |  |  |

## Trap Filtering

Check the "Enable" boxes by mouse clicking to receive a notice when corresponding event occurs.

| Option | Enable |
| :---: | :---: |
| Cold Boot | V |
| Warm Boot | V |
| Cluster Changed | V] |
| Link UP | $\checkmark$ |
| Link Down | V] |
| Device Inserted | $\checkmark$ |
| Device Removed | V |
| Port Intrusion | $\checkmark$ |
| Flash Updated | V] |
| Test Only | V |
| Console Login | V |
| SNMP Authentication Failure | $\checkmark$ |
| STA Topology Change | V |
| STA New Root | V |

### 4.9 VLAN

The VLAN is a group of ports that may spread around the network but communicate as though they belong to one subnet. By using IEEE802.1Q compliant VLAN, all ports can be reorganized into separate broadcast domains for security reasons and reduce bandwidth occupation instead of using routers to divide whole network into subnets. It produces cleaner network environment by reducing broadcast traffic and simplify network management by allowing you to move devices to another VLAN without changing physical connections.

However, before enabling VLAN, pay attention to:
w All ports are default to VLAN 1 and assigned PVID 1
w All the ports of a Aggregation Group must be treated as an integer when added to/deleted from a VLAN

## VLAN Static List

This screen is used to Add / Remove / Modify VLAN and up to 255 groups. The VLAN groups that have been created are all listed here.

## To create a new VLAN group

1. Specify the name for the new VLAN group (VLAN name is only used for identification)
2. Enter a number (VLAN ID) for the new VLAN group
3. Check the "Active" box to activate the VLAN or leave it blank and activate it afterward
4. Click $\ll$ Add button to create the new VLAN


## To remove a VLAN group

1. Select a VLAN group you want to remove from the "Current" list
2. Click Remove>> button to remove it

## Attention:

1. If a removed port is no longer belonged to any other group, it is temporarily disabled because no one can communicate with it.
2. If one port's PVID is equal to this VLAN ID, removing this VLAN group will not allow until you change it.

## To modify a VLAN group

1. Select a VLAN group you want to modify from the current list
2. Modify parameters in "New" column
3. Click Modify button to submit the new parameters

## VLAN Static Table

This screen is used to Add/Remove member ports of a VLAN.

## To add member port

1. Click the "VLAN ID" combo box and select a VLAN you want new ports to join in
2. Select ports (press Shift/Ctrl key for selecting multi ports) in the "Non-Member" column
3. Click <<Add button to join selected ports in

## To remove member port

1. Click the "VLAN ID" combo box and select a VLAN you want to remove ports
2. Select ports (with Shift/Ctrl key to select multi ports) in the "Member" column
3. Click Remove>> button to delete selected ports

## NOTE:

1. If a removed port is no longer belong to any other group, it is temporarily disabled because no one can communicate with it.
2. The port which is assigned a PVID and the PVID is equal to VLAN ID, removing the port will not allow until you change it.

## VLAN Port Configuration

When the VLAN-enabled switch receives an untagged packet, the packet will be sent to the port's default VLAN according to the PVID (port VLAN ID) of the receiving port.


## To change the PVID

1. Double click the "PVID" column of a port
2. Input a new VLAN ID (1~255)
3. Press "Enter" to submit the value
4. Click Apply button to apply it

## NOTE:

1. All the ports are default as members of VLAN 1 and assigned PVID 1
2. The port which was assigned a PVID and the PVID is equal to VLAN ID, removing the port will not allow until you change it
3. Automatically, a port will join the VLAN of its PVID, and if the VLAN does not exist, system will create it

### 4.10 Port Aggregation

Port Aggregation (Port Trunk) is used to increase the bandwidth of a switch-to-switch connection and backup. This switch provides 8 port aggregation groups, which consist of 2 ports and create bandwidth up to 4Gbps per group at full duplex mode. Check the box of Aggregation Group in the Status Enable column and press "Apply" then the selected Aggregation Group is activated.

| Aggregation Group | Member Port | Status Enable |
| :--- | :--- | :---: |
| 0 | $01 ; 02$ | $\square$ |
| 1 | $03 ; 04$ | $\square$ |
| 2 | $0 ; ; 06$ | $\square$ |
| 3 | $07 ; 08$ | $\square$ |
| 4 | $09 ; 10$ | $\square$ |
| 5 | $11 ; 12$ | $\square$ |
| 6 | $13 ; 14$ | $\square$ |
| $工$ | $1 \varepsilon \cdot 1 \varepsilon$ | $\square$ |

However, before making connections between switches, pay attention to:
w The ports at both ends of a Port Aggregation connection must be configured as Aggregation Ports.
w The ports at both ends of a Port Aggregation connection must have the same port properties, including Speed, Duplex mode.
w All the ports of a Port Aggregation must be treated as an integer when added to/deleted from a VLAN.
w Spanning Tree Algorithm (STA) cannot coexist with Port Aggregation.
w Before connecting cables between switches, enable the Pot Aggregation to avoid looping.
w Before disabling Port Aggregation, remove the connecting cables between switches to avoid looping.
w Both two slide-in slots should use the identical modules (two coppers/two fibers) otherwise the Port Aggregation connection is invalid.

### 4.11 STA

The Spanning Tree Algorithm (STA) outlined in IEEE 802.1D can avoid network looping but coexist with linking backup. This feature permits STA-aware switches interact with each other. This can ensure only one route exists between any two devices on the network. If looping is detected (maybe implements on purpose for linking backup), looping ports will be blocked to discard additional route. If one using route fails, this Spanning Tree Algorithm automatically releases the blocking port and establishes connection with other devices.

Since a STA network has been established, all devices listen for Hello BPDUs (Bridge Protocol Data Units) sent from the Root Bridge. After the Max Age maximum time is up, the device supposes that the route to the Root Bridge is down. The devices initiate negotiations with each other to reconfigure the network for a valid topology.


## Information

This screen displays summaries of STA information. For further configuration, please go to next section.

| Spanning Tree |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Name |  |  |  | Value |  |  |  |  |
| STA Bridge Protocol |  |  |  | IEEE8021D |  |  |  | - |
| STA State |  |  |  | Enable |  |  |  |  |
| Designated Root |  |  |  | 8000.00304F81A195 |  |  |  |  |
| Bridge ID |  |  |  | $8000.00304 F 111046$ |  |  |  |  |
| Root Port |  |  |  | 13 |  |  |  | - |
| Ports |  |  |  |  |  |  |  |  |
| Port | Status | Priority | Path Cost | Designated C . | Fonward Tran... | Designate Bri... | Designate Port |  |
| 1 | FORWARDING | 128 | 19 | 19 | 1 | 8000.200209... | 1 | - |
| 2 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 2 |  |
| 3 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 3 |  |
| 4 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 4 |  |
| 5 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 5 |  |
| 6 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 6 |  |
| 7 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 7 |  |
| 8 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 8 |  |
| 9 | BROKEN | 128 | 19 | 0 | 1 | 8000.200209... | 9 |  |
| 10 | BROKEN | 128 | 19 | 0 | 1 | 8000.200209... | 10 |  |
| 11 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 11 |  |
| 12 | BROKEN | 128 | 19 | 0 | 0 | 8000.200209... | 12 |  |
| 12 | raniazanamin | 120 | 10 | $\cdots$ | 1 | anonamiane | 21 | $\checkmark$ |
|  |  |  |  | efresh |  |  |  |  |


| Parameter | Description |
| :--- | :--- |
| STA State | Shows if STA is enabled on the switch and participated an STA <br> compliant network |
| Designated Root | The unique Bridge Identifier of the Bridge recorded as the Root <br> in the Configuration BPDUs transmitted by the Designated <br> Bridge for the segment to which the port is attached |
| Bridged ID | The MAC address used by this bridge when it must be referred <br> to in a unique fashion. It is recommended that this be the <br> numerically smallest MAC address of all ports that belong to this <br> bridge. However it is only required to be unique |
| Root Port | The port number of the port which offers the lowest cost path <br> from this bridge to the root bridge |
| Max Age (6~40 sec) | The maximum age of Spanning Tree Protocol information <br> learned from the network on any port before it is discarded, in <br> units of a second. This is the actual value that this bridge is <br> currently using |
| Hello Time (1~10 sec) | The amount of time between the transmission of Configuration <br> bridge PDUs by this node on any port when it is the root of the <br> spanning tree or trying to become so, in units of a second. This <br> is the actual value that this bridge is currently using |
| Hold Time | This time value determines the interval length during which no <br> more than two Configuration bridge PDUs shall be transmitted <br> by this node, in units of a second |
| Forward Delay  <br> (4~30 sec) This time value, measured in units of a second, controls how <br> fast a port changes its spanning state when moving towards the <br> Forwarding state. The value determines how long the port stays <br> in each of the Listening and Learning states, which precede the <br> Forwarding state. This value is also used, when a topology <br> change has been detected and is underway, to age all dynamic <br> entries in the Forwarding Database |  |


| Root Path Cost | The cost of the path to the root device as seen from this bridge |
| :--- | :--- |
| Configuration Changes | The total number of topology changes detected by this bridge <br> since the management entity was last reset or initialized |
| Last Topology Change | The time (in a second) since the last time a topology change <br> was detected by the bridge entity |

## Configuration

| Switch |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Usage |  | Enable |  | $\checkmark$ |
| Priority |  | 32768 |  |  |
| When the Switch Becomes Root |  |  |  |  |
| Hello Time <br> Maximum Age <br> Forward Delay | 2 |  | Seconds |  |
|  | 20 |  | Seconds |  |
|  | 15 |  | Seconds |  |
|  |  | ply |  |  |


| Parameter | Description |
| :--- | :--- |
| Usage | Enable/Disable this switch to join in/withdraw from a STA <br> compliant network |
| Priority (1~65535) | Priority is a decisive key for selecting root device, root <br> port, and designated port. The smaller number, the higher <br> priority. The device with the highest priority becomes the <br> STA root device. However, if all devices have the same <br> priority, the device with the lowest MAC address will <br> become the root device |
| Hello Time (1~10sec) | The amount of time between the transmission of <br> Configuration bridge PDUs by this node on any port when <br> it in the root of the spanning tree or trying to become so, in <br> units of a second. This is the actual value that this bridge <br> is currently using |
| Maximum Age (6~40sec) | The maximum age of Spanning Tree Protocol information <br> learned from the network on any port before it is <br> discarded, in units of a second. This is the actual value <br> that this bridge is currently using |
| Forward Delay (4~30sec) | This time value, measured in units of a second, controls <br> how fast a port changes its spanning state when moving <br> towards the Forwarding state. The value determines how <br> long the port stays in each of the Listening and Learning <br> states, which precede the Forwarding state. This value is <br> also used, when a topology change has been detected <br> and is underway, to age all dynamic entries in the <br> Forwarding Database |

## STA Port Configuration

| Port | Priority | Path Cost | Fast Fonward |  |
| :--- | :--- | :--- | :--- | :---: |
| 1 | 128 | 19 | Disable |  |
| 2 | 128 | 19 | Disable |  |
| 3 | 128 | 19 | Disable |  |
| 4 | 128 | 19 | Disable |  |
| 5 | 128 | 19 | Disable |  |
| 6 | 128 | 19 | Disable |  |
| 7 | 128 | 19 | Disable |  |
| 8 | 128 | 19 | Disable |  |
| 9 | 128 | 19 | Disable |  |
| 10 | 128 | 19 | Disable |  |
| 11 | 128 | 19 | Disable |  |
| 12 | 128 | 19 | Disable |  |
| 13 | 128 | 19 | Disable |  |
| 14 | 128 | 19 | Disable |  |
| 15 | 128 | 19 | Disable |  |
| 16 | 128 | 19 | Disable |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |


| Parameters | Description |
| :--- | :--- |
| Port | Port number of the port |
| Priority | The value of the priority field which is contained in the first <br> (in network byte order) octet of the (2 octet long) Port ID |
| Path Cost | The contribution of this port to the path cost of paths <br> towards the spanning tree root, which include this port. <br> $802.1 \mathrm{D}-1990$ recommends that the default value of this <br> parameter be in inverse proportion to the speed of the <br> attached LAN. |
| Fast Forward | The device omits from the 4 steps <br> (Blocking-Listening-Learning-Forwarding) to 3 steps <br> (Blocking-Listening-Forwarding) for speeding up specified <br> port to be running when STA topology has been changed |

### 4.12 Address Table

The address table is the learning table, which is composed of many entries and is the most important base to do packet filtering and forwarding.

## MAC Address List

Choose the port you preferred to view the address table and click "Refresh" button, the MAC address table will be list.

## Configuration



## Dynamic Address Counts

Number of MAC addresses automatically learned by the current clustering switch

## Static Address Counts

Number of MAC addresses manually added to the current clustering switch To add a static address

1. Click the combo box and select a port, then the MAC address table of the port appears
2. Fill in configuration value (VLAN ID, MAC address), then click "<<Add" button (Note that ports on the switch are all default to VLAN 1)
NOTE: The ports of Port Aggregation Group can not be added in Static Address table
To remove a static address
3. Click the static address in the MAC address table of the port
4. Click "Remove>>" button to remove it from MAC address table

### 4.13 Mirror

Port mirror is used to mirror traffic from source port to a target port for analysis. Only 2 ports can be monitored (mirrored) simultaneously to 1 sniffer port (target port). (Note that the target port must be in the same VLAN as the source port)

1. Click "Active" radio button to activate port mirror.
2. Select 'Monitored Ports' (up to 2 ports).
3. Click 'Sniffer Port' combo box and select a sniffer port (target port) and click "Apply" to apply.
4. This figure describes port 2 and port 3 will be mirrored to port 11.


## CHAPTER 5. TROUBESHOOTING

This chapter contains information to help you solve problems. If WGSW-14020 is not functioning properly, make sure the Switch was set up according to instructions in this manual.

## The port is connected but the port LED is not lit

Solution:
Check the following items:

1. The switch and the connected device's power are on or not.
2. The connecting cable is good and with correct type.
3. The cable is firmly seated in its connectors in the switch and in the associated device.
4. The connecting device, including any network adapter is well installed and functioning.

## Some stations can not talk to other stations located on the other port

## Solution:

1. Check the VLAN and PVID settings.
2. The address table may contain older information than of the address table of that node. Please power down to refresh the address information.

## APPENDIX A

## A. 1 Switch's RJ-45 Pin Assignments

1000Mbps, 1000Base T

| Contact | MDI | MDI-X |
| :---: | :---: | :---: |
| 1 | BI_DA+ | BI_DB+ |
| 2 | BI_DA- | BI_DB- |
| 3 | BI_DB+ | BI_DA+ |
| 4 | BI_DC+ | BI_DD+ |
| 5 | BI_DC- | BI_DD- |
| 6 | BI_DB- | BI_DA- |
| 7 | BI_DD- | BI_DC- |
| 8 | BI_DC+ |  |

Implicit implementation of the crossover function within a twisted-pair cable, or at a wiring panel, while not expressly forbidden, is beyond the scope of this standard.

## A. 2 10/100Mbps, 10/100Base-TX

| Contact | MDI | MDI-X |
| :---: | :---: | :---: |
| 1 | 1 | 3 |
| 2 | 2 | 6 |
| 3 | 6 | 1 |
| 6 | 6 | 2 |

## A. 3 RJ-45 cable pin assignment



